



**Board of Directors Meeting Agenda**  
**Tuesday, March 28, 2023**  
**6:00 – 7:30 p.m.**

**Kern Regional Center, 3200 N. Sillect Ave., Bakersfield CA 93308**  
**Malibu Room**

General Business			
1. Call to Order and Introductions		Kevin Gosselin	6:00 – 6:05 p.m.
2. Approval/Additions to Agenda	Action	Kevin Gosselin	6:05 – 6:07 p.m.
3. Review and approve minutes of meeting held on February 28, 2023 (Attachment 1)	Action	Kevin Gosselin	6:07 – 6:10 p.m.
4. Presentation – Resource Development, CPP/CRDP Outcomes, Vendorization, Quality Assurance (Attachment 2)	Info.	Enrique Roman	6:10 – 6:40 p.m.
5. Public Input	Info.		6:40 – 6:45 p.m.
New Business			
6. 2021 Performance Contract (Attachment 3)	Action	Enrique Roman	6:45 – 7:00 p.m.
Reports			
7. Board President Report	Info.	Kevin Gosselin	7:00 – 7:05 p.m.
8. Executive Director Report	Info.	Dr. Michi Gates	7:05 – 7:20 p.m.
9. Financial Report a. POS Report for January 2023 (Attachment 4) b. Operations Report for January 2023 (Attachment 5)	Info	Tom Wolfgram	7:20 – 7:25 p.m.
10. Vendor Advisory Committee Report	Info.	Tamerla Prince	7:25 – 7:30 p.m.

Please click the link below to join the webinar:

<https://us02web.zoom.us/j/89677574037?pwd=SVh1eUcyeE1RYmo1eWNLb2RCQmtVZz09>

**Webinar ID: 896 7757 4037 Passcode: 660511**  
**Dial-In Number: (206) 337-9723**

**Next Board Meeting:**

**April 25, 2023, 6:00 – 7:30 PM**

**Kern Regional Center, 3200 N. Sillect Ave., Bakersfield CA 93308**  
**Malibu Room**

3200 N. Sillect Avenue • Bakersfield, California 93308  
(661) 327-8531 • Fax (661) 324-5060 • TDD (661) 327-1251  
[www.Kernrc.org](http://www.Kernrc.org)



**Kern Regional Center  
Board of Directors Meeting  
March 28, 2023  
6:00 – 7:30 p.m.  
Zoom Webinar**

*3200 N. Sillect Avenue ∞ Bakersfield, CA 93308 ∞ 661-327-8531*

**MINUTES**

**KRC BOARD MEMBERS PRESENT:**

Oscar Axume, Treasurer  
Kevin Gosselin, President  
Carlos Isidoro, Board Member  
Ryan Jones, Board Member  
Martin Vasquez, Secretary  
Simon Verdugo, Board Member  
Ruth Watterson, Board Member

**KRC STAFF PRESENT:**

Michi Gates, PhD, Executive Director, KRC  
Enrique Roman, Director of Community Services  
Tom Wolfgram, Chief Financial Officer

**KRC BOARD MEMBERS ABSENT:**

Tracey Mensch, ARCA Delegate/KRC Vice President  
Donald Tobias, Board Member  
Mark Tolentino, Board Member  
Tamerla Prince, VAC Representative

**GUESTS:**

Elva Darrett  
Lisa Jo Gage  
Adeyinka Glover  
Jill Green  
Yesenia Mackie  
Lori Molhook  
Edwin Pineda  
Mitzi Villalon  
Shawn White

**SPANISH INTERPRETER:** Nidya Madrigal Navia

**ASL INTERPRETERS:** Alexandra Leyva, Liz Brambila

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**CALL TO ORDER**

President Kevin Gosselin called the meeting of the KRC Board of Directors to order at 6:13 p.m. Introductions of board members and KRC staff were made.

**APPROVAL OF AGENDA**

The Board of Directors had previously received tonight's agenda for review. There were some errors on the first agenda, that was posted on the KRC website and sent to board members, with regard to the time schedule. The corrected agendas were distributed at the meeting. Also, Tamerla Prince was not able to be at the meeting, so the VAC Committee presentation was deleted.

President Gosselin asked for a motion to approve the agenda, with changes, of March 28, 2023.

M/S/C: (Watterson, Vasquez)

Ayes: 7

Motion Carried

## REVIEW OF MINUTES

The Board of Directors had previously received the minutes of the Board Meeting held on February 28, 2023 for review. No additions or edits were requested. President Gosselin asked for a motion to approve the minutes of February 28, 2023.

M/S/C: (Watterson, Axume)

Ayes: 7

Motion Carried

## PRESENTATION – RESOURCE DEVELOPMENT, CPP/CRDP OUTCOMES, VENDORIZATION, QUALITY ASSURANCE

*Enrique Roman, KRC Director of Community Services*

Mr. Roman gave a presentation to the Board of Directors outlining Community Services' role in Resource Development, CPP/CRDP Outcomes, Vendorization, and Quality Assurance. The PowerPoint used by Mr. Roman during this presentation is attached to these minutes.

## PUBLIC INPUT

There was no public input presented at this meeting.

## 2021 PERFORMANCE CONTRACT

*Enrique Roman, Director of Community Services*

Mr. Roman presented the 2021 Performance Contract to the Board of Directors. The 2021 Performance Contract is attached to these minutes.

## BOARD PRESIDENT'S REPORT

*Kevin Gosselin, President*

1. President Gosselin thanked the board members for their investment and dedication.
2. He encouraged everyone to think about recruitment of new board members. President Gosselin and Mr. Axume, Treasurer, will be leaving the Board in January 2024, having fulfilled their 7 year maximum term limit. It is important to look at our cultural population in our catchment areas and seek representation that reflects these cultures. We are looking at continued officer training for those who might be taking offices on the Board in the future.
3. Autism Awareness Day in Arvin will be held on April 15. The Arvin City Council is meeting tonight and they are very excited about this effort. Dr. Gates will provide more details in her presentation.

