



KERN REGIONAL CENTER

Striving to Achieve Equality, Independence and Empowerment

May 8, 2024

To: Community partners, Individuals and families served by Kern Regional Center (KRC)

Dear KRC Community:

Kern Regional Center places a high priority in hiring service coordinators to meet the caseload ratios as required by statute and every year works very hard to meet the required ratios in all categories. This year KRC's ratios were within the statewide average and met the ratios in three of the six identified categories: Complex needs, Low or No POS, and Movers within Last 12 months. Although KRC made every effort to meet the ratios in the remaining three categories, the ratios in the following categories were not met: On Waiver, Under 6 years of age, and Over 5 years, Non-Waiver, Non-Mover. Since KRC did not meet these ratios for two consecutive periods, KRC is required to submit a plan of correction to DDS for not meeting the ratios in these categories for two consecutive reporting periods.

KRC is seeking your valuable input and feedback on how KRC can work towards meeting the caseload ratios as required by Section 4640.6 (c) of the Welfare and Institutions Code. This section of the Welfare and Institutions code requires that regional centers maintain service coordinator-to-client caseload ratios at or below specified averages. The table below provides KRC ratios per the survey completed and submitted to DDS on March 1, 2024.

Regional Center	On Waiver	Under 6 Years	Movers Within Last 12 Months	Over 5 Years, Non-Waiver, Non-Mover	Complex Needs	Low or No POS
W&I Code Required Ratios	1:62	1:40	1:45	1:66	1:25	1:40
KRC Number of Individuals Served	3,793	3,684	4	5,915	7	160
KRC Ratios	1:73	1:41	1:40	1:71	1:7	1:40

Please provide your input by email to Marisol Resendiz mresendiz@kernrc.org Subject: Plan of Correction or call (661) 852-3266, or through United States Postal Service addressed to Celia Pinal, Director of Client Services Kern Regional Center, 3200 North Sillect Avenue, Bakersfield, CA 93308 by **May 31, 2024**.

Sincerely,

Celia Pinal

Director of Client Services