



**Board of Directors Meeting Agenda
Tuesday, May 26, 2026
6:00 – 7:30 p.m.**

Kern Regional Center, 3200 N. Sillect Ave., Bakersfield CA 93308 -- Malibu Room

Closed Session prior to public Board meeting 5:00 p.m. – 6:00 p.m.
Welfare & Institutions Code section 4663(a)(2) and 4663(a)(5)

General Business		
1. Call to Order and Introductions		Tracey Miller, Board President
2. Review and Approve Agenda of May 26, 2026	Action	Tracey Miller, Board President
3. Review and Approve Board Meeting Minutes of April 28, 2026	Action	Tracey Miller, Board President
4. Review and Approve Ana Alonso, for Term 2 on the Board of Directors (June 13, 2026 – June 13, 2029)	Action	Tracey Miller, Board President
5. KRC Caseload Ratios/Staffing (Attachment 1 – Letter from DDS included)	Info	Karey Morris, Director of Human Resources Omelia Trigueros, Director of Client Services
6. Performance Contract (Attachment 2)	Action	Tomas Cubias, Chief Equity Officer Isis Rasmussen, Program Manager of Service Access & Equity/Cultural Specialist
7. Public Comment	Info	
REPORTS		
8. Board President’s Report	Info	Tracey Miller, Board President
9. Consumer Advisory Committee (CAC) Report	Info	Tracey Miller, Board President
10. Executive Director’s Report	Info	Enrique Roman, Executive Director
11. Financial Reports a. POS Report through March 2026 (Attachment 3) b. Operations Report through March 2026 (Attachment 4)	Info	Tom Wolfgram, CFO
12. Vendor Advisory Committee Report	Info	Mario Alvarez, VAC Representative

Please click the link or QR code below to join the webinar:

<https://tinyurl.com/mrxde7d2>

<https://us02web.zoom.us/j/89479232052?pwd=S6lzbvHAPwdl56adobKR6DCDjIIN0.1>

Webinar ID: 894 7923 2052 Passcode: 426077

Dial-In Number: (213) 338-8477

**The next public KRC Board of Directors meeting is
August 25, 2026, 6:00 – 7:30 PM**





Kern Regional Center Board of Directors Meeting Minutes April 28, 2026 6:00 – 7:30 p.m.

This was a hybrid meeting conducted in-person at Kern Regional Center, 3200 N. Sillect Ave., Bakersfield, CA 93308, in the Malibu Conference Room and online via Zoom. Spanish interpretation was provided by Orchid Interpretation and ASL interpretation was provided by Rachel Groner and Angelle Thomas of LifeSigns, Inc.

1. Call to Order and Introductions

Tracey Miller, President, called the meeting to order at 6:11 PM.

Roll-call of board members was done, and a quorum was established.

Board Members Present

Mario Alvarez, VAC Representative
Ana Alonso, Board Vice-President
Socorro Carrillo, Board Member
Fernando Fermin, Treasurer
Gayla Gibson, Board Member
Carlos Isidoro, Board Member
Kevin Johnson, Board Member
Tracey Miller, Board President
Deborah Rico, Board Member
Tajia Rodriguez, Board Member
Donald Tobias, Board Member
Ruth Watterson, Board Member

KRC Staff Present

Alejandra Chavez
- Asst. Director, Community Svcs.
Lynn Clark, Director, Community Svcs.
Tomas Cubias, Chief Equity Officer
Ana Guerra,
-Asst. Director, of Client Svcs., Early Childhood
Kristine Khuu
- Asst. Director of Client Svcs., Intake
Yesenia Mackie,
- Asst. Director Client Services – Adult
Cindy Martinez, Service Coordinator
Sydney Ortiz, PM, Community Services
Darlene Pankey, Executive Assistant
Ana Pena, Asst. Director, Early Start
Isis Rasmussen, SAE PM, Cultural Specialist

KRC Staff Present (continued)

Gabriela Rodriguez, Asst. Director
Ky Tran, IT Technician
Omelia Trigueros, Director, Client Svcs.
Tom Wolfgram, Chief Financial Officer
Vanessa Webster, Fair Hearing Officer

Guest Attendees

Michel Abedian, Farber Haas Hurley LLP
Perla Alvarez
Guadalupe Arias
Maria Barboza
Henry Bartoto
Wendy Cerecer
Cindy Cox, Support Person for Donald Tobias
Debbie Escobar
Mirna Elvir
Mariela Garcia
Indira Gomez
Norma Jimenez
Susana Lopez de Texin
Angela McCullar
Nayely Muro
Edwin Pineda, DDS
Scott Rice, Support Person for Tracey Miller
Lydia Valenzuela
Usuario
Verenice



2. Closed Session Report

1. Pursuant to **Welfare and Institutions Code Section 4663**, the Board met in closed session at 5:00 PM to discuss:
 - o Executive Director evaluation and performance.
 - o Pending litigation.

3. Review and Approval of Agenda

Presenter: Tracey Miller, President

- One change requested:
 1. Deletion of Executive Director's Report by Enrique Roman, Executive Director, who is not able to attend this meeting.

Action: Approval of the agenda for April 28, 2026, with the deletion of item 8, Executive Directors Report.

Ms. Miller asked for a motion.

Motion made by: Socorro Carrillo **Second by:** Deborah Rico

In Favor: 11 **Nays:** 0 **Abstentions:** 0

4. Review and Approval of Board Minutes of March 24, 2026

Presenter: Tracey Miller, Board President

Action: Approval of the board minutes from the meeting held on March 24, 2026. The minutes were provided to board members before this meeting for review.

Ms. Miller asked for a motion.