## EXECUTIVE DIRECTOR REPORT

*Dr. Michi Gates, Executive Director*

### Arvin Autism Awareness Day

Arvin Autism Awareness Day will take place on Saturday, April 15 from 10:00 a.m. – 3:00 p.m. at Smothermon Park, 800 Walnut Drive in Arvin. KRC is working with Mayor Trujillo on this and we are sending out communications to our vendors. Flyers have been sent out and vendors are invited to attend and participate. There is a registration form on the flyer. The event will include food, drinks, and fun activities. We are hoping for a big turnout and that autism awareness spreads to other communities that KRC serves.

### Vendor Fair

In the VAC Committee today, Tamerla Prince touched on the upcoming Vendor Fair that will take place sometime in May in the KRC parking lot. It will be an opportunity for our service coordinators, many who are



new, to meet face-to-face with providers and learn about their programs. It is equally a time for vendors and providers to meet with KRC service coordinators in person so they can learn from each other how to better work together to meet the needs of our clients. We are excited about this event. Dr. Gates will send information about the Vendor Fair to board members as soon as the date is finalized.

#### Grass Roots Day

Tomorrow is the annual Grass Roots Day. It is a virtual meeting which allows more people to participate due to space limitations in the legislature. Grass Roots is a wonderful day to talk about the individuals we service and for our individuals to talk about themselves, tell their stories, and speak about what's important to them. It is also a great opportunity to educate our legislators who may not know that much about our system, as well as reinforce what we are really focused on and to present our budget needs to achieve our goals.

#### Senate Subcommittee 3 Budget Hearing

Last week, Dr. Gates attended the Senate Subcommittee 3 hearing that reviews the Health and Human Services budgets, which includes DDS. DDS's Safety Net proposal received a lot of focus. The Safety Net is a proposal to address the needs of individuals, served by regional centers, that have high-intensity needs. Dr. Gates met yesterday as a member of the DDS Regional Center Work Group on individuals with high intensity needs. These individuals have ever-increasing challenges that regional centers struggle to meet and support. There were positive developments from the DDS Safety Net Plan that came out of a Developmental Center Task Force held a few years ago. The focus is on what resources need to be developed for individuals in developmental centers and what they would need to be able to be part of the community. What do we need to do to keep people in the community and to move people out of institutional settings, like IMDs and larger settings out of State? More on this as we progress.

#### Regional Center Performance Measures

Dr. Gates gave an update on the Regional Center Performance measures enacted this fiscal year. These measures are contingent to the additional funding received to reduce caseload ratios. For receiving the additional money, we also agree to show that reducing the caseload ratios is making a difference in the quality of services and supports we provide. This also applies to our providers for their rate increases and is called the Quality Incentive Plan.

Although many of the measures are not yet operational, there are a few that are active:

#### 1. Early-Start Measures

##### Child Find

This shows how regional centers are going out into the community and providing outreach to children and families, educating them on how to access services. All Regional Centers submitted a Child Find Plan to DDS.

##### Timely Access

Regional centers to provide timely access to services in Early Start. From the time a referral is received, regional centers have 45-days to request an assessment and develop that individual's family service plan. One obstacle that we face is the lack of clinicians. We are working to be competitive in recruiting clinicians to KRC.

#### 2. Cultural Humility Training

Regional centers are required to submit a plan by June 1. This will involve creation of the plan and input from stakeholders.



3. Linguistic Diversity

A report detailing how many service coordinators, intake staff, and program managers are bilingual. In the future, this will expand to a study of language distribution among the clients we serve in our counties.

4. Person-Centered Services Training

DDS requires one certified Person-Centered Services trainer per 10,000 clients. KRC services a little more than 12,000 clients with one established certified trainer and another person who will be graduating soon. When that happens, KRC will have two certified trainers.

Dr. Gates will send the Child Find Plan and the Linguistic Diversity report to the Board Members for review. She will also send information on the Cultural Humility training as more develops on this program.

The DDS Bi-Annual Audit will take place at KRC on April 24, 2023. The audit will cover Fiscal Year 2021-22.

Dr. Gates and Mr. Roman announced the upcoming POS Expenditure Public Meeting. The meeting will be held in English on March 29 from 6:00 – 7:30 p.m. and in Spanish on March 30 from 6:00 – 7:30 p.m. The details and links are available to the public on the KRC Website.

**FINANCIAL REPORT**

*Tom Wolfgram, CFO*

**Purchase of Services Report as of January 31, 2023**

Total spent for month ending January 31, 2023: \$16,258,468

YTD: \$128,584,336

KRC has spent approximately \$16 Million more for services than by this time last year. With an estimated \$2 Million in unbilled services, this would bring us to approximately \$130 Million more purchased services than this time last year.

**Operations Report as of January 31, 2023**

Total expenses for month ending January 31, 2023: \$2,301,852

YTD: \$15,021,328

The Purchase of Services Report and the Operations Report ending January 31, 2023 are filed with these minutes.

**ADJOURNMENT**

With nothing further to discuss, President Gosselin adjourned the meeting at 7:48 p.m.

**The next public meeting will take place on Tuesday, April 25, 2023, at 6:00 p.m.**

Respectfully Submitted,  
  
Darlene Pankey  
Executive Assistant

# Attachment 1



**Kern Regional Center  
Board of Directors Meeting  
February 28, 2023  
6:00 – 7:30 p.m.  
Zoom Webinar**

*3200 N. Sillect Avenue ∞ Bakersfield, CA 93308 ∞ 661-327-8531*

**MINUTES**

**KRC BOARD MEMBERS PRESENT:**

Kevin Gosselin, President  
Carlos Isidoro, Board Member  
Ryan Jones, Board Member  
Tracey Mensch, ARCA Delegate/KRC Vice President  
Tamerla Prince, VAC Representative  
Donald Tobias, Board Member  
Mark Tolentino, Board Member  
Martin Vasquez, Secretary  
Simon Verdugo, Board Member  
Ruth Watterson, Board Member

**KRC STAFF PRESENT:**

Michi Gates, PhD, Executive Director, KRC  
Kristine Khuu, Assistant Director of Client Services  
Jamie Patino, Client Employment Specialist  
Celia Pinal, Director of Client Services  
Enrique Roman, Director of Community Services  
Tom Wolfram, Chief Financial Officer

**KRC BOARD MEMBERS ABSENT:**

Oscar Axume, Treasurer

**ADVOCATES:**

Cindy Cox, Advocate for Donald Tobias  
John Noriega, Advocate for Simon Verdugo

**GUESTS:**

Brianna  
Griselda Cordero  
Adeyinka Glover, OCRA  
Jill Green  
Briseida Moreno  
Ana Alonzo – Padres Unidos de Kern  
Edwin Pineda, DDS  
Jeff Popkin, Bakersfield ARC  
Norma Tuiasosopo  
Sandra Van Scotter

**SPANISH INTERPRETER:** Nidya Madrigal Navia

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**CALL TO ORDER**

President Kevin Gosselin called the meeting of the KRC Board of Directors to order at 6:24 p.m. He thanked everyone for their patience and apologized for the delayed start while a closed session of the Board was being completed. Introductions of board members and KRC staff were made.

