KERN REGIONAL CENTER

Reunión de la Junta Directiva
martes, 23 de mayo de 2023
6:00 – 7:30 p.m.

Centro Regional de Kern, 3200 N. Sillect Ave., Bakersfield CA 93308
Sala de conferencias Malibu

General Business			
1. Apertura de la sesión e Introducciones		Kevin Gosselin	6:00 – 6:05 p.m.
2. Aprobación/Adiciones a la agenda	Accion	Kevin Gosselin	6:05 – 6:07 p.m.
3. Revisión y aprobación de la minuta de la reunión del 25 de abril de 2023 (Adjunto 1)	Accion	Kevin Gosselin	6:07 – 6:10 p.m.
4. Medidas de desempeño del Centro Regional (Adjunto 2)	Info.	Dr. Michi Gates, Directora Ejecutiva de KRC	6:10 – 6:40 p.m.
5. Opinión del Público	Info.		6:40 – 6:45 p.m.
Reportes			
6. Informe del Presidente de la Junta	Info.	Kevin Gosselin	7:00 – 7:05 p.m.
7. Informe del Director Ejecutivo	Info.	Dr. Michi Gates	7:05 – 7:20 p.m.
8. Informe Financiero *a.* Informe POS de marzo de 2023 (Adjunto 3) *b.* Informe de Operaciones de marzo de 2023 (Adjunto 4)	Info	Tom Wolfgram	7:20 – 7:25 p.m.
9. Informe del Comité Asesor de Proveedores	Info.	Tamerla Prince	7:25 – 7:30 p.m.

Haga clic en el siguiente enlace para unirse al seminario web:

https://us02web.zoom.us/j/84787923204?pwd=QzNsZHZvVzR1RjQvZmpvdi9MZE9qdz09

ID del seminario web: 876 9766 3898 Código de acceso: 655708
Número de acceso telefónico: (206) 337-9723

No hay reunión pública de la Junta Directiva en junio

Retiro de Educación para Miembros de la Junta Directiva

junio 27, 2023, 6:00 – 7:30 PM

Centro Regional de Kern, 3200 N. Sillect Ave., Bakersfield CA 93308
Sala de conferencias Malibu

3200 N. Sillect Avenue • Bakersfield, California 93308
(661) 327-8531 • Fax (661) 324-5060 • TDD (661) 327-1251
www.Kernrc.org

Anexo 1

KERN REGIONAL CENTER

Centro Regional de Kern
Reunión de la Junta Directiva
abril 25, 2023, 6:00 – 7:30 p.m.

3200 N. Sillect Avenue ∞ Bakersfield, CA 93308 ∞ 661-327-8531

MINUTA

MIEMBROS DE LA JUNTA DIRECTIVA DE KRC PRESENTES:
Oscar Axume, Tesorero
Kevin Gosselin, Presidente
Carlos Isidoro, Miembro de la Junta Directiva
Ryan Jones, Miembro de la Junta Directiva
Tracey Mensch, Vicepresidente/Delegado de ARCA
Tamerla Prince, VAC Representative
Martin Vasquez, Secretario
Simon Verdugo, Miembro de la Junta Directiva

PERSONAL DE KRC PRESENTE:
Michi Gates, Dra., Directora Ejecutiva
Celia Pinal, Directora de Servicios al Cliente
Enrique Roman, Director de Servicios Comunitarios
Tom Wolfgram, Director Financiero

MIEMBROS DE LA JUNTA DIRECTIVA DE KRC AUSENTES:
Donald Tobias
Mark Tolentino
Ruth Watterson

INVITADOS:
Ana Alonso (Machuca)
Jill Green
Briseida Moreno
Edwin Pineda, DDS
Samantha Pinto
Scott Rice
Norma Tuiasosopo

INTERPRETES:
Kimberly Cantwell, ASL
Alexandra Leyva, ASL
Nidya Madrigal-Navia, Español

APERTURA DE LA SESSION

El presidente Kevin Gosselin convocó la reunión de la Junta Directiva de KRC a las 6:05 p.m. Se hicieron introducciones de los miembros de la junta y el personal de KRC.

APROBACIÓN DE LA AGENDA

La Junta Directiva había recibido previamente la agenda de esta noche para su revisión y estaban disponibles en el paquete de reunión distribuido en esta reunión.

Presidente Gosselin pidió una moción para aprobar la agenda del 25 de abril de 2023.

M/S/C: (Mensch, Jones)
Sí: 9
Moción Aprobada

REVISIÓN DE LA MINUTA

El Consejo de Administración había recibido previamente la minuta de la reunión de la Junta Directiva del 28 de marzo de 2023, para su revisión y estaban disponibles en el paquete de la reunión distribuido en esta reunión.

No se solicitaron adiciones ni ediciones. El Presidente Gosselin solicitó una moción para aprobar la Minuta de marzo 28, 2023.