Motion made by: Socorro Carrillo **Second by:** Deborah Rico

In Favor: 11 **Nays:** 0 **Abstentions:** 0

5. Financial Statements and Independent Auditors Report for year ended June 30, 2025

Presenter: Tom Wolfgram, CFO, and Michel Abedian from Farber Haas Hurley LLP

- Mr. Michel Abedian from Farber Haas Hurley LLP presented the results of the Financial Statements and Independent Auditors' Report.
- Two types of audits were conducted: the GAAS and the Government Auditing Standards. Both resulted in clean audits. Minor adjustments were made due to standard cash-to-accrual conversion.
- No concerns were raised by the Board of Directors. This audit will be attached to these minutes.

6. Waive Request for RFP Requirement for Development of an 875 Transportation Company

Presenter: Lynn Clark, Director, Community Services and Gary Castro, PM, Community Services

- Request to waive RFP requirement and proceed with direct procurement with DART.



- **Justification:**
 - Rate reform has reduced feasibility of transportation providers.
 - Risk of service disruption for 39 individuals.
 - DART has existing infrastructure, staff, and vendor history.
- No startup funding required.

Action: Approve to waive RFP requirement for Development of an 875 Transportation Company and proceed with the direct procurement of DART.

Ms. Miller asked for a motion.

Motion made by: Mario Alvarez **Second by:** Socorro Carrillo
In Favor: 11 **Nays:** 0 **Abstentions:** 0

7. Regional Center Service Delivery Models (Traditional service system to include Participant Directed Services and Self-Determination)

Presenter: Omelia Trigueros, Director of Client Services and the KRC Self-Determination Team

Overview of two models:

- Traditional Services (approx. 14,000 individuals served)
- Self-Determination Program (approx. 362 participants)

Key differences:

- Self-determination offers greater flexibility and personal control.
- Individual budgets and independent facilitators included.

Participant Directed Services explained under traditional model.

No major concerns raised.

A copy of the PowerPoint presentation will be filed with these minutes.

8. Public Comment

Isis Rasmussen, SAE, PM, Cultural Specialist, gave information about the upcoming Vendor Fair.

- Scheduled for June 3, 2026
- Location: Dignity Health Game Day Sports Facility
- Save the date! More information coming soon.

9. Board President's Report and Client Advisory Committee Report

Tracey Miller, Board President

- The next local CAC Meeting will be held on May 12, 2026 between 3:00 – 5:00 PM



- Tracey will be attending the upcoming CAC Statewide meeting: May 18, 2026 and the Disco at the Capitol advocacy event.
- Discussed involvement with ARCA and statewide advocacy.

10. Financial Reports

Presenter: Tom Wolfgram, Chief Financial Officer

Purchase of Service and Operations Reports for February 28, 2026

- **POS Report**
 - **February 2026 Spending:** \$26,974,583
 - **YTD Spending:** \$261,459,136
 - YTD spending ending February is \$261 Million compared to \$205 Million this time last year.
- **Operations Report**
 - **February 2026 Expenses:** \$3,839,684
 - **YTD Expenses:** \$33,039,241
 - \$24.9 Million in salaries/ benefits (increase due to staffing growth).
 - 458 employees versus 360 employees last year.
 - Budget projected to be tight with limited surplus.

11. Vendor Advisory Committee Update

Presenter: Mario Alvarez, VAC Representative

- Vendor providers are participating in new employee orientation presentations at KRC.
- Next VAC Meeting: May 26, 2026 at 10:00 AM (hybrid).

12. Next public Board of Directors Meeting:

May 26, 2026. 6:00 – 7:30 PM

Kern Regional Center, Malibu Room or Zoom Hybrid

13. Adjournment

Meeting adjourned at 7:20 PM.

Attachment 1

April 6, 2026

Enrique Roman, Executive Director
 Kern Regional Center
 3200 North Sillect Avenue
 Bakersfield, CA 93308

Dear Enrique Roman:

The Department of Developmental Services (Department) received Kern Regional Center's (KRC) service coordinator caseload ratio survey on March 2, 2026. The data submitted indicates that, as of March 1, 2026, KRC met all the required caseload ratios mandated by Welfare & Institutions Code (WIC) Section [4640.6\(c\)](#) and Article IX, Section 2 for Fiscal Year 2025-2026 Regional Center Contract.

Regional Center	On Waiver	Under 6 Years	Movers Within Last 12 Months	Over 5 Years, Non-Waiver, Non-Mover	Complex Needs	Low or No POS
WIC Required Ratios	1:62	1:40	1:45	1:66	1:25	1:40
KRC Number of Individuals Served	4,409	4,488	2	7,381	10	146
KRC Ratios	1:62	1:38	1:10	1:62	1:16	1:37

Thank you for completing the service coordinator caseload ratio survey. The Department recognizes and acknowledges KRC's efforts and progress to achieve full caseload ratio compliance.

If you have questions regarding this letter, please contact Edwin Pineda, Primary Regional Center Liaison, Community Operations Branch, at (951) 405-2004 or by email at Edwin.Pineda@dds.ca.gov.

Sincerely,

Original Signed by:

ERNIE CRUZ
 Deputy Director
 Community Services Division

cc: See next page

Enrique Roman
Page 2

cc: Tracey Miller, Kern Regional Center
Amy Westling, Association of Regional Center Agencies
Michi Gates, Department of Developmental Services
Tiffani Andrade, Department of Developmental Services
Jacqueline Gaytan, Department of Developmental Services
Jamie Van Dusen, Department of Developmental Services
Ann Nakamura, Department of Developmental Services
Charles Liao, Department of Developmental Services
Danielle Hurley, Department of Developmental Services
Steven Pavlov, Department of Developmental Services
Edwin Pineda, Department of Developmental Services



Caseload Ratios

What are Caseload Ratios?



Represent the number of individuals assigned to each Service Coordinator



Important indicator to provide good service to individuals served



Ratios are mandated by the Welfare and Institution Code and regional Center contracts



DDS monitors KRC served individual to Service Coordinator ratio annually on March 1st.

