

VENDOR ADVISORY

Date: Thursday, July 30, 2020

To: ALL Vendors/Service Providers

From: Cherylle Mallinson, Director, Community Services

RE: REMOTE MONITORING VISITS

This is to inform you about Kern Regional Center's (KRC) Remote Monitoring Visits.

In accordance with Kern Regional Center's State Contract, and California Code of Regulations, Title 17, Article 8, Section 56046 through 56057, KRC must monitor and evaluate residential facility and family home agency compliance.

Due to the length of time of the State of Emergency and the need to continue COVID-19 precautions, KRC will conduct regular monitoring visits, announced and unannounced, using remote technology.

Therefore, starting August 1, 2020, KRC will schedule Remote Monitoring Visits or will be contacting you to conduct an unannounced monitoring visit. The Remote Monitoring Visits may include, but not be limited to Service Coordinators, Service Coordinators Facility Liaisons, Resource Specialist, Community Services Specialist, Program Managers, Registered Nurse, Licensed Vocational Nurse, Board Certified Behavior Analysist, and/or Directors.

Vendors/Service Providers must:

- 1) Provide or update Facility (Residential, FHA and/or Day Programs) Administrator cell phone number(s) to your KRC Community Service Liaison or Service Coordinators.
- 2) Have the technology or application to do video conference calls.

Additional information will be provided prior to the Remote Monitoring visits, unless the visit is unannounced.