M/S/C: (Prince, Mensch)
Sí: 9
Moción Aprobada

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APOYOS Y DESENLACES PARA PERSONAS SORDAS Y CON PROBLEMAS DE AUDICIÓN

Enrique Román, Director de Servicios Comunitarios de KRC y Celia Pinal, Directora de Servicios al Cliente de KRC

El Sr. Roman y la Sra. Pinal hicieron una presentación a la Junta Directiva sobre los esfuerzos del Centro Regional de Kern para brindar servicios de calidad a las personas sordas y a más personas servidas. Ashley Fontes, la Coordinadora de Sordos y Personas con Dificultades Auditivas del Centro Regional Kern, no pudo asistir a la reunión debido a una enfermedad, pero es una parte central del trabajo realizado en nombre de estos clientes. KRC está abordando estos detalles en relación con las personas sordas más atendidas:

1. Entrenamiento de Sensibilidad Cultural – presentado anteriormente y que pronto se repetirá.
2. Requisitos Legales
3. Acompañar a los coordinadores de servicios para citas con clientes y trabajar con los IPPs.
4. Consultar con Proveedores.
5. Coordinar clases de ASL para familias que incluye proveedores con BGLAD; financiación a través de subvenciones; establecer conexiones y apoyo.

La Sra. Pinal informó que 762 personas han sido identificadas con discapacidad auditiva leve a moderada y aproximadamente 200 personas han sido identificadas con pérdida auditiva profunda. Hay 564 de estos que son de habla inglés; 179 que son de habla español; y 15 que pueden comunicarse con ASL. KRC comenzará centrándose en las personas con pérdida auditiva profunda. Tenemos un coordinador de servicios para personas con discapacidad auditiva que entiende y se comunica con ASL y un coordinador de servicios que tiene experiencia personal trabajando con un miembro de la familia sordo y con problemas de audición. La Sra. Pinal espera con gusto más capacitación para el personal de servicios al cliente a través de entrenamiento en sensibilidad cultural y la eventual evaluación de la fluidez de ASL.

OPINIÓN PÚBLICA

El presidente Gosselin y Tracey Mensch anunciaron un evento público para la celebración del 50 aniversario de los autobuses GET que está abierto al público. La Sra. Mensch enviará información a la Dra. Gates para después distribuirse a los miembros de la junta.

La Sra. Ana Alonso se presentó para hablar ante la Junta Directiva sobre su participación con el grupo de Padres Unidos que se reúne mensualmente en KRC. Expresó su aprecio por las mejoras que siente que se están haciendo en este grupo y agradeció al Sr. Román y la Sra. Pinal por todo su trabajo en nombre de Padres Unidos.

INFORME DEL PRESIDENTE DE LA JUNTA

Kevin Gosselin, Presidente

1. El presidente Gosselin agradeció a todos los que participaron en el exitoso Dia de la Concientización del Autismo en Arvin el 15 de abril.

2. Nuestra reunión Educativa para la Junta Directiva está programada para el 27 de junio y, además de la reunión educativa, le gustaría hacer de este un retiro agradable, con cena, para mostrar agradecimiento a todos los miembros de la junta que ofrecen voluntariamente su tiempo para ayudar a marcar la diferencia en las personas a las que sirve KRC. El presidente Gosselin agradecería comentarios y sugerencias sobre la ubicación y el tipo de comida. Por favor, envíe todas las sugerencias tan pronto como sea posible al presidente Gosselin, a la Dra. Gates o a su asistente Darlene Pankey. Además, háganos saber si el 27 de junio es una buena fecha para todos.

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3. El presidente Gosselin habló sobre la necesidad de reclutar miembros de la junta. Dos miembros de la junta terminarán sus términos con la junta directiva a fines de este año, por lo que necesitamos nuevos miembros ahora más que nunca. La Junta necesita especialmente a alguien con conocimientos financieros y, para servir mejor a nuestra área de captación, miembros que sean de origen hispano y bilingües en inglés / español.

INFORME DE LA DIRECTORA EJECUTIVA
Dra. Michi Gates, Directora Ejecutiva

La Dra. Gates compartió que había participado en las entrevistas de la Comisión Little Hoover y que la Comisión había presentado una imagen negativa de nuestros centros regionales. Un tema relacionado es el Proyecto de Ley de la Asamblea 1147, patrocinado por la Senadora Dawn Addis, que contiene cambios dirigidos a los centros regionales. La Dra. Gates acentuó que, aunque se pintó una imagen negativa, es importante recordar todo el buen trabajo que hacen los centros regionales para mejorar las vidas de nuestros individuos. Estamos viendo cambios dinámicos y los centros regionales tienen un futuro positivo. El Subcomité 1 celebrará una audiencia de seguimiento mañana. Si está interesado, consulte el sitio web de la Asamblea Estatal de California.

Para aumentar nuestras comunicaciones con la comunidad, KRC está agregando un Coordinador de Sitios Web y un Especialista en Redes Sociales.

El Día de la Concientización del Autismo en Arvin fue un éxito. A la Dra. Gates le gustaría que este tipo de eventos se expandieran a otras ciudades dentro de los condados de Kern, Inyo y Mono, y KRC buscará oportunidades para hacerlo.

La Auditoría Bianual del DDS comenzó ayer, 24 de abril de 2023, y continuará durante esta semana y la próxima. La auditoría cubre el año fiscal 2021-22. El Sr. Wolfgram informa que todo va bien.

INFORME FINANCIERO
Tom Wolfgram, CFO (Director de Finanzas)

Informe de Compra de Servicios desde el 28 de febrero de 2023
Total que se gastó para el mes que finalizó el 28 de febrero de 2023: $ 17,011,390
Desde inicio del año hasta la fecha: $146,876,294

Se gastaron $16 millones más en servicios este año en estas fechas en comparación del año pasado. El Sr. Wolfgram estima que hay $ 1.7 millones en servicios no facturados, lo que nos llevará a $ 18 millones más para proporcionar servicios este año.