About KRC



KRC is 1 of 21 regional centers in California



KRC serves a total of 17,889 individuals as of May 14, 2026

There are 939 active applicants in Intake and Assessment



We have 6 locations and serve individuals in Inyo, Mono and Kern Counties.

Operations Budget

- ▶ Each regional center is given money to operate their business. This is the operations budget.
- ▶ The operations budget is different than the purchase service budget. Each regional center receives Purchase of Service (POS) money to purchase services for served individuals.
- ▶ A regional center's operations budget is decided through a formula used by DDS.
 - ▶ Formula is based on the number of individuals the regional center serves
 - ▶ Regional centers may use the operations budget differently, depending on the need of the regional center

Core Staffing Formula

Operations budget includes money for employee salaries. The amount of money is based on the “Core Staffing Formula”. The Core Staffing Formula has not been updated since the 1990’s.



This means that regional centers do not get enough money in their operations budget for Service Coordinator salaries and benefits based on today’s hiring costs.

Average Salary/ Benefit Costs per Service Coordinator

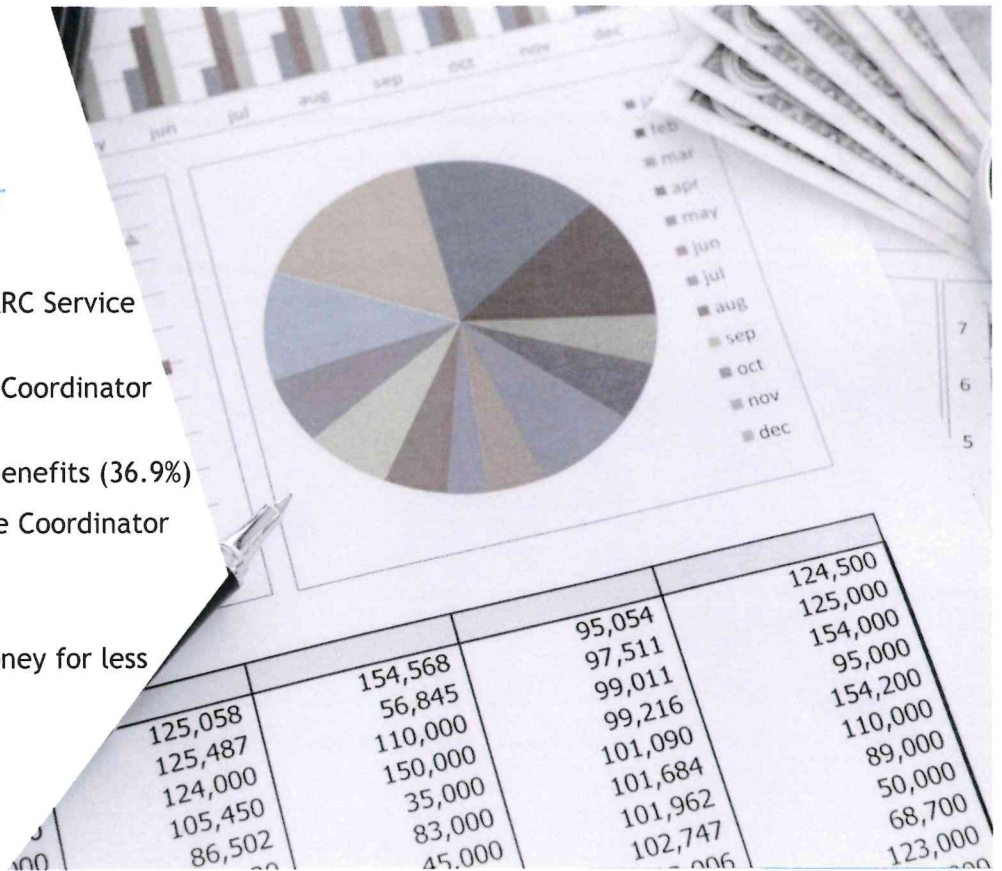
Average Salary/Benefit Cost per KRC Service Coordinator

\$57,054.40 Average KRC Service Coordinator Salary

\$21,053.07 Average KRC annual benefits (36.9%)

\$78,107.47 Total Average Service Coordinator salary/benefit

Core Staffing Formula gives us money for less than ½ of a Service Coordinator



Staffing

March 2026

- 468 employees
- 304 Service Coordinators

March 2025

- 381 employees
- 242 Service Coordinators

March 2024 -

- 331 employees
- 221 Service Coordinators

March 2023

- 283 employees
- 186 Service Coordinators



Completed March
1st each year

Determines the
ratio of Service
Coordinator to
individuals served

What are the required Caseload Ratios?

	Ratio
Medicaid Waiver	1 to 62
Age 0 to 5	1 to 40
Moved from DC within last 12 months	1 to 45
Complex Caseload	1 to 25
Low/No POS	1 to 40
All others	1 to 66

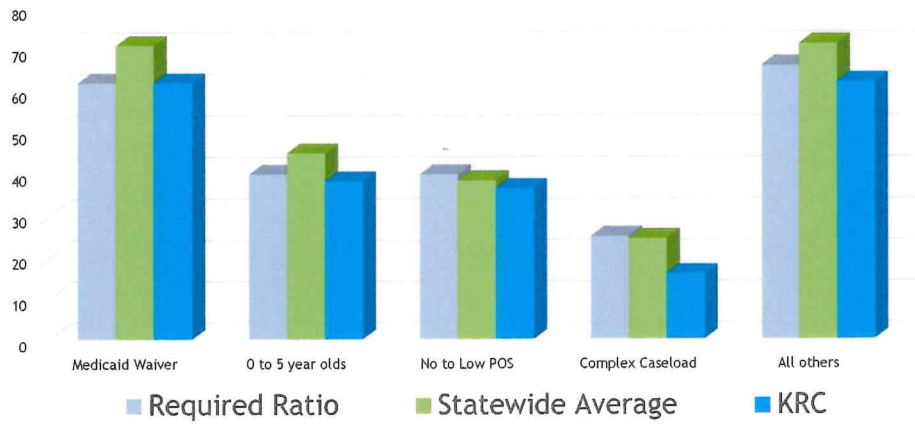
	Required Ratio	Statewide Average		
		2024	2025	2026
Medicaid Waiver	62	75	72	70.94
0 to 5 year olds	40	54	48	45.06
No to Low POS	40	37	38	38.47
Complex Caseload	25	25	27	24.42
All others	66	74	71	71.25

