

Life Outcomes Improvement System (LOIS) Town Halls

Regional Center
Communications Toolkit



Join DDS Town Halls: Tell Us What You Want in a New Case Management and Communication System

We Want to Hear from You! Making sure you get the best support from the Department of Developmental Services (Department), regional centers, and service providers is important to us. A new online system is being built for everyone, including you, to manage information, communication, schedules, and provider payments. It's called the Life Outcomes Improvement System, or LOIS.

LOIS should work for YOU. It could help you to do things like:

- Make it easier to talk with your regional center and the Department
- See your information any time, from anywhere
- Share updates and documents with your service coordinator
- Provide new tools to make choices about your services and supports

What can this online system do to fix today's problems and make services better in the future? Tell us! People with intellectual and developmental disabilities, family members, and advocates are invited to a series of in-person and virtual Town Halls.



Join the Kickoff Webinar Wednesday, July 30th, at 3:30 pm to learn about the project and how you can begin sharing what you want LOIS to be able to do.

In-person town hall meetings will be held across the state at the locations below. There will be two online-only sessions too. The focus of these events will be for DDS to listen and hear what individuals and families want the new online system to do for you.

- Sacramento
- Southern California
- Bay Area
- Northern California
- Central Valley

To register for the town halls near you, ask questions, or to share your ideas online, visit www.dds.ca.gov/LOIS



[City/County] Area Individuals and families — we want to hear from YOU!

California is creating a new online system to better support individuals with intellectual and developmental disabilities, their families, regional centers, and service providers. This online system will be called LOIS, which is short for Life Outcomes Improvement System.

Why this matters to you: LOIS will provide new tools and information for you and your regional center to make better decisions about services and supports. To make sure we're building the system the right way, we need to hear from you, the future user of LOIS.

Help shape an online system that is easy to use and works for you!
Join us at an upcoming Town Hall Meeting to learn more and share your ideas.

What: [City/County] LOIS Town Hall

When: [Date/Time]

Where: [Location/Address]

Register: [Grab the registration link for the Town Hall you are promoting from the DDS Events website at www.dds.ca.gov/LOIS]

— Individuals and families: We want to hear from you! —

LIFE OUTCOMES IMPROVEMENT SYSTEM

Join the next **LOIS TOWN HALL**



Help shape a new, online system that works better for you and your support team



— Questions? Visit www.dds.ca.gov/LOIS —

You can add your regional center's logo here.

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From August to October 2025, DDS is hosting Town Hall Meetings, both in-person and online, across California to share details about the LOIS project and hear directly from individuals, families, and advocates.



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Visit www.dds.ca.gov/LOIS to register for a town hall near you or learn more.

- Learn how we're working to improve online access & communication! Join the Life Outcomes Improvement System (LOIS) **Kickoff Webinar**. Register Here: www.dds.ca.gov/LOIS
- California is creating a new online system to better support individuals with intellectual and developmental disabilities, their families, regional centers, and service providers. Weigh in! Join the next LOIS Town Hall: www.dds.ca.gov/LOIS
- Join the next Town Hall for the new Life Outcomes Improvement System (LOIS) and tell us how it can better help you with your services and supports. Register today: www.dds.ca.gov/LOIS