Informe de Operaciones al 28 de febrero de 2023
Gastos totales para el mes que finaliza el 28 de febrero de 2023: $ 2,280,489
Desde inicio del año hasta la fecha: $17,301,817

Este gasto es comparable a lo que gastamos el año pasado en este momento. El Sr. Wolfgram estima que habrá $1.8 millones sobrantes al final del año.

El Informe de Compra de Servicios y el Informe de Operaciones que finalizan el 28 de febrero de 2023 se archivan con esta Minuta.

KERN REGIONAL CENTER

INFORME DEL COMITÉ ASESOR DE PROVEEDORES
Tamerla Prince, Representante de VAC

El evento de autismo en Arvin fue maravilloso. Ella sugiere que el próximo año nos centremos más en los servicios y actividades para niños, ya que parece haber una necesidad en el área.

Se avecinan dos eventos más: la Feria de Transición el 29 de abril y la Feria de Vendedores el 19 de mayo, de 10:00 a.m. a 2:00 p.m. El registro se realizará y se ha informado a los proveedores para guardar las fechas de los eventos.

Del Comité Asesor de Proveedores:

La Sra. Prince habló sobre los temas del último Comité del VAC, específicamente relacionados con la aplicación de la ley:

1. Los proyectos de ley de California: AB751 (Abuso de ancianos), AB449 (Crímenes de odio) y AB1064 han sido aprobados por unanimidad en el comité de la Asamblea de Seguridad Pública y se dirigen a la legislatura. Todos los proyectos de ley brindan protección a nuestra comunidad contra la violencia y los crímenes de odio.

2. Nuevos cambios en el seguro de transporte: ahora requieren un requisito de experiencia de manejo de 7 años, lo que crearía una edad mínima de 23 años para un conductor. Este cambio tendrá un gran impacto en la dotación de personal. Prince acaba de recibir la información, y mantendrá a la Junta informada sobre cualquier cambio y desarrollo en esta nueva póliza.

APLAZAMIENTO
Sin nada más que discutir, el Presidente Gosselin levantó la sesión a las 7:33 p.m.

La próxima reunión pública tendrá lugar el martes 23 de mayo de 2023 a las 6:00 p.m.

Presentado respetuosamente,

Darlene Pankey
Asistente Ejecutiva

DRAFT

Anexo 2

Proposed Regional Center (RC) Performance Measures

December 13, 2022

Department of Developmental Services

Focus Area: Early Start
Measure: Child Find and Identification

Desired Outcome: Children who are eligible for Early Start are identified* and enrolled in a timely manner.

	Phase 1	Phase 2	Phase 3	Phase 4
Measure Description	1) RC submits a Child Find Plan and will work with DDS to establish a reporting structure that will be used by all RCs to report on measures and the types of outreach/child find activities supported by RC staff or funding 2) Number of children identified* in proportion to the total number of 0-2 year-old children in the county, or zip code, reported by language, race and ethnicity.	1) Number of outreach/child find activities supported by RC staff or funding, reported by type of activity. 2) Number of children identified* in proportion to the total number of 0-2 year-old children in the county or zip code, reported by language, race and ethnicity *Note: RC will update their plan annually*		Number of children identified* in proportion to the total number of 0-2 year-old children in the county or zip code, reported by language, race and ethnicity.
Data Source	RC-reported data			
Target Population	All child consumers (ages 0-2) who are identified for Early Start assessment			
Incentive Type	Recognition			
Performance Target and Incentive Methodology	Recognition given to RC that meets criteria in measure description above	Recognition given to RC that meets criteria in measure description above		Recognition given to RC for rate of increase in children identified relative to prior reporting period

**Definitions of specific data elements will be established during implementation process (i.e., specific definition of 45-day time period for IFSP development in Early Intervention in compliance with OSEP).*

Note: Additional measure specifications (e.g., operational definitions, calculation methodologies, reporting periods) will be defined in a detailed implementation plan document.

Focus Area: Early Start
Measure: Timely Access to Early Start Services

Desired Outcome: Children and families have timely access to Early Start services to minimize the impact of developmental delays.

	Phase 1	Phase 2	Phase 3	Phase 4
Measure Description	Rate of Individual Family Service Plan (IFSPs) completed within the federally required 45-day timeframe from receipt of referral.	Rate of IFSP completion within the federally required 45-day timeframe from receipt of referral, stratified by language, race and ethnicity and reported as an average and a range.	1) TBD based on effectiveness and results of prior phase incentives. 2) Percentage of families who report satisfaction with the length of time to completion of the intake process, stratified by language, race and ethnicity.	
Data Source	RC-reported data		1) TBD 2) Individual Satisfaction Survey	
Target Population	All child consumers (ages 0-2) determined eligible for Early Start services			
Incentive Type	Baseline	Pay-For-Performance	TBD	
Performance Target and Incentive Methodology	No incentive; data collection	Flat rate tiered payment for the percentage of IFSPs completed within 31-35 days and 36-40 days* **eligibility for payment determinant on compliance with the federal 45-day standard*	TBD based on effectiveness and results of prior phase incentives.	

Note: Additional measure specifications (e.g., operational definitions, calculation methodologies, reporting periods) will be defined in a detailed implementation plan document.