**APPROVAL OF AGENDA**

The Board of Directors had previously received tonight's agenda for review. No changes or additions were requested.

President Gosselin asked for a motion to approve the agenda of February 28, 2023, as presented.

M/S/C: (Isidoro, Mensch)

Ayes: 10

Motion Carried





## **REVIEW OF MINUTES**

The Board of Directors had previously received the minutes of the Board Meeting held on January 24, 2023 for review. No additions or edits were requested. President Gosselin asked for a motion to approve the minutes of January 24, 2023.

M/S/C: (Watterson, Mensch)

Ayes: 10

Motion Carried

## **PRESENTATION – EMPLOYMENT FIRST INITIATIVES AND PROGRESS ON EMPLOYMENT FOR INDIVIDUAL SERVICES**

*Jamie Patino, KRC Employment Specialist and Samuel Herrera, KRC Client*

Dr. Gates introduced Jamie Patino, KRC Employment Specialist and Samuel “Sam” Herrera who is an individual served by Kern Regional Center. Sam is a participant of the Employment First program. Jamie and Sam conducted an interview format presentation to the Board where Sam was able to share his vocational, educational, and long-term goals. Sam worked in the community at Walmart for 4 years before moving to a full-time job at Amazon. He presently works in a variety of positions in the Amazon warehouse. Sam also has a part-time position at Bakersfield ARC as a peer mentor, teaching others to advocate for themselves. He hopes his experiences will inspire others to work in the community, exercise their rights, achieve independence, and overcome barriers. Sam received an Associate Degree in Sociology at Bakersfield College. As a long-term goal, he hopes to use his degree in Sociology in a Human Services role where he can inspire and help others.

Ms. Patino asked board members and the public to feel free to contact her if they would like to have any information or if they have any questions regarding Employment First.

## **PUBLIC INPUT**

Ana Alonzo from Padres Unidos expressed her appreciation to Sam Herrera for his presentation. She stated that she was inspired by Sam’s journey and it has given her encouragement to look toward the future for her own children and their future vocations.

## **ROUTING LOGISTICS CONTRACT**

*Enrique Roman, Director of Community Services*

KRC’s long-time transportation brokerage service provider, Routing Logistics, has given notice to KRC that it will cease to provide services due to the untimely passing of the co-owner, Mr. Tom Devlin. The previous contract with Routing Logistics ended on December 31, 2019; however, this vendor has continued to provide services on a month-to-month basis since that date until KRC is able to secure a new transportation broker. KRC anticipates that the new transportation service will be vendored and ready to provide services by June 30, 2023.

The amendment was provided to board members for review and is in the meeting packet. KRC seeks approval/ratification for KRC to enter into an amendment to the contract with Routing Logistics that extends its term until June 30, 2023, and to ratify past payments KRC has made to this vendor.

M/S/C: (Watterson, Mensch)

Ayes: 10

Motion Carried



## **AMENDMENT: KRC DEFINED CONTRIBUTION 3105-001**

*Tom Wolfgram Chief Financial Officer*

The Kern Regional Center Defined Contribution Plan 401a (social security replacement plan) currently restricts participants who are age 59½ years and older to withdraw funds from the plan in the after-tax money source while participant is still employed. The amendment would allow the participant, if desired, to withdraw funds from this plan while still being employed. The amendment was provided in the meeting packet for review. Mr. Wolfgram now brings the amendment to the Board for approval.

M/S/C: (Watterson, Mensch)

Ayes: 10

Motion Carried

## **ARCA STRATEGIC PLAN**

*Tracey Mensch, ARCA Delegate/Chair/KRC Vice President*

The ARCA Strategic Plan was received by Ms. Mensch and Dr. Gates at the ARCA Board of Directors held in January 2023. ARCA asked that delegates take the plan back to their respective Board of Directors for review and input. Ms. Mensch e-mailed the plan to board members individually and it is also in today's meeting packet for review. Members had no comments at this meeting, however; if there are any suggestions, recommendations or questions regarding the plan that members would like to submit after the meeting, please contact Ms. Mensch or Dr. Gates via e-mail. They will be taking the Strategic Plan back to the next ARCA Board Meeting with any feedback provided.

## **BOARD PRESIDENT'S REPORT**

*Kevin Gosselin, President*

Mr. Gosselin is learning his new role as President and he is excited to see KRC poised for years and years of growth, community involvement, and a place where employees want to work. He also congratulated Dr. Michi Gates on her 5<sup>th</sup> anniversary of being KRC's Executive Director. The Board is very thankful for her guidance through the past five years and look forward to her guidance in the future as we anticipate many opportunities, growth, and work to be done! Locally, her leadership has been valued. DDS also recognizes her leadership and continues to invite her into conversations and groups to be able to have an impact on the system as a whole. The Board appreciates Dr. Gates's hard work and looks forward to continued benefit from her leadership.

## **EXECUTIVE DIRECTOR REPORT**

*Dr. Michi Gates, Executive Director*

### Caseload Ratios

March 1 is the day we run our caseload ratio reports and send them to DDS. Although we don't have the funding to meet caseload ratios, our aim is to get the caseload ratios as low as possible. We are hoping to see some improvement as we have put in a large amount of work to hire staff and wisely use our funds.

### Budget

Exciting news regarding support from Assembly Member Joaquin Arambula who is the chair of the Assembly Budget, Subcommittee 1, which includes the DDS budget as well as other health and human services budgets. He has come forward to support ARCA, The Lanterman Coalition, and SEIU to update the Core Staffing Formula.





This is such an important development to have this member of the legislature support the revision of the Core Staffing Formula. The Core Staffing Formula effects so many areas that we are trying to improve. Dr. Gates read a portion of Assembly Member Arambula's letter and will post the letter on the website.

