



Client Advisory Committee (CAC)

Meeting Agenda

April 14, 2026, from 3pm to 5pm

Kern Regional Center, Malibu Conference Room
3300 N. Sillect Ave., Bakersfield, CA 93308

Bishop location:

187 West Pine, Bishiop, CA 93514

or

Teleconference via Zoom Webinar



[Zoom Meeting Link](#)

Webinar ID: 859 8459 9282

Passcode:499622

or on the phone: Dial (for higher quality, dial a number based on your current location): Available

[International Numbers Link](#)

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Agenda

Introduction



Tracey Miller,
Chair



Icebreaker Question:
What does advodcacy mean to you
in your life? Is there an experience
you would like to share?



CAC Chair's Report



Tracey Miller, Chair


Guest Speakers
Topic:
Grassroots Day
Recap



Tracey Miller, Chair
Tomas Cubias, Chief
Equity Officer

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Activity/ Game



Tracey Miller, Chair

Q & A



Closing Remarks

Tracey Miller, Chair




Upcoming CAC Meetings



| | |
|------------------|-------------------|
| May 12, 2026 | June 9, 2026 |
| August 11, 2026 | September 8, 2026 |
| October 13, 2026 | November 10, 2026 |

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Client Advisory Committee (CAC) Meeting Minutes

Facilitator(s): Tracey Miller, CAC Chair

Leadership Member(s) Present: Tomas Cubias, Chief Equity Officer, and Isis Rasmussen, Program Manager & Cultural Specialist

Languages Interpreted: Spanish

Platforms: In person and via Zoom-Hybrid

Translated Documents: CAC March Agenda, the February Meeting Minutes, and Purchase of Service (POS) presentation

Date: March 10, 2026

Number of attendees: In person- 10, via Zoom- 5

The following discussions took place during the meeting:

Welcome and Introductions:

- The meeting was called to order by Tracey Miller, CAC Chair and Kern Regional Center (KRC) Board President. Ms. Miller welcomed all attendees.

Chair report:

- The first topic on the agenda was the CAC Chair's February 2026 meeting report.
 - Tracey shared the advocacy efforts by the Association of Regional Center Agencies (ARCA) and the Governor revision of the budget.
 - She mentioned the CAC February presentations by Kern County Human Services Assistant Program Director, Jeff Oxford and Stephanie Rubio, Inyo County Housing Program Director.
 - Tracey shared she attended Grassroots Day on March 3, 2026. She will share more details about Grassroot Day at the next meeting.

First topic on the agenda:

There was a Purchase of Service Report (POS) presentation by Tomas Cubias, Chief Equity Officer (CEO). He presented data on the purchase of service during the fiscal year of 2024 - 2025

- The CAC Chair requested an explanation of what the Purchase of Services report is.

During the POS presentation, attendees had the opportunity to ask questions as follows:

- There was a question referencing the Key Points, regarding the percentage increase in services expenditures compared to the total services utilized. An attendee asked if the percentages increase is the same across all services, and why is there a gap between the services approved and services utilized?
- In rural areas with limited access to resources, do vendors offer home visit services?
- What is the source of the data used by KRC in the POS report regarding consumers, and is this information limited to a specific age group?
- An online participant asked whether Hispanic individuals reflected in the data are English-speaking, and whether language barriers could be impacting service utilization.
- Does the data suggest disparities in authorized services across ethnic groups, and if so, why?
- Are there opportunities for KRC to connect with the Hispanic community, to better understand and address barriers to access and utilization of services?
- CAC Chair inquired about how the CAC could support outreach efforts for communities with lower utilization rates.
- An attendee asked if cultural factors could be contributing to disparities? Could reluctance to seek support among some individuals in the Hispanic community help explain why funded services are not being fully used? Follow-up comment, they noticed Hispanic communities like to care for their own and rely heavily on family.
- The focus of the discussion was on identifying steps being taken to address disparities in access to services, rather than on client use of generic support resources.
- With respect to training efforts, there was a question as to whether acting out scenarios on how to be culturally appropriate are being practiced? Is this being modeled in the person-centered training as well?
- Is plain language being used to support individuals who may have difficulty understanding certain terms, and what efforts are in place to address language barriers?
- The CAC's Chair concluded by expressing appreciation for the efforts being made and shared that she was pleased to see progress being made.

Upcoming events:

- Board of Directors meeting on March 24, 2026, 6:00 p.m. – 7:30 p.m.
- POS Data (Bishop) on March 11, 2026, 5:30 p.m. – 7:00 p.m.
- POS Data (Bakersfield) on March 12, 2026, 5:30 p.m. – 7:00 p.m. in person and via Zoom
- Listening Session on March 19, 2026, 3:00 p.m. – 5:00 p.m. in person and via Zoom
- Great Kids Together Outreach Event on March 21, 2026
- HCBS training information shared by Leslie:

- Advocacy efforts training, understanding their rights, and other training and events will be announced on our website www.kernrc.org.
- March 11, 2026, 10:00 a.m.-12:00 p.m. HCBS training will take place in the Malibu Room.
 - Another upcoming training, for registered clients only, will take place at the restaurant The BLVD.

Other announcements and events:

- The CAC's Chair announced all upcoming CAC meetings.
- CAC meetings are scheduled for the second Tuesday of each month, except for **July** and **December**.

Closing remarks:

Thank you, for more information contact SAE@kernrc.org.