Focus Area: Employment
Measure: Participation in Competitive Integrated Employment (CIE)

Desired Outcome: People who want a job have a job, and employment services help people get and keep jobs that maximize their skills and interests.

	Phase 1	Phase 2	Phase 3	Phase 4
Measure Description	Number of consumers who participate in competitive integrated employment (CIE) for at least 30 days during the reporting period stratified by: • Students enrolled in or attending secondary education • Adults who are no longer enrolled in or attending secondary education	Measure updates for Phase 2 and beyond will be based on effectiveness and results of Phase 1 incentives. For example, performance targets for the percentage of consumers who want to work and who participate in CIE may be raised over time or reframed based on improvement relative to the prior performance year. Additional future measures for consideration may include: • Consumer satisfaction with the support they receive to get and keep their job • Length of time that a consumer remains employed • Training and accreditation attainment for day services and employment providers (e.g., ACRE accreditation)		
Data Source	RC-reported data, NCI data			
Target Population	All consumers determined eligible for RC services under the Lanterman Act who are eligible for CIE			
Incentive Type	Pay-For-Performance			
Performance Target and Incentive Methodology	Incentive payment given to RC for meeting or exceeding a performance target* for the percentage of students and adults who want to work and who participate in CIE and who have been participating in CIE for 30 days or more during the reporting period. **TBD percentage increase over FY 2021-22*			

Note: Additional measure specifications (e.g., operational definitions, calculation methodologies, reporting periods) will be defined in a detailed implementation plan document.

Focus Area: Employment
Measure: Data Points and Reporting for Competitive Integrated Employment (CIE)

Desired Outcome: People who want a job have a job, and employment services help people get and keep jobs that maximize their skills and interests.

	Phase 1	Phase 2	Phase 3	Phase 4
Measure Description	RCs will work with DDS to establish data points and reporting in SANDIS regarding interest in or actively participating in CIE	Percentage of RC reporting data points in SANDIS regarding interest in or actively participating in CIE	Increased percentage of consumers showing interest in or actively participating in CIE as reported in SANDIS	
Data Source	None	RC-reported data		
Target Population	All consumers determined eligible for RC services under the Lanterman Act who are eligible for CIE			
Incentive Type	Baseline		Pay-for-Performance	
Performance Target and Incentive Methodology	N/A		Incentive payment based on number of people actively participating in CIE	

Note: Additional measure specifications (e.g., operational definitions, calculation methodologies, reporting periods) will be defined in a detailed implementation plan document.

Focus Area: Equity and Cultural Competency
Measure: Linguistic Diversity

Desired Outcome: Regional Center staff communicate with individuals they support in the individual's preferred spoken language*.

	Phase 1	Phase 2	Phase 3	Phase 4
Measure Description	1) Number of bilingual Service Coordinators (SCs) including intake staff and first line supervisors for each language 2) Language distribution across people receiving RC services	1) Ratio of SCs including intake staff and first line supervisors who are bilingual compared to the preferred spoken language needs of people served by the RC	1) Ratio of SCs including intake staff and first line supervisors who are bilingual compared to the preferred language needs of people served by the RC 2) Number of individuals supported by the RC and families who report their SC communicates with them in their preferred spoken language	Number of individuals supported by the RC and families who report the RC staff communicates with them in their preferred spoken language
Data Source	RC-reported data		1) RC-reported data 2) Individual Satisfaction Survey	Individual Satisfaction Survey
Target Population	All consumers determined eligible for RC services under the Lanterman Act			
Incentive Type	1) Pay-for-Reporting 2) Pay-for-Performance	Recognition		
Performance Target and Incentive Methodology	1) Report on the bilingual status of staff 2) Incentive for verifying and updating language in the CDER and ESR for 100% of consumers	Recognition given to RC that meets or exceeds threshold ratio target (TBD) of SCs and staff who are bilingual, compared to the preferred spoken language of people served by the RC	Recognition given to RC that meets or exceeds threshold ratio target (TBD) of bilingual SCs and staff aligned with spoken language of people supported	

*This refers to the individual's preferred conversational language, including augmented communication or adaptive speech and Sign Languages; it does not preclude the legal requirement for written documents to be in the primary language.

Note: Additional measure specifications (e.g., operational definitions, calculation methodologies, reporting periods) will be defined in a detailed implementation plan document.

Focus Area: Equity and Cultural Competency
Measure: Language Access

Desired Outcome: Regional Center staff communicate with individuals they support in the individual's preferred spoken language*.

	Phase 1	Phase 2	Phase 3	Phase 4
Measure Description	Number of requests for translated IPP documents and length of time to complete request	Rate of translated IPP document requests that are completed under the legal standard of 45 days		
Data Source	RC-reported data			
Target Population	All consumers determined eligible for RC services under the Lanterman Act			
Incentive Type	Baseline	Pay-for-performance		
Performance Target and Incentive Methodology	No incentive; data collection	Incentive given to RC for the percentage of translated IPP documents completed within 31-35 days and 36-40 days		

*This refers to the individual's preferred conversational language, including augmented communication or adaptive speech and Sign Languages; it does not preclude the legal requirement for written documents to be in the primary language.

Note: Additional measure specifications (e.g., operational definitions, calculation methodologies, reporting periods) will be defined in a detailed implementation plan document.

Focus Area: Equity and Cultural Competency
Measure: Service Coordinator Competency in Cultural & Ethnic Diversity

Desired Outcome: All individuals and families supported by Regional Centers experience service coordination that respects their culture.