Statewide Averages

KRC's Caseload Ratios - As of March 1, 2025

	Required Ratio	Mar-25	Mar-26
Medicaid Waiver	62	70	61.94
0- to 5-year-olds	40	39	38.24
Complex Caseload	40	13	15.87
Low/No POS	25	39	36.5
All others	66	67	61.99

How does KRC compare



How Does KRC Compare?

Questions



Attachment 2

MEMORANDUM

TO: KERN REGIONAL CENTER BOARD OF DIRECTORS

FROM: TOMAS CUBIAS, CHIEF EQUITY OFFICER

TOPIC: APPROVAL OF KRC'S FY 2026–2027 PERFORMANCE MEASURES AND ACTIVITIES

DATE: MAY 26, 2026

Board of Directors,

In accordance with Welfare and Institutions Code Section 4629 and Department of Developmental Services (DDS) guidelines, Kern Regional Center (KRC) conducted two public community meetings on May 18, 2026, to review and receive community input regarding the FY 2026–2027 Performance Measures and associated activities. The meetings were conducted in both English and Spanish to support accessibility, stakeholder engagement, and meaningful community participation.

Additionally, KRC provided community members the opportunity to request translation or interpretation services in other languages during registration, by phone, and via email through the use of a QR code and outreach process. KRC also facilitated a focus group discussion with regarding the proposed Performance Measures and related activities. No additional language requests were received.

The FY 2026–2027 Performance Measures are organized under statewide focus areas established by DDS, including Community Integration, Early Start – Childhood, Employment, Equity and Cultural Competency, Innovation in Service Availability, Delivery and Technology, Individual and Family Experience and Satisfaction, Person-Centered Planning, and Service Coordination and Regional Center Operations.

These measures include compliance, policy, and incentive-based performance indicators intended to support accountability, quality improvement, operational effectiveness, accessibility, and positive outcomes for individuals and families served by regional centers statewide.

KRC also received public comments, stakeholder feedback, and community input regarding the proposed activities and implementation approaches. Feedback received through the public meetings, community discussions, surveys, focus groups, and stakeholder engagement efforts was reviewed and taken into consideration in the

refinement and finalization of the FY 2026–2027 Performance Measures document and associated activities.

These measures and activities reflect KRC’s continued commitment to accountability, community engagement, accessibility, person-centered practices, quality services, and continuous improvement in outcomes for individuals and families served throughout Kern Regional Center’s catchment area.

I respectfully recommend and request Board approval of the FY 2026–2027 Performance Measures and associated activities for submission to the Department of Developmental Services in accordance with DDS reporting requirements and timelines, including submission to DDS by the June 30, 2026, deadline.

Recommended Action:

Approve the FY 2026–2027 Performance Measures and associated activities for submission to the Department of Developmental Services.

Sincerely,

Tomas Cubias

Tomas Cubias
Chief Equity Officer
Kern Regional Center



Performance Measures 2026/2027

"Our plan of striving to Achieve, Equality, Independence and Empowerment."
July 1, 2026, through June 30, 2027

Community Integration

Measures	Statewide Average as of February 2025	KRC Baseline as of February 2025	Statewide Average as of December 2025	KRC Baseline as of December 2025	Activities Regional Center will Employ to Achieve Outcome
Number and percent of adults living independently with or without supports.	13.53% 27,751	14.77% 874	17.18% 28,051	14.28% 887	<ul style="list-style-type: none"> • Service Coordinators will discuss and provide consumers and their families with information concerning their option to live independently using a person-centered process. • Provide training to service coordinators on ILS and SLS. • Meet with ILS/SLS providers on a quarterly basis. • Provide enhanced training to service coordination staff on available service delivery options (Self-Determination, Participant Directed Services, etc.) to allow clients more flexibility in creating support plans that would better fit their individual. • Support individual's choice for living options. • Promote Social Recreational activities. • Promote generic resources.
Number and percent of adults residing in adult Family Home Agency homes.	0.72% 1,481	3.16% 187	0.67% 1,434	2.64% 164	<ul style="list-style-type: none"> • Continue to work with FHA providers to comply with statutory monitoring requirements. • Increase AFHA availability /capacity. • Support individual's choice for living options. • Provide service coordination staff training on different living arrangements.

Community Integration

Measures	Statewide Average as of February 2025	KRC Baseline as of February 2025	Statewide Average as of December 2025	KRC Baseline as of December 2025	Activities Regional Center will Employ to Achieve Outcome
Number and percent of adults residing in family homes (home of parent or guardian) Ages: •18 to 35 years •36 to 50 years •51+ years	70.03% 143,730 18-35 years TBD TBD 36-50 years TBD TBD 51+ years TBD TBD	70.45% 4,170 18-35 years TBD TBD 36-50 years TBD TBD 51+ years TBD TBD	71.19% 4,424 18-35 years TBD TBD 36-50 years TBD TBD 51+ years TBD TBD	<ul style="list-style-type: none"> • Continue to provide services and support to maintain consumers in the family home. • Provide service coordination staff with ongoing training on available service delivery options (Self-Determination, Participant Directed services, etc.) to allow clients/families more flexibility in creating support plans that would better fit their individual family circumstance. • Promote Social Recreational opportunities. • Educate and inform Service Coordinators on Coordinated Family Supports (CFS). • Provide training to the community on Coordinated Family Supports (CFS). • Promote respite services 	
Number and percent of adults residing in home settings.	84.28% 172,962	88.38% 5,231	84.65% 180,062	88.11% 5,475	<ul style="list-style-type: none"> • Continue to provide services and support to maintain consumers in home like settings. • Provide service coordination staff with ongoing training on available service delivery options (Self-Determination, Participant Directed services, etc.) to allow clients /families more flexibility in creating support plans that would better fit their individual family circumstance. • Promote Social Recreational opportunities. • Educate and inform Service Coordinators on Coordinated Family Supports (CFS). • Promote respite services. • Promote generic resources. • Service Coordinators to discuss options for living independently with consumers and families using a person-centered process. • Provide training to service coordinators on ILS and SLS. • Meet with ILS/SLS providers on a quarterly basis.