#### Arvin Autism Day

President Gosselin made a connection with Olivia Trujillo, the Mayor of Arvin, who was interested in bringing awareness to Autism. KRC Staff met with Mayor Trujillo and will be partnering with her for an Autism Awareness Day in the city of Arvin. KRC will be reaching out to our providers to give them an opportunity to participate. Our goal is to make our community members more aware of services we offer and to make those services more accessible to them. This is an excellent event to make that happen. More to come on this event that will take place on Saturday, April 15 from 10:00 a.m. – 3:00 p.m. at Smothermon Park in Arvin.

#### Early Start Workforce Project

Last month, Dr. Gates spoke about this project and KRC's partnership with Frank D. Lanterman Regional Center. This project is to bring on new additional diverse workforce in clinical services like speech and occupational therapy while, addressing disparity. Special Needs Network will be holding an open house this Saturday to promote the project. An open house is also being planned for Bakersfield in the near future.

Dr. Gates discussed that KRC provides Spanish interpretation for Board meetings and plans to provide ASL interpretation are taking shape. This month we provided the agenda and minutes portion of the board packet in Spanish and we are working on translation for the all KRC created attachments to the board packet as well. We are hoping to perfect our timing process on translation so that this will be a constant every month.

#### **FINANCIAL REPORT**

*Tom Wolfgram, CFO*

#### **Purchase of Services Report as of December 31, 2022**

Total spent for month ending December 31, 2022: \$15,595,963

YTD: \$108,588,769

KRC has spent approximately 11% more for services than by this time last year. With an estimated \$3 Million in unbilled services, this would bring us to approximately \$111 Million more purchased services then this time last year.

#### **Operations Report as of December 31, 2022**

Total expenses for month ending December 31, 2022: \$2,542,593

YTD: \$12,719,476

December figures are comparable with last year. We presently have funds unspent in Salaries & Budgets, but this will change as we hire new staff in the next six months. Thirty staff members started work yesterday. Operating Expense is showing a shortage; this is due to the purchase of computers and electronic equipment for new staff coming on board. These funds are spent monthly instead of spreading out over the year, so this figure is expected to fluctuate.

The Purchase of Services Report and the Operations Report ending December 31, 2022 are filed with these minutes.

Dr. Gates commented that although we are hiring staff at a rapid pace, retention is still an issue. Unfortunately, staff are finding a job more in line with their central passion, paying more money and benefits. President





Gosselin asked what we can do to help improve retention. Ms. Mensch asked if we could look at any incentives for new hires. One incentive mentioned by Dr. Gates was tuition reimbursement, but she believes the best incentive will be getting the Core Staffing Formula revised so that we can reduce caseloads for our service coordinators.

#### **Vendor Advisory Committee Report**

*Tamerla Prince, VAC Representative*

The Vendor Advisory Committee did not meet this month, so there is nothing to report, however, Ms. Prince reports that there has been increased participation in HCBS trainings that have been offered. The next residential track training begins tomorrow and day program track begins on March 8.

President Gosselin asked about the upcoming Grass Roots Day and if there was a date along with communication to the Board so that no one misses this opportunity to participate. The Grass Roots Day is Wednesday, March 29 on Zoom. There is also a pre-planning on Tuesday, March 28. The talking points are not out yet, but as soon as they are received, Ms. Pinal will communicate them. KRC develops the teams that participate, usually a 6–7-person team represent the case management, community services, vendor communities, individuals served, as well as some board member representation. Staff who are participating in the preparation for Grass Roots are going to start meeting next week and we will pass on all information to Dr. Gates to forward to the Board. If any other Board members are interested in participating, please let Darlene Pankey or Dr. Gates know.

#### **ADJOURNMENT**

With nothing further to discuss, President Gosselin adjourned the meeting at 7:48 p.m.