	Phase 1	Phase 2	Phase 3	Phase 4
Measure Description	Percentage of Service Coordinators (SCs) including intake staff and first line supervisors participating in training related to cultural and linguistic competency.	Percentage of SCs including intake staff and first line supervisors demonstrating competency in cultural and linguistic diversity, through participation in and completion of 8 or more training hours in DDS-approved training related to cultural and linguistic competency.	Percentage of SCs including intake staff and first line supervisors demonstrating competency in cultural and linguistic diversity, through participation in and completion of 8 or more training hours in DDS-approved training related to cultural and linguistic competency.	Percentage of families supported by the RC (includes no POS) who agree or strongly agree that their SC including intake staff and first line supervisors respects their family's culture.
Data Source	RC-reported data			Individual Satisfaction Survey
Target Population	All consumers determined eligible for RC services under the Lanterman Act			
Incentive Type	Baseline	Recognition		TBD
Performance Target and Incentive Methodology	No incentive; data collection	Recognition for increased percentage of staff in each tier category (meets standards, exceeds standards, exceeds by 50% or more, top tier) for demonstrated competency in cultural and ethnic diversity		TBD

Note: Additional measure specifications (e.g., operational definitions, calculation methodologies, reporting periods) will be defined in a detailed implementation plan document.

Focus Area: Individual & Family Experience and Satisfaction
Measure: Consumer/Family Satisfaction with Regional Center Services

Desired Outcome: Individuals served by Regional Centers, including families, are listened to by the RC and are satisfied with services delivered by RC staff.

	Phase 1	Phase 2	Phase 3	Phase 4	Beyond Phase 4
Measure Description	RCs will work with DDS to establish annual feedback from individuals receiving RC services and family members, with eight or more common components agreed upon across all 21 RCs (see next slide)	Number of individuals and families who indicate that they are satisfied with RC services across the eight or more common components defined in Phase 1	Percent improvement* in the number of individuals and families who indicate that they are satisfied with RC services across common components defined in Phase 1 and identified as priorities by the community		
Data Source	None	Individual Satisfaction Survey			
Target Population	All consumers determined eligible for RC services under the Lanterman Act				
Incentive Type	Baseline	Pay-for-Reporting	Pay-For-Performance		
Performance Target and Incentive Methodology	N/A	Incentive payment for public reporting of feedback from individuals and families on RC service satisfaction	Incentive payment for public data reporting of improvement* in at least one area addressed in the common components identified in Phase 1 and identified as priorities by the community		Incentive payment for public data reporting of improvement* in more than one area addressed in the common components identified in Phase 1 and identified as priorities by the community

**RCs performing at levels higher than all others in all eight areas would be eligible for incentive payment based on high performance.*
DDS and Regional Centers will work with stakeholders to prioritize the common components used by all RC's in their feedback instrument.

Note: Additional measure specifications (e.g., operational definitions, calculation methodologies, reporting periods) will be defined in a detailed implementation plan document.

Summary of Identified Outcomes of Phases 3 and 4

(may be reported through the Consumer/Family Satisfaction with Regional Center Services measure)

Early Start

1) Percentage of families who report satisfaction with the length of time to complete the intake process stratified by language, race and ethnicity

Employment

2) Percentage of people who have a job who would like to keep their job.

Equity and Cultural Competency

3) Number of individuals supported by the RC and families who report their SC communicates with them in their preferred spoken language

4) Percentage of families supported by the RC (includes no POS) who agree or strongly agree their service coordinator respects their family's culture

Person-Centered Services Planning

5) Percentage of people who agree their SC was skilled in developing the person-centered service plan

6) Percentage of people who agree their service plan is person-centered and meets their needs**

7) Percentage of people who are satisfied with the quality of their IPP**

Service Coordination and Regional Center Operations

8) Percentage of families who report they had two or more vendors to choose from

9) Percentage of families and individuals agree their SC had the knowledge needed to meet their needs

10) Percentage of families who report they were treated with respect during the intake process

**DDS will establish methods for assuring families and self-advocates receive support for understanding and identifying effective person-centered planning. DDS will work closely with regional centers in establishing components of person-centered service plan documents and process consistent with federal Home and Community-Based Services (HCBS)

Note: Additional measure specifications (e.g., operational definitions, calculation methodologies, reporting periods) will be defined in a detailed implementation plan document.

Focus Area: Person-Centered Services Planning
Measure: Service Plans Demonstrate Person-Centered Criteria

Desired Outcome: People served by Regional Centers have person-centered service plans.

	Phase 1	Phase 2	Phase 3	Phase 4
Measure Description	RCs commit to the development and use of a consistent person-centered service plan document.	Develop components of a person-centered service plan document and a person-centered planning process that meets federal person-centered service plan standards.	1) Percentage of consumers who agree their service plan is person-centered and meets their needs. 2) Percentage of consumers who are satisfied with the quality of their Individual Program Plan (IPP).	
Data Source	None		Individual Satisfaction Survey	
Target Population	All consumers determined eligible for RC services under the Lanterman Act			
Incentive Type	Baseline			Pay-For-Performance
Performance Target and Incentive Methodology	N/A			Incentive payment for the percentage of consumers who agree their service plan is person-centered and meets their needs and are satisfied with the quality of their IPP, with increasing incentive based on: 50% or higher agree; 75% or higher agree; 90% or higher agree

**DDS will establish methods for assuring families and self-advocates receive support for understanding and identifying effective person-centered planning.