Community Integration

Measures	Statewide Average as of February 2025	KRC Baseline as of February 2025	Statewide Average as of December 2025	KRC Baseline as of December 2025	Activities Regional Center will Employ to Achieve Outcome
Number and percent of minors living in facilities serving > 6.	0.02% 52	0.00% 0	0.03% 88	0.02% 2	<ul style="list-style-type: none"> • Continue to identify and track children at risk of institutional placement. • Train staff on Assembly Bill 2083 (AB2083) - Children and Youth System of Care. • Develop resources for youth transitioning from facilities to community living. • Provide training to service coordinator on how to identify families that are struggling.
Number and percent of adults living in facilities serving > 6.	1.39% 2,854	0.81% 48	1.39% 2,950	0.68% 42	<ul style="list-style-type: none"> • Continue to identify and track adults in large facilities. • With the assistance of clinical staff, service coordination staff will review the appropriateness of current placement and assess placement options based on medical needs. • Develop resources for adults transitioning from facilities to community living.

Early Start - Childhood

Measures	Statewide Average	KRC	Statewide Average	KRC	Activities Regional Center will Employ to Achieve Outcome
<p>Timely Access to Early Start Services</p> <ul style="list-style-type: none"> Percent of Individualized Family Service Plans (IFSP) completed within the federally required 45-day timeframe from receipt of referral for all children under the age of three. 	TBD	TBD	TBD	TBD	<ul style="list-style-type: none"> KRC will ensure that the Early Start intake, assessment, and IFSP process for eligible children from birth through age two is completed within the federally required 45-day timeline from referral. Continue to expand Child Find efforts through collaboration with community partners, healthcare providers, schools, family resource centers, and community outreach activities to promote timely referrals to Early Start services. Continue evaluating staffing and caseload trends to support compliance with federally required timelines and maintain manageable caseload ratios. Service coordination staff will document exceptional family circumstances and allowable delays in T19 case notes consistent with DDS and federal Early Start requirements. Maintain ongoing coordination between Early Start intake, assessment, and service coordination staff to support timely completion of the referral, assessment, and IFSP process within the federally required 45-day timeline. KRC Early Start leadership staff will ensure timely review and assignment of eligible infants to service coordination staff. KRC Early Start leadership staff and Service Coordination will monitor referral-to-IFSP timelines using internal tracking and reporting tools. Service coordination staff will contact families within five (5) business days of case assignment to provide an introduction, explain the Early Start process, and schedule the initial IFSP meeting. Provisional eligibility data will be reviewed and updated in the Facesheet on a monthly basis, and ESR documentation will be updated as needed to support accurate tracking and DDS reporting requirements.
<p>Provisional Eligibility</p> <ul style="list-style-type: none"> Number of children who turn age 5 and continue regional center services through provisional eligibility. 	TBD	TBD	TBD	TBD	<ul style="list-style-type: none"> Continue to monitor and track provisional eligibility data through CIMF/SANDIS and cross-reference information with DDS reporting data. Early Childhood leadership staff will review and monitor children with provisional eligibility status to support timely clinical evaluation and determination of ongoing eligibility prior to the child's fifth birthday.

Early Start - Childhood

Measures	Statewide Average	KRC	Statewide Average	KRC	Activities Regional Center will Employ to Achieve Outcome
<p>Submission of Completed Early Start Report (ESR):</p> <ul style="list-style-type: none"> Percentage of completed ESR submitted to DDS for children exiting Early Start, inclusive of all required fields. 	TBD	TBD	TBD	TBD	<ul style="list-style-type: none"> Provide service coordination staff with CMF/ESR data reports identifying pending entries, missing information, and upcoming due dates to support timely completion of ESR requirements. Early Start leadership staff, including Program Managers and designated supervisory staff, will review ESR entries with service coordinators during monthly caseload reviews to monitor completion status, required data fields, documentation accuracy, missing information, and timely submission requirements. Service coordinators will complete and update ESR documentation following IFSP meetings, transition meetings, eligibility determinations, and other significant case activities to support timely and accurate DDS reporting.
<p>Planning for Services After Early Start</p> <ol style="list-style-type: none"> Percentage of children who receive a timely transition meeting at least 90 days prior to their third birthday. Percentage of children transitioning from Early Start to Lanterman Act Services or Provisional Eligibility, who have a completed Individual Program Plan (IPP) no more than 60 days following their third birthday. 	TBD	TBD	TBD	TBD	<ul style="list-style-type: none"> KRC will continue its standard practice of holding transition planning meetings at approximately 30 months of age to support timely transition meetings at least 90 days prior to a child's third birthday. Early Start leadership staff and Service Coordination staff will review transition timelines and due dates during monthly caseload reviews to support timely scheduling of transition meetings and related activities. KRC Early Start leadership staff and Service Coordination staff will coordinate and monitor transition cases to support timely clinical eligibility determinations prior to the child's third birthday, timely transition to Lanterman Act or Provisional Eligibility services, assignment to transition service coordinators, and completion of the Initial IPP within 60 days following the child's third birthday consistent with DDS requirements. Utilize internal tracking and reporting tools to monitor transition meeting timelines, eligibility determinations, case assignments, and timely completion of Initial IPPs.