**The next public meeting will take place on Tuesday, March 28, 2023, at 6:00 p.m.**

*Respectfully Submitted,*

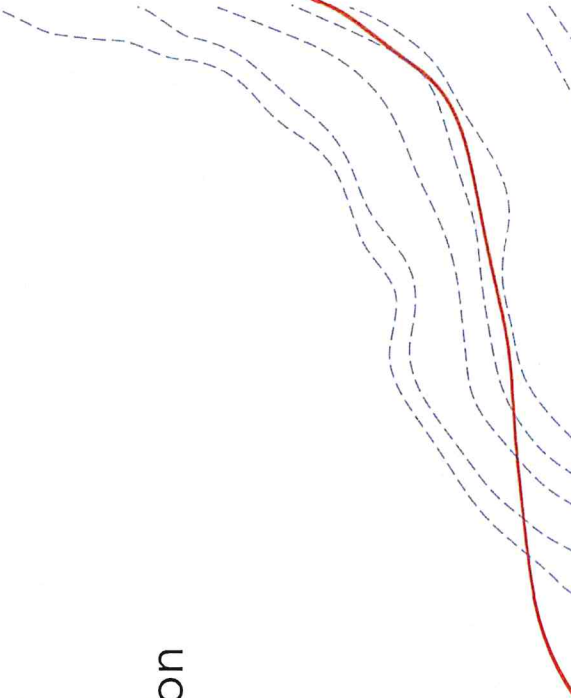
*Darlene Pankey  
Executive Assistant*

# Attachment 2



# Kern Regional Center: Resource Development, Vendorization, and Quality Assurance

Kern Regional Center  
Board of Director's Presentation  
March 28, 2023



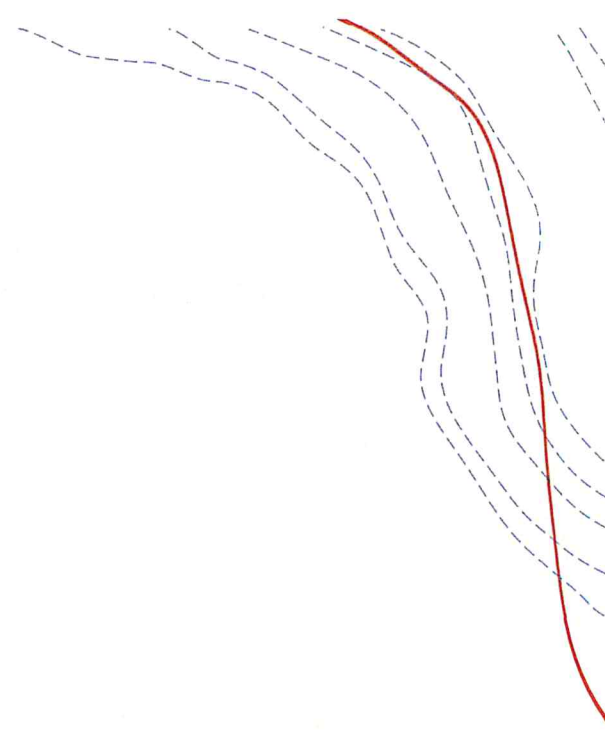




# KRC Community Services

## Community Services Department

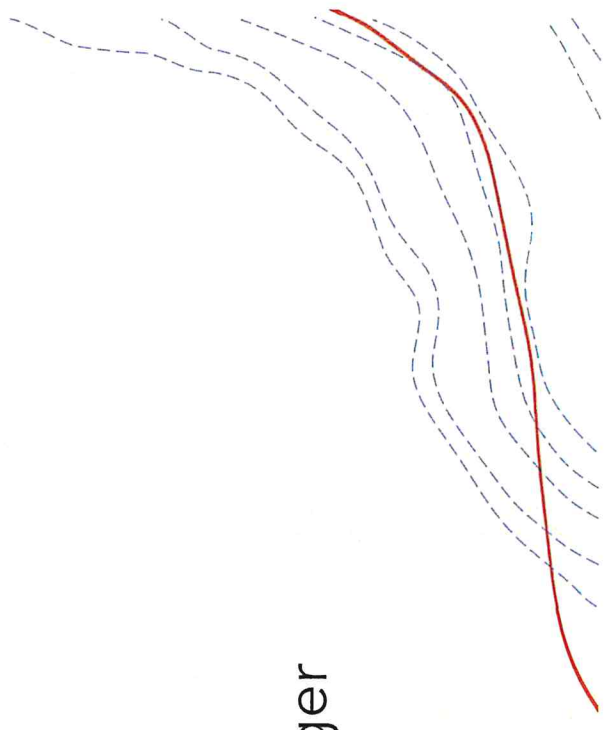
- Vendors
  - Resource Development
  - Vendorization
  - Contracts and Compliance
  - Quality Assurance





# KRC Community Services (continued)

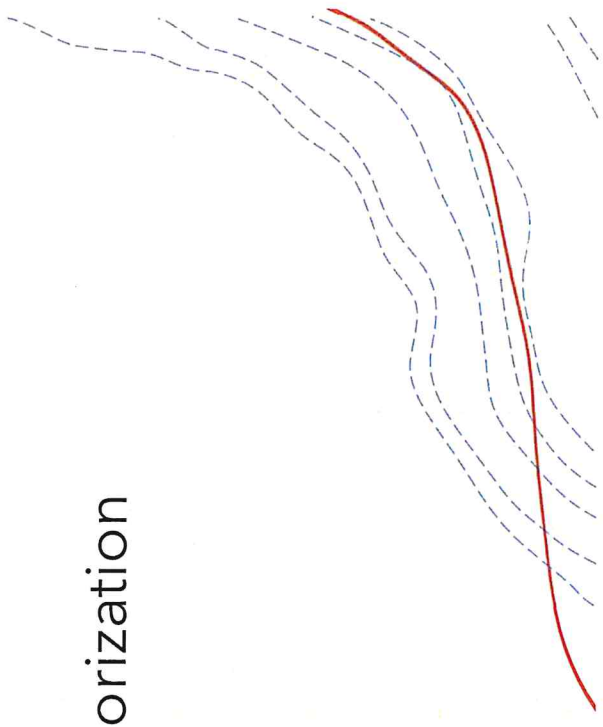
- Employment Specialist
- Clinical Services
- Deaf and Hard of Hearing Specialist
- Fiscal Monitors
- Cultural Specialist/Special Projects Manager





# Resource Development

- Existing services
- New types of services
- Requests for Proposals/Requests for Vendorization
- Community Placement Homes
  - DDS





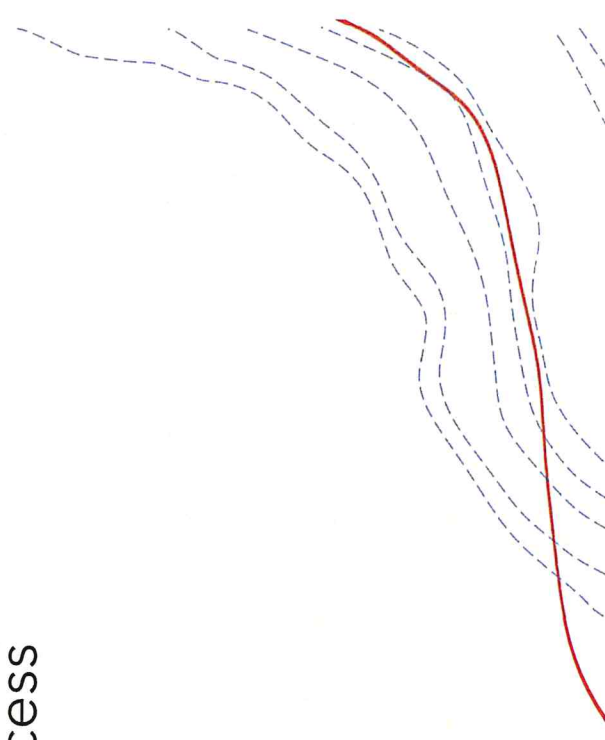


# Vendorization

## 1. Identification of needs

## 2. Engage in the competitive bidding process

- Publish proposal requirements & deadlines
- Hold Applicant's Conference
- Assess, approve or deny proposal submissions
- Initiate vendorization process & technical assistance



# Vendorization (continued)

## 3. Review of Pre-Requisites

- Confirm regulatory requirements met:
  - Licensure, certification, education and experience
  - Verification with Secretary of State
  - OIG/MediCal fraud screening

## 4. Development/Regulatory Documents

- Program design
- Potential site assessment (HCBS)
- Service Level approval
- Rate/Cost Statement
- Vendor Application
- DS1890 / DS 1891
- Business License
- HIPPA