Note: Additional measure specifications (e.g., operational definitions, calculation methodologies, reporting periods) will be defined in a detailed implementation plan document.

Focus Area: Person-Centered Services Planning
Measure: Service Coordinator Facilitation Skills

Desired Outcome: Regional Center Service Coordinators demonstrate person centered planning skills.

	Phase 1	Phase 2	Phase 3	Phase 4
Measure Description	Number of certified Person-Centered Plan Facilitation Trainers employed by the RC and qualified to deliver plan facilitation training	1) Number of certified Person-Centered Plan Facilitation Trainers employed by the RC and who are qualified to deliver plan facilitation training (Note: RCs must have a minimum of one certified trainer per 10,000 consumers served in the RC service area) 2) Number of existing and new SCs including intake staff and first line supervisors who have completed training in Person-Centered Plan Facilitation (*Note: In Phases 1-2, DDS will develop operational definitions and standards for person-centered plans.)*	1) Percentage of new SCs who complete training in Person-Centered Plan Facilitation 2) Percentage of consumers and families who agree their SC was skilled in developing their person-centered service plan	Percentage of consumers and families whose feedback indicates their SC was skilled in developing their person-centered service plan. For example: • The percentage of people reporting their SC asks what the individual wants in the service plan • The SC included in the service plan things that are important to the individual • The SC assisted the consumer to chose and invite people to their last service planning meeting • Their SC told them how to ask for changes when they want their service plan to be different
Data Source	RC-reported data		1) RC-reported data 2) Individual Satisfaction Survey	Individual Satisfaction Survey
Target Population	All consumers determined eligible for RC services under the Lanterman Act			
Incentive Type	Pay-for-Performance	1) Pay-for-Reporting 2) Pay-for-Performance		Pay-For-Performance
Performance Target and Incentive Methodology	Incentive payment for the number of certified Person-Centered Plan Facilitation Trainers employed by the RC and qualified to deliver plan facilitation training	1) Incentive payment based on the number of certified Person-Centered Plan Facilitation trainers meeting or exceeding one per 10,000 consumers 2) Incentive payment for the reported the number of staff who have completed training in Person-Centered Plan Facilitation		Incentive payment based on the percentage of consumers who agree their SC was skilled in developing the person-centered plan (50% or higher agree; 75% or higher agree; 90% or higher agree)

Note: Additional measure specifications (e.g., operational definitions, calculation methodologies, reporting periods) will be defined in a detailed implementation plan document.

Focus Area: Service Coordination and Regional Center Operations
Measure: Choice of Services within Regional Centers

Desired Outcome: People served by the Regional Center have choice of service vendors to meet their needs and preferences.

	Phase 1	Phase 2	Phase 3	Phase 4
Measure Description	Number of vendors for each service type within the RC catchment area, reported by zip code			1) Number of vendors and vendor capacity for core services within the RC catchment area, reported by zip code 2) Percentage of families who are served by the RC and report that they are satisfied with the cultural diversity of vendors
Data Source	RC-reported data			1) RC-reported data 2) Individual Satisfaction Survey
Target Population	All consumers determined eligible for RC services under the Lanterman Act			
Incentive Type	Baseline	Pay-for-Reporting		Pay-For-Performance
Performance Target and Incentive Methodology	No incentive; data collection	Incentive payment for public reporting on the highest utilized services available by vendor	Incentive payment for public reporting on all services available by vendor	1) Incentive payment for RC with two or more vendors for every core service in the catchment area 2) Incentive payment for meeting a performance target (TBD) for the percentage of families who report satisfaction with the cultural diversity of available vendors

Note: Additional measure specifications (e.g., operational definitions, calculation methodologies, reporting periods) will be defined in a detailed implementation plan document.

Focus Area: Service Coordination and Regional Center Operations
Measure: Timely Service Authorizations

Desired Outcome: Individuals and families served by Regional Centers receive service authorization in a timely manner.

	Phase 1	Phase 2	Phase 3	Phase 4
Measure Description	Number of days between annual individual program plan (IPP) review and service authorization, reported as an average and range.			
Data Source	RC-reported data			
Target Population	All consumers determined eligible for RC services under the Lanterman Act and have received at least one service during the reporting period			
Incentive Type	Baseline			Pay-For-Performance
Performance Target and Incentive Methodology	No incentive; data collected in Phases 1, 2, and 3 will be used to establish baseline for incentive in Phase 4 and beyond			Incentive payment for meaningful improvement (benchmark threshold TBD) in number of days between service plan meeting and service authorization, reported as an average and range

Note: Additional measure specifications (e.g., operational definitions, calculation methodologies, reporting periods) will be defined in a detailed implementation plan document.

Focus Area: Service Coordination and Regional Center Operations
Measure: Service Coordinator Competency

Desired Outcome: Service Coordinators demonstrate the knowledge and skills necessary to successfully meet the needs of individuals and families served by Regional Center.