Employment

Measures	Statewide Average Jan- Dec 2023	KRC Jan- Dec 2023	Statewide Average Jan - Dec 2024	KRC Jan - Dec 2024	Activities Regional Center will Employ to Achieve Outcome
Number and percentage of individuals ages 16-64 with earned income.	15.20% 32,132	11.87% 729	15.60% 32,936	10.48% 675	<ul style="list-style-type: none"> • Identify consumers ages 16-64 with earned income. • Maintain local partnership agreement between KRC, local educational agencies, and the Department of Rehabilitation. • Provide ongoing training to service coordination staff and service providers on KRC's Employment First Policy and other client employment initiatives. • Educate and inform Service Coordinators on Coordinated Career Pathways (CCP), contingent on ongoing funding. • Promote Coordinated Career Pathways (CCP), contingent on state funding. • Provide training to the community on Coordinated Career Pathways (CCP), contingent on state funding. • Educate and provide benefits counseling to individuals served. • Train service coordination staff on benefits planning. • Complete vendorization to provide Benefits Planning services.
Average annual wages for individuals ages 16-64	\$14,251	\$14,124	\$14,902	\$16,539	<ul style="list-style-type: none"> • Identify consumers ages 16-64 with earned income. • Maintain local partnership agreement between KRC, local educational agencies, and the Department of Rehabilitation. • Provide ongoing training to service coordination staff and service providers on KRC's Employment First Policy and other client employment initiatives. • Educate and inform Service Coordinators on Coordinated Career Pathways (CCP), contingent on state funding. • Promote Coordinated Career Pathways (CCP), contingent on state funding. • Provide training to the community on Coordinated Career Pathways (CCP), contingent on state funding. • Educate and provide benefits counseling to individuals served. • Train service coordination on benefits planning. • Complete vendorization to provide Benefits Planning services.

Employment

Measures	Statewide Average Jan- Dec 2023	KRC Jan- Dec 2023	Statewide Average Jan - Dec 2024	KRC Jan - Dec 2024	Activities Regional Center will Employ to Achieve Outcome
<p>Number of adults who entered competitive integrated employment following participation in a Paid Internship Program.</p>	12	17	13	15	<ul style="list-style-type: none"> • Provide training and information to staff, community, and local providers regarding the Paid Internship Program (PIP). • Identify and track consumers participating in PIP. • Partner with local business, Disability Works California, formerly known as Department of Rehabilitation, and school to increase number of PIP participants. • Provide ongoing training to service coordination staff and service providers on KRC's Employment First Policy and other client employment initiatives. • Educate and inform Service Coordinators on Coordinated Career Pathways (CCP) contingent on state funding. • Promote Coordinated Career Pathways (CCP) contingent on state funding. • Track progress. • Promote the Paid Internship Program (PIP).
<p>Percentage of adults who entered competitive integrated employment following participation in a Paid Internship Program.</p>	10%	18%	9%	16%	<ul style="list-style-type: none"> • Track progress. • Maintain local partnership agreement between KRC, local educational agencies, and the Department of Rehabilitation. • Provide ongoing training to service coordination staff and service providers on KRC's Employment First Policy and other client employment initiatives. • Educate and inform Service Coordinators on Coordinated Career Pathways (CCP) contingent on state funding. • Promote the Paid Internship Program (PIP). • Complete vendorization to provide Benefits Planning services. • Develop a survey to identify barriers to obtaining competitive employment.

Employment

Measures	Statewide Average Jan- Dec 2023	KRC Jan- Dec 2023	Statewide Average Jan - Dec 2024	KRC Jan - Dec 2024	Activities Regional Center will Employ to Achieve Outcome
Average hourly or salaried wages and hours worked per week for adults who participated in a Paid Internship Program during the prior fiscal year.	\$15.96/hr 14 hr/wk	\$15.45/hr 20 hr/wk	\$16.74/hr 14 hr/wk	\$17.23/hr 20 hr/wk	<ul style="list-style-type: none"> Track progress. Analyze data obtained from DDS' annual Report. Provide ongoing training to service coordination staff and service providers on KRC's Employment First Policy and other client employment initiatives. Educate and inform Service Coordinators on Coordinated Career Pathways (CCP) contingent on ongoing funding. Promote the Paid Internship Program (PIP). Complete vendorization to provide Benefits Planning services.
Average wages and hours worked for adults engaged in competitive integrated employment on behalf of whom incentive payments have been made.	\$16.51 /hr 21 hr/wk	\$15.70 /hr 24 hr/wk	\$17.33 /hr 21 hr/wk"	\$16.64 /hr 22 hr/wk	<ul style="list-style-type: none"> Track progress Provide ongoing training to case management staff and service providers on KRC's Employment First Policy and other client employment initiatives. Educate and inform service coordination staff on Coordinated Career Pathways (CCP) contingent on state funding. Promote the Paid Internship Program (PIP). Complete vendorization to provide Benefits Planning services.
Total number of 30-day, 6-month and 12-month incentive payments made for the fiscal year.	\$2,000 (49) \$2,500 (40) \$3,000 (38)	\$2,000 (21) \$2,500 (20) \$3,000 (12)	\$2,000 (51) \$2,500 (40) \$3,000 (35)	\$2,000 (15) \$2,500 (8) \$3,000 (14)	<ul style="list-style-type: none"> Track progress. Provide ongoing training to service coordination staff and service providers on KRC's Employment First Policy and other client employment initiatives. Educate and inform service coordination staff on Coordinated Career Pathways (CCP) contingent on state funding. Promote the Paid Internship Program (PIP). Complete vendorization to provide Benefits Planning services.
Percentage of adults having competitive, integrated employment as a goal/outcome in their IPP and have a job with reportable wages.	TBD	TBD	TBD	TBD	<ul style="list-style-type: none"> KRC to develop a plan on how to track employment as a goal on the IPP. Provide service coordination staff with enhanced training on the proper development of IPPs. Provide ongoing training to case management staff, service providers, and consumers/families on KRC's Employment First Policy and other client employment initiatives.