# Contracts and Compliance

## For all Vendors

- Collect insurance coverage and licensure renewals
- DS 1891 fraud screening
- File review
- Contract development

## Based on Specific Requirements

- Independent audits
- Annual program evaluations
- 2-year non-use

# Quality Assurance

Monitor	Evaluate and Investigate	Compliance
<b>Adult &amp; Children's Facilities</b>		
Residential Facilities	Delivery of services per IPP	Title 17 / Tittle 22
Intermediate Care Facility-Habilitative (ICF/DDH)	Delivery of services per Program Design and Service Level	IPP
Intermediate Care Facility-Nursing (ICF/DDN)		Restricted Health Care Condition Plan/Care Plans/Physicians orders
Family Home Agency (FHA)	Effectiveness and quality of services	Consumer Admission Agreement
<b>Specialized Facilities</b>		
Specialized Residential Facilities (SRF)	Provider specific 4731 Complaints & Whistleblower	Lanterman Act/Welfare Institute Code
Adult Residential Facility for People w/ Special Health Care Needs (ARFPSHN)	Special Incident Reports	Program Design
Enhanced Behavioral Supports Home (EBSH)	Complaints related to care and unresolved service delivery	Corrective Action Plan/Sanctions
Community Crisis Home (CCH)		Plan of Improvement
<b>Day Programs</b>		



# Attachment 3

## **Kern Regional Center**

Michi Gates, Ph.D., Executive Director  
3200 North Sillect Avenue, Bakersfield, CA 93308  
Phone: (661) 327-8531  
E-mail: [mgates@kernrc.org](mailto:mgates@kernrc.org)  
[www.kernrc.org](http://www.kernrc.org)



*Spring 2022*

## **Performance Report for Kern Regional Center**

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Kern Regional Center (KRC) we served about 10,870 consumers. The charts on page two tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At KRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see on page 2 of this report, KRC improved or maintained its performance in all five of the areas DDS measured. KRC met all requirements listed in the first five rows of the table on page 3. Performance in the other listed measures is very close to our percentages in 2020. KRC is pleased to report that its performance on Individual Family Service Plan (IFSP) requirements, an area of concern in past years, improved by 18% in 2021. KRC will continue to strive to improve in all areas of measurement.

We hope this report helps you learn more about KRC. If you have any questions or comments, please contact us!

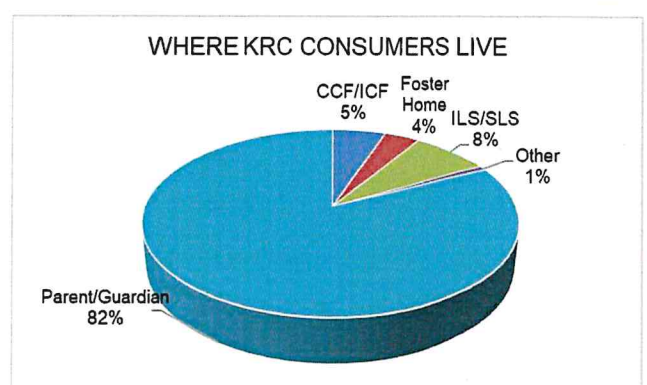
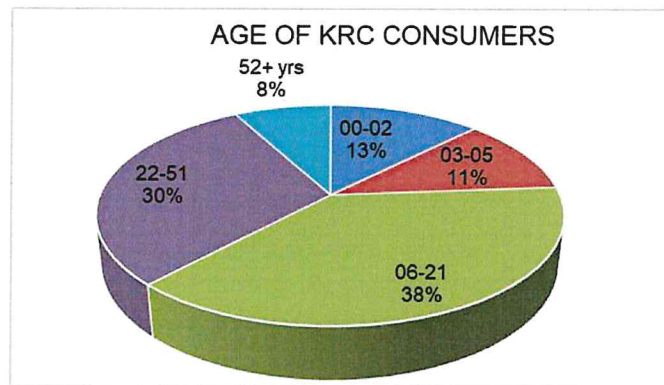
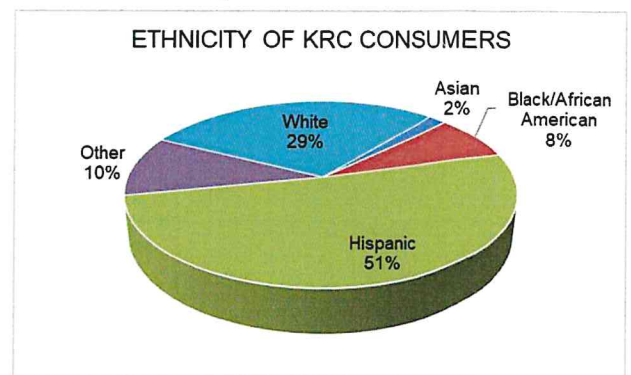
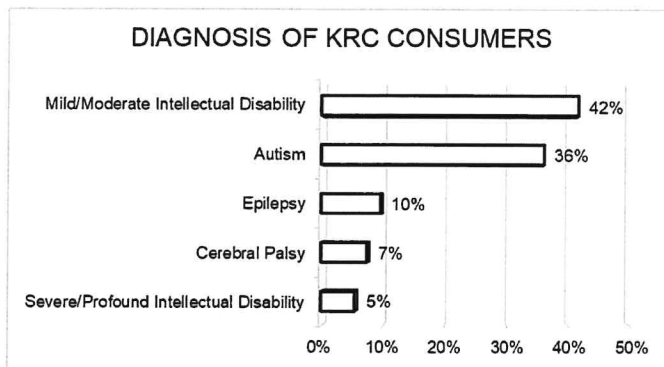
This report is a summary. To see the complete report, go to: [www.kernrc.org](http://www.kernrc.org)  
Or contact Darlene Pankey at **661-852-3360**.

Michi A. Gates, Ph.D.  
Director, Kern Regional Center

Summary Performance Report for Kern Regional Center, Spring 2022

## Who uses KRC?

These charts tell you about who KRC consumers are and where they live.



## How well is KRC performing?

This chart tells you about five areas where DDS wants each regional center to keep improving.

The first column tells you how KRC was doing at the end of 2020, and the second column shows how KRC was doing at the end of 2021.