	Phase 1	Phase 2	Phase 3	Phase 4
Measure Description	1) Develop a set of Service Coordinator (SC) training standards and competencies approved by DDS for use statewide 2) Establish data elements for reporting on number of SCs who completed all requirements within the standards	1) Adoption of the set of SC training standards and competencies approved by DDS for use statewide 2) Number of SCs who completed all requirements within the standards *Note: In Phases 2-3, statewide benchmarks will be established for measure description using two years of data.*	Percentage of SCs who completed all requirements within the standards	Percentage of families and individuals responding to the individual satisfaction survey who agree their SC had the knowledge needed to meet their needs
Data Source	None	RC-reported data		Individual Satisfaction Survey
Target Population	All consumers determined eligible for RC services under the Lanterman Act			
Incentive Type	Baseline	Recognition	Pay-for-Performance	
Performance Target and Incentive Methodology	N/A	Recognition given to RC that meets criteria in measure description above	Incentive given to RC exceeding the State's benchmark for the percentage of SCs who completed all requirements within the standards	Incentive given to RC exceeding the State's benchmark for the percentage of families and individuals who are satisfied with their SC's knowledge

Note: Additional measure specifications (e.g., operational definitions, calculation methodologies, reporting periods) will be defined in a detailed implementation plan document.

Focus Area: Service Coordination and Regional Center Operations
Measure: Intake Process

Desired Outcome: Individuals and families who apply to the Regional Center for services are treated with respect and Regional Center Intake procedures are equitable.

	Phase 1	Phase 2	Phase 3	Phase 4
Measure Description	RCs agree to develop and utilize a standard intake process that includes core elements articulated by DDS, focused on customer service. *Note: DDS will collaborate with RCs to develop core elements based on existing RC best practices (e.g., a standardized intake form). RCs are asked to agree to core elements.*	1) Percentage of families and individuals who report being treated with respect during intake, sorted by those who are and are not eligible through the Lanterman Act. 2) Ratio of individuals determined eligible for services through the Lanterman Act compared to the number who apply for RC services, sorted by age category.	1) Percentage of families and individuals who report being treated with respect during intake, sorted by those who are and are not eligible through the Lanterman Act. 2) Percentage of individuals who apply for services who are determined eligible through the Lanterman Act, sorted by age category, language, race and ethnicity.	
Data Source	None	1) Individual Satisfaction Survey 2) RC-reported data		
Target Population	All consumers who request intake from a Regional Center			
Incentive Type	Baseline	Recognition		
Performance Target and Incentive Methodology	N/A	Recognition of public reporting of intake feedback, sorted by eligibility determination.	Recognition of public reporting of intake feedback, sorted by eligibility determination, age category, language, race and ethnicity.	Recognition for meeting a performance target (TBD) for intake feedback, sorted by eligibility determination, age category, language, race and ethnicity.

Note: Additional measure specifications (e.g., operational definitions, calculation methodologies, reporting periods) will be defined in a detailed implementation plan document.

Anexo 3

KERN REGIONAL CENTER
PURCHASE OF SERVICE
Año fiscal 2022-2023
A PARTIR DEL 30 DE MARZO DE 2023

COMPRA DE SERVICIOS	Julio 2022	Agosto 2022	Septiembre 2022	Octubre 2022	Noviembre 2022	Diciembre 2022	Enero 2023	Febrero 2023	Marzo 2023	Abril 2023	Mayo 2023	Junio 2023	2022-2023 Total
FUERA DE CASA													
Centro de atención comunitaria	5,373,080	5,447,968	5,416,610	5,447,994	5,485,711	5,470,750	5,635,768	5,371,078	5,594,039				49,242,998
Instalación ICF/SNF	158,123	200,550	239,986	235,778	227,988	226,900	249,954	260,561	320,353				2,120,193
TOTAL FUERA DE CASA	5,531,203	5,648,518	5,656,596	5,683,772	5,713,699	5,697,650	5,885,722	5,631,639	5,914,392	-	-	-	51,363,191
PROGRAMAS DE DÍA													
Guardería infantil	51,627	53,088	49,271	48,862	48,627	49,070	47,803	46,348	33,920				428,616
Entrenamiento diurno	2,787,365	3,244,900	3,096,513	3,068,916	3,058,605	2,880,927	3,053,807	2,997,790	3,422,944				27,611,767
Apoyos para el empleo	419,447	476,591	458,631	426,474	425,068	365,980	452,291	422,148	422,673				3,869,303
Programa de Actividades Laborales	8,562	9,740	10,097	8,755	7,685	7,655	7,740	8,412	-				68,646
SUBTOTAL DE PROGRAMAS DIURNOS	3,267,001	3,784,319	3,614,512	3,553,007	3,539,985	3,303,632	3,561,641	3,474,698	3,879,537	-	-	-	31,978,332
OTROS SERVICIOS													
Servicios no médicos profesionales	384,327	418,830	408,761	420,101	403,736	370,428	398,138	422,186	398,518				3,625,025
Programa de Servicios No Médicos	1,301,594	1,521,747	1,506,708	1,612,408	1,549,406	1,578,628	1,545,611	1,549,852	1,863,745				14,029,699
Programa de Servicios de Atención Domiciliar	13,804	18,410	20,175	17,768	12,962	11,679	11,890	13,108	7,219				127,015
Transportacion	468,895	481,166	479,606	445,959	480,578	471,100	365,602	360,657	412,685				3,966,248
Contratos de transportacion	594,787	620,972	663,064	596,931	547,222	605,872	573,144	531,252	613,709				5,346,953
Servicios de Prevención	547,433	651,145	627,205	670,800	664,320	660,802	700,633	577,401	283,238				5,382,977
Otros servicios autorizados	3,547,588	3,694,453	3,618,232	3,685,797	3,612,677	3,509,568	3,591,571	3,493,467	3,554,075				32,307,428
Gastos de P&I	16,418	9,986	11,218	10,602	18,910	10,756	11,682	11,346	11,514				112,432
Atención hospitalaria	7,500												7,500
Equipo médico	2,538	9,562	9,458	7,193	4,393	12,155	1,107	1,722	10,126				58,254
Servicios medicos profesionales	200,220	206,572	235,285	268,815	237,641	258,892	220,827	237,318	221,224				2,086,794
Servicios Médicos Prog	34,005	38,749	36,593	30,134	25,720	26,008	25,774	25,473	24,809				267,265
Cuidado de relevo - En el hogar	2,155,217	2,227,698	2,204,260	2,242,035	2,283,709	2,211,701	2,238,856	2,130,585	1,287,193				18,981,254
Cuidado de relevo - Fuera del hogar	18,656	9,600	9,017	15,768	11,882	21,389	26,439	27,663	20,630				161,044
													-
													-
TOTAL OTROS SERVICIOS	9,292,982	9,908,890	9,829,582	10,024,311	9,853,156	9,748,978	9,711,274	9,382,030	8,708,685	-	-	-	86,459,888
COMPRA TOTAL DE SERVICIOS	18,091,186	19,341,727	19,100,690	19,261,090	19,106,840	18,750,260	19,158,637	18,488,367	18,502,614	-	-	-	169,801,411
PLAN DE COLOCACIÓN COMUNITARIA													
Centro de atención comunitaria	44,362	44,362	100,299	152,418	142,559	142,559	142,446	325,585	173,787				1,268,377
Instalación ICF/SNF													-
Entrenamiento diurno													-
Servicios no médicos													-
Programas de servicios no médicos		1,550		2,115	5,023	5,640		3,367	5,170				22,865
Transportacion													
Otros servicios autorizados	951	1,313	3,677	963									6,904
Otros servicios													-
Atención médica - Prof.													-
Centro de atención comunitaria													-
TOTAL PLAN DE COLOCACIÓN COMUNITA	45,313	47,225	103,976	155,496	147,582	148,199	142,446	328,952	178,957	-	-	-	1,298,146
TOTAL COMPRA DE SERVICIO	18,136,499	19,388,952	19,204,666	19,416,586	19,254,422	18,898,459	19,301,083	18,817,319	18,681,571	-	-	-	171,099,557