Employment

Measures	Statewide Average Jan- Dec 2023	KRC Jan- Dec 2023	Statewide Average Jan - Dec 2024	KRC Jan - Dec 2024	Activities Regional Center will Employ to Achieve Outcome
<p>Data Updates and Reporting</p> <ul style="list-style-type: none"> Percentage of individuals ages 16 and older who have updated employment-related information documented in the Client Development Evaluation Report (CDER). 	TBD	TBD	TBD	TBD	<ul style="list-style-type: none"> Provide training to service coordination staff on competitive employment goals during the IPP process, beginning at transition age, to support career planning and employment outcomes. Provide ongoing training and technical assistance to service coordination staff regarding completion of employment-related sections within the Client Development Evaluation Report (CDER). Program Managers and supervisory staff will review CDER documentation during routine caseload reviews to monitor completion of employment-related data fields and support timely and accurate reporting. Utilize internal tracking and reporting tools to monitor completion of employment-related CDER information for individuals age 16 and older.
Measures	Statewide Average	KRC	Statewide Average	KRC	Activities Regional Center will Employ to Achieve Outcome
<p>Development and Outreach</p> <ul style="list-style-type: none"> Implementation of the Employment and Outreach Plan to increase employment opportunities and outcomes for individuals. 	TBD	TBD	TBD	TBD	<ul style="list-style-type: none"> Conduct Employment First outreach, informational workshops, and employment-related activities for transition-age youth and working-age adults to promote career planning, workforce engagement, and competitive integrated employment opportunities. Maintain local partnership agreements between KRC, local educational agencies, and Disability Works California formerly known as Department of Rehabilitation. Implement employment development and outreach activities identified within KRC's Employment Development and Outreach Plan to support competitive integrated employment opportunities and employment outcomes for individuals served. Implement employment development and outreach activities identified within KRC's Employment Development and Outreach Plan to support competitive integrated employment opportunities and employment outcomes for individuals served. Maintain and strengthen collaborative partnerships with local educational agencies, Disability Works California, employers, service providers, and community partners to support employment pathways and workforce opportunities for individuals served.

Equity and Cultural Competency

Measures	Statewide Average	KRC	Statewide Average	KRC	Activities Regional Center will Employ to Achieve Outcome
<p>Expenditures: In-Home Purchase of Services (POS)</p> <p>Comparison of the POS expenditure amounts for individuals living at home to identify any differences across race, ethnicity and/or language when compared to the per capita average.</p>	TBD	TBD	TBD	TBD	<ul style="list-style-type: none"> • Provide educational workshops and informational materials in threshold languages regarding available in-home services, eligibility criteria, and the IPP planning process. • Conduct quarterly reviews of POS expenditure and utilization data by race, ethnicity, primary language, age group, and geographic area to identify disparities in access to in-home services. • Utilize POS and service utilization data to identify underserved populations and develop targeted outreach and service access strategies. • Promote consistent use of interpretation and translation services during IPP meetings and service planning discussions. • Provide enhanced training to service coordination staff on available service delivery options (Self-Determination, Participant Directed Services, etc.) to allow clients more flexibility in creating support plans that would better fit their individual.

Equity and Cultural Competency

Measures	Statewide Average	KRC	Statewide Average	KRC	Activities Regional Center will Employ to Achieve Outcome
<p>Expenditures: In-Home Respite POS</p> <p>Comparison of POS expenditure amounts for all respite services delivered to people living in family homes, across race, ethnicity and language, when compared to the per capita average.</p>	TBD	TBD	TBD	TBD	<ul style="list-style-type: none"> • Conduct quarterly reviews of respite POS expenditures and utilization by race, ethnicity, language, age group, and geographic area to identify disparities in access and utilization. • Provide ongoing training to service coordination staff regarding respite eligibility criteria, authorization standards, and use of the respite assessment tool. • Track respite purchase of service expenditure for individuals age by race/ethnicity, and language. • Collaborate with community-based organizations, family resource centers, and culturally specific partners to increase awareness of respite resources and supports. • Develop and maintain family resource guides and informational materials regarding available respite and family support services. • Provide enhanced training to service coordination staff on available service delivery options (Self-Determination, Participant Directed Services, etc.) to allow clients more flexibility in creating support plans that would better fit their individual.

Equity and Cultural Competency

Measures	Statewide Average	KRC	Statewide Average	KRC	Activities Regional Center will Employ to Achieve Outcome
<p>Service Utilization: Early Start</p> <p>Per capita Early Start Expenditures, separated and compared by race, ethnicity and language preference.</p>	TBD	TBD	TBD	TBD	<ul style="list-style-type: none"> • Conduct community presentations regarding Early Start services for parents, pediatricians, family resource centers, community partners, and other referral sources to increase awareness of available services and supports. • Collaborate with community partners and referral sources to increase awareness of Early Start eligibility, referral pathways, and available supports. • Provide ongoing training to staff regarding culturally responsive engagement practices and equitable access to Early Start services. • Review Early Start service utilization and expenditure data by race, ethnicity, and language preference to identify disparities, service trends, and opportunities to improve equitable access to services.
<p>Linguistic Diversity</p> <ul style="list-style-type: none"> • Increase number of bilingual staff, including service coordinators, intake staff and first line supervisors, over FY 2025-26 in one of the RC's top 5 languages spoken. 	TBD	TBD	TBD	TBD	<ul style="list-style-type: none"> • Track bilingual staffing numbers on a quarterly basis and monitor progress in increasing bilingual capacity in the regional center's top five threshold languages. • Encourage staff participation in bilingual certification and language proficiency opportunities. • Identify language access needs using CMF language data and incorporate findings into workforce planning efforts.