To see how KRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2020		December 2021	
	State Average	KRC	State Average	KRC
Fewer consumers live in developmental centers	0.07%	0.09%	0.06%	0.09%
More children live with families	99.51%	99.49%	99.58%	99.71%
More adults live in home settings*	81.71%	86.07%	82.50%	86.70%
Fewer children live in large facilities (more than 6 people)	0.04%	0.00%	0.03%	0.00%
Fewer adults live in large facilities (more than 6 people)	1.92%	1.01%	1.78%	0.83%

Notes: 1) Consumers can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and consumer family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.



### Did KRC meet DDS standards?

Read below to see how well KRC did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)	98.48%	98.08%
Intake/Assessment timelines for consumers age 3 or older met	100%	100%
IPP ( <i>Individual Program Plan</i> ) requirements met	97.42%	97.40%
IFSP ( <i>Individualized Family Service Plan</i> ) requirements met	75.7%	93.8%

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) The IFSP calculation methodology was changed from composite to average in order to more accurately reflect the RC's performance by only including children reviewed during monitoring and not all Early Start consumers. 4) N/A indicates that the regional center was not reviewed for the measure during the current period.

## How well is KRC doing at getting consumers working?

The chart below shows how well KRC is performing on increasing consumer employment performance compared to their prior performance and statewide averages:

Areas Measured	Time Period			
	CA	KRC	CA	KRC
<b>Consumer Earned Income (Age 16 to 64 years)**:</b> Data Source: Employment Development Department (EDD)	Jan through Dec 2019		Jan through Dec 2020	
Quarterly number of consumers with earned income	25,710	583	22,772	587
Percentage of consumers with earned income	17.17%	14.03%	18.86%	16.36%
Average annual wages	\$8,772	\$8,795	\$9,733	\$10,224
<b>Annual earnings of consumers compared to people with all disabilities in California</b> Data Source: American Community Survey, five-year estimate	2019		2020	
	\$25,990		\$26,794	
<b>National Core Indicator Adult Consumer Survey</b> Percentage of adults who reported having integrated employment as a goal in their IPP	July 2017-June 2018		July 2020-June 2021	
	29%	31%	35%	N/A**
<b>Paid Internship Program</b> Data Source: Paid Internship Program Survey	2019-20		2020-21	
Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	CA Average	KRC	CA Average	KRC
	8	4	6	6
Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	9%	8%	14%	14%
Average hourly or salaried wages for adults who participated in a Paid Internship Program	\$13.31	\$12.75	\$14.25	\$13.87
Average hours worked per week for adults who participated in a Paid Internship Program	16	18	17	15
<b>Incentive Payments</b> Data Source: Competitive Integrated Employment Incentive Program Survey				
Average wages for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made	\$13.52	\$12.58	\$14.81	\$14.97
Average hours worked for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made	21	20	23	30
Total number of incentive payments made for the fiscal year for the following amounts:	\$1,500	0	17	3
	\$1,250	6	19	2
	\$1,000	4	33	8

\*Count of consumers included in the EDD data is determined by how precisely consumer's names match between the EDD data and the Department's data. New methodology, implemented in 2021 and applied to 2019 and 2020 data, requires consumers names to match more precisely than in previous years in order to be counted in the dataset. \*\*Regional centers receive an 'N/A' designation if fewer than 20 people respond to the survey item.

### How well is KRC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all consumers.

Percent of total annual purchase of service expenditures by individual's ethnicity and age

Age Group	Measure	American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
		19-20	20-21	19-20	20-21	19-20	20-21	19-20	20-21	19-20	20-21	19-20	20-21	19-20	20-21
Birth to 2	Consumers	1%	1%	3%	3%	6%	7%	57%	57%	0%	0%	21%	20%	12%	12%
	Expenditures	1%	1%	2%	2%	4%	7%	54%	57%	0%	0%	25%	21%	13%	12%
3 to 21	Consumers	1%	1%	3%	3%	7%	6%	55%	56%	0%	0%	24%	23%	10%	10%
	Expenditures	1%	1%	5%	5%	9%	9%	44%	45%	0%	0%	32%	31%	9%	9%
22 and older	Consumers	1%	1%	3%	3%	10%	10%	38%	38%	0%	0%	44%	43%	5%	5%
	Expenditures	1%	1%	3%	3%	11%	11%	28%	28%	0%	0%	53%	53%	4%	5%

Number and percent of individuals receiving only case management services by age and ethnicity

Measure	Fiscal Year	Number of Eligible Consumers Receiving Case Management Only			Percent of Eligible Consumers Receiving Case Management Only		
		Birth to 2	3 to 21	22 and Older	Birth to 2	3 to 21	22 and Older
American Indian or Alaska Native	19-20	5	14	7	24%	41%	24%
	20-21	0	17	3	0%	45%	10%
Asian	19-20	0	76	18	0%	46%	16%
	20-21	3	89	18	6%	49%	16%
Black/African American	19-20	5	134	50	5%	37%	12%
	20-21	17	145	67	13%	42%	15%
Hispanic	19-20	52	1,321	357	5%	47%	23%
	20-21	87	1,464	386	8%	47%	24%
Native Hawaiian or Other Pacific Islander	19-20	0	1	0	0%	33%	0%
	20-21	0	0	0	0%	0%	0%
White	19-20	31	495	269	9%	41%	15%
	20-21	45	554	295	12%	44%	16%
Other Ethnicity or Race	19-20	6	203	34	3%	41%	16%
	20-21	18	256	35	8%	45%	16%
Total	19-20	99	2,244	735	6%	44%	18%
	20-21	170	2,525	804	9%	46%	19%

**Want more information?**

To see the complete report, go to: [www.kernrc.org](http://www.kernrc.org)