Anexo 4

CENTRO REGIONAL KERN
OPERACIONES
Año fiscal 2022/2023
A PARTIR DEL 30 DE MARZO DE 2023

	GASTOS PROPUESTOS	PRESUPUESTO DEL AÑO	07/31/22	08/31/22	09/30/22	10/31/22	11/30/22	12/31/22	01/31/23	02/28/23	03/31/23	04/30/23	05/31/23	06/30/23	TOTAL	(MÁS)/MENOS
OPERACIONES																
Salarios y beneficios	20,378,826	15,676,020	1,427,790	1,567,602	2,011,650	1,261,290	1,116,049	1,915,921	1,620,048	1,597,623	2,320,501				14,838,473	837,547
Gastos operativos	5,668,000	4,360,000	306,691	363,842	403,645	530,362	629,596	537,121	544,486	596,390	514,461				4,426,594	(66,594)
SUBTOTAL OPS	26,046,826	20,036,020	1,734,481	1,931,444	2,415,295	1,791,651	1,745,645	2,453,042	2,164,534	2,194,013	2,834,962	-	-	-	19,265,068	770,952
PLAN DE COLOCACION COMUNITARIA																
Salarios y beneficios	870,375	669,519				266,852	63,808	48,818	57,638	62,728	78,082				577,926	91,593
Gastos operativos	253,082	189,812			30,170	56,416	47,670	17,708	56,092	3,517	48,874				260,447	(70,635)
SUBTOTAL CPP	1,123,457	859,331	-	-	30,170	323,268	111,478	66,526	113,731	66,245	126,956	-	-	-	838,373	20,957
PROGRAMA DE ABUELOS ADOPTIVOS																
Salarios y beneficios	98,040	75,415	3,823	4,467	6,206	4,467	4,467	4,467	4,573	4,471	6,206				43,147	32,268
Gastos operativos	151,503	113,627	3,444	153	4,221	14,490	11,476	9,633	9,499	7,802	12,582				73,301	40,326
SUBTOTAL FGP	249,543	189,043	7,267	4,620	10,427	18,957	15,943	14,100	14,073	12,273	18,788	-	-	-	116,448	72,595
Programa de acompañantes para personas mayores																
Salarios y beneficios	65,360	50,277	2,557	2,978	4,137	2,978	2,978	2,978	3,049	2,981	4,137				28,773	21,504
Gastos operativos	101,002	75,752	2,565	194	2,921	8,019	6,910	5,947	6,466	4,977	6,588				44,585	31,166
SUBTOTAL SCP	166,362	126,028	5,122	3,172	7,058	10,997	9,888	8,925	9,514	7,958	10,725	-	-	-	73,358	52,670
TOTAL OPERACIONES	27,586,188	21,210,422	1,746,869	1,939,236	2,462,951	2,144,873	1,882,953	2,542,593	2,301,852	2,280,489	2,991,430	-	-	-	20,293,247	917,175