Or contact Darlene Pankey at **661-852-3360**



# Attachment 4

PURCHASE OF SERVICES	July 2022	August 2022	September 2022	October 2022	November 2022	December 2022	January 2023	February 2023	March 2023	April 2023	May 2023	June 2023	2022-2023 Total
OUT-OF-HOME													
Community Care Facility	5,377,095	5,449,771	5,418,443	5,427,166	5,412,362	5,448,975	5,436,909	-	-	-	-	-	37,970,721
ICF/SNF Facility	140,599	185,145	216,318	211,320	216,154	211,189	199,857	-	-	-	-	-	1,380,562
TOTAL OUT OF HOME	5,517,694	5,634,916	5,634,761	5,638,486	5,628,516	5,660,164	5,636,766	-	-	-	-	-	39,351,303
DAY PROGRAMS													
Day Care	51,627	53,088	47,191	46,782	46,455	43,840	36,164	-	-	-	-	-	325,147
Day Training	2,751,769	3,211,571	3,031,302	2,998,702	2,992,318	2,800,016	2,730,789	-	-	-	-	-	20,516,467
Supported Employment	419,447	476,591	453,881	423,829	421,318	342,004	449,041	-	-	-	-	-	2,986,111
Work Activity Program	8,562	9,740	10,097	8,755	7,685	7,655	7,740	-	-	-	-	-	60,234
SUBTOTAL DAY PROGRAMS	3,231,405	3,750,990	3,542,471	3,478,068	3,467,776	3,193,515	3,223,734	-	-	-	-	-	23,887,959
OTHER SERVICES													
Non Medical Services Prof	383,019	415,277	404,281	399,903	361,218	349,501	292,254	-	-	-	-	-	2,605,453
Non Medical Services Prog	1,289,614	1,510,733	1,500,172	1,593,558	1,529,956	1,530,080	1,470,581	-	-	-	-	-	10,424,694
Home Care Services Prog	13,804	18,410	20,175	17,768	12,962	11,679	2,297	-	-	-	-	-	97,095
Transportation	467,633	480,823	478,797	434,092	467,205	461,983	345,113	-	-	-	-	-	3,135,646
Transportation Contracts	511,214	528,076	648,888	514,387	526,487	522,848	463,158	-	-	-	-	-	3,717,058
Prevention Services	536,953	634,604	613,313	656,460	648,211	640,864	247,175	-	-	-	-	-	3,977,580
Other Authorized Services	3,531,789	3,685,278	3,601,319	3,658,269	3,550,474	3,478,278	3,203,917	-	-	-	-	-	24,709,324
P & I Expense	16,418	10,140	11,372	11,064	19,218	10,910	11,682	-	-	-	-	-	90,804
Hospital Care	7,500							-	-	-	-	-	7,500
Medical Equipment	1,965	9,562	6,912	7,193	1,628	9,905	1,107	-	-	-	-	-	38,272
Medical Services Prof	200,220	206,572	234,811	268,318	237,552	257,721	139,663	-	-	-	-	-	1,544,857
Medical Services Prog	34,005	37,834	35,739	29,886	25,545	25,894	24,341	-	-	-	-	-	213,244
Respite Care - In Home	2,093,568	2,151,398	2,130,910	2,169,149	2,194,705	2,115,034	1,026,075	-	-	-	-	-	13,880,839
Respite Care - Out of Home	18,656	9,600	9,017	15,768	11,882	21,389	26,159	-	-	-	-	-	112,471
TOTAL OTHER SERVICES	9,106,358	9,698,307	9,695,706	9,775,615	9,587,043	9,436,086	7,255,522	-	-	-	-	-	64,554,837
TOTAL PURCHASE OF SERVICES	17,855,457	19,084,213	18,872,938	18,892,369	18,683,335	18,289,765	16,116,022	-	-	-	-	-	127,794,099
COMMUNITY PLACEMENT PLAN													
Community Care Facility	44,362	44,362	100,299	152,418	142,559	142,559	142,446	-	-	-	-	-	769,005
ICF/SNF Facility								-	-	-	-	-	-
Day Training								-	-	-	-	-	-
Non-Medical Services								-	-	-	-	-	-
Non-Medical Services-Programs		1,550		2,115	5,023	5,640		-	-	-	-	-	14,328
Transportation								-	-	-	-	-	-
Other Authorized Services	951	1,313	3,677	963				-	-	-	-	-	6,904

# Attachment 5

KERN REGIONAL CENTER  
OPERATIONS  
FY 2022/2023  
AS OF JANUARY 31, 2023

	PROPOSED EXPENDITURE	YEAR TO DATE	07/31/22	08/31/22	09/30/22	10/31/22	11/30/22	12/31/22	01/31/23	02/28/23	03/31/23	04/30/23	05/31/23	06/30/23	TOTAL	OVER/UNDER
OPERATIONS																
Salaries & Benefits	20,378,826	11,757,015	1,427,790	1,567,602	2,011,650	1,261,290	1,116,049	1,915,921	1,620,048						10,920,350	836,665
Operating Expenses	5,268,000	3,039,231	308,691	363,842	403,645	530,362	629,596	537,121	544,486						3,315,743	(276,512)
SUBTOTAL OPS	25,646,826	14,796,246	1,734,481	1,931,444	2,415,295	1,791,651	1,745,645	2,453,042	2,164,534						14,236,093	560,153
COMMUNITY PLACEMENT PLAN																
Salaries & Benefits	870,375	502,139				266,852	63,808	48,818	57,638						437,116	65,024
Operating Expenses	253,082	147,631			30,170	56,416	47,670	17,708	56,092						208,057	(60,425)
SUBTOTAL CPP	1,123,457	649,771	-	-	30,170	323,268	111,478	66,526	113,731						645,172	4,598
FOSTER GRANDPARENT PROGRAM																
Salaries & Benefits	98,040	56,562	3,823	4,467	6,206	4,467	4,467	4,467	4,573						32,470	24,092
Operating Expenses	151,503	88,377	3,444	153	4,221	14,490	11,476	9,633	9,499						52,917	35,460
SUBTOTAL FGP	249,543	144,938	7,267	4,620	10,427	18,957	15,943	14,100	14,073						85,387	59,551
SENIOR COMPANION PROGRAM																
Salaries & Benefits	65,360	37,708	2,557	2,978	4,137	2,978	2,978	2,978	3,049						21,655	16,053
Operating Expenses	101,002	58,918	2,565	194	2,921	8,019	6,910	5,947	6,466						33,021	25,897
SUBTOTAL SCP	166,362	96,626	5,122	3,172	7,058	10,997	9,888	8,925	9,514						54,676	41,950
TOTAL OPERATIONS	27,186,188	15,687,580	1,746,869	1,939,236	2,462,951	2,144,873	1,892,953	2,542,593	2,301,852						15,021,328	666,252