**Innovation in Service Availability,
Delivery and Technology**

Measures	Yes/No	Activities Regional Center will Employ to Achieve Outcome
<p>Website Accessibility</p> <p>1.Regional center website meets 100% of Web Contents Accessibility Guidelines 2.1 (WCAG 2.1).</p> <p>2.Regional center's website meets WCAG 2.2 Guidelines.</p>	<p>TBD</p>	<ul style="list-style-type: none"> • Regional center website will meet Web Contents Accessibility Guidelines 2.1 (WCAG 2.1) by required timeline. • KRC will continue website accessibility revisions initiated in FY 2025-26 and implement ongoing corrective actions during FY 2026-27 to support full compliance with WCAG 2.2 standards by July 31, 2027. • KRC will conduct periodic accessibility monitoring and remediation activities during FY 2026-27 to support ongoing compliance with WCAG accessibility requirements. • KRC will provide ongoing training and guidance to staff responsible for website content regarding accessibility standards, accessible document formatting, and digital accessibility best practices. • KRC will utilize accessibility evaluation tools and manual testing methods to conduct routine reviews of website compliance and identify areas requiring corrective action. • KRC will prioritize accessibility improvements for commonly used webpages, online forms, public meeting materials, and consumer resources. • KRC will collaborate with Information Technology staff, website vendors, and content contributors to identify, prioritize, and remediate accessibility barriers on the regional center website to support compliance with WCAG 2.1 standards and implementation of WCAG 2.2 requirements.

Individual/Family Experience and Satisfaction

Measures	State Average FY 23-24	KRC FY 23-24	Activities Regional Center will Employ to Achieve Outcome
<p>Number and percent of individuals, by race/ethnicity, who are satisfied with the services and supports received by the family and family member.</p>	<p>TOTAL 5,073</p> <p>American Indian/Alaska Native 87%</p> <p>Asian 87%</p> <p>Black/African American 81%</p> <p>Native Hawaiian/Pacific Islander 88%</p> <p>White 80%</p> <p>Other 86%</p> <p>Hispanic or Latino 81%</p> <p>All races / Ethnicities 85%</p>	<p>TOTAL 93</p> <p>American Indian/Alaska Native *</p> <p>Asian *</p> <p>Black/African American *</p> <p>Native Hawaiian/Pacific Islander NA</p> <p>White *</p> <p>Other 88%</p> <p>Hispanic or Latino *</p> <p>All races / Ethnicities 84%</p>	<ul style="list-style-type: none"> • Review NCI survey results by race, ethnicity, language, and age group to identify trends, disparities, and opportunities for improvement. • Promote and encourage participation in the National Core Indicators (NCI) surveys to increase feedback from individuals and families across diverse communities through collaboration with community partners and agencies, including the State Council on Developmental Disabilities, during workshops, outreach activities, and informational sessions. • Promote informed choice by educating individuals and families regarding available service delivery options, including traditional services, Self-Determination Program (SDP), and participant-directed service models, during the IPP process and related outreach activities. • Utilize trends identified through IPP surveys, NCI survey feedback, and community input to develop empowerment and advocacy workshops that support individuals and families in understanding services, participating meaningfully in the IPP process, and exercising informed choice. • Provide training and guidance to KRC service coordination staff regarding motivational interviewing techniques, person-centered communication practices, and strategies to support meaningful discussion during the IPP process.

Individual/Family Experience and Satisfaction

Measures	State Average FY 23-24	KRC FY 23-24	Activities Regional Center will Employ to Achieve Outcome
<p>Number and percent of individuals, by race/ethnicity, whose IPP/IFSP includes all of the services and supports needed.</p>	<p>TOTAL 3,638</p> <p>American Indian/Alaska Native 89%</p> <p>Asian 84%</p> <p>Black/African American 83%</p> <p>Native Hawaiian/Pacific Islander 71%</p> <p>White 81%</p> <p>Other 78%</p> <p>Hispanic or Latino 76%</p> <p>All races / Ethnicities 79%</p>	<p>TOTAL 60</p> <p>American Indian/Alaska Native *</p> <p>Asian *</p> <p>Black/African American *</p> <p>Native Hawaiian/Pacific Islander NA</p> <p>White *</p> <p>Other 86%</p> <p>Hispanic or Latino *</p> <p>All races / Ethnicities 85%</p>	<ul style="list-style-type: none"> •KRC Early Start staff will continue the standard practice of identifying and addressing parent concerns related to their child's development and initiating services and supports to address identified needs. •Provide ongoing training and guidance to service coordination staff regarding person-centered planning practices, IPP/IFSP development, meaningful discussion of individual and family needs, and identification of appropriate services and supports. •Promote discussion during the IPP/IFSP process regarding current service effectiveness, unmet needs, barriers to access, and additional supports that may benefit the individual and family. •Collaborate with community partners, providers, and referral sources to improve awareness of available services, supports, and community resources available to individuals and families. •Utilize feedback from individuals and families to identify service gaps, barriers, and opportunities to improve access to needed services and supports.

Individual/Family Experience and Satisfaction

Measures	State Average FY 23-24	KRC FY 23-24	Activities Regional Center will Employ to Achieve Outcome
<p>Number and percent of individuals who feel that services and supports have made a positive difference in the life of their family member.</p>	<p>TOTAL 5,062</p> <p>American Indian/Alaska Native 93%</p> <p>Asian 86%</p> <p>Black/African American 84%</p> <p>Native Hawaiian/Pacific Islander 100%</p> <p>White 84%</p> <p>Other 90%</p> <p>Hispanic or Latino 84%</p> <p>All races / Ethnicities 88%</p>	<p>TOTAL 93</p> <p>American Indian/Alaska Native *</p> <p>Asian *</p> <p>Black/African American *</p> <p>Native Hawaiian/Pacific Islander NA</p> <p>White *</p> <p>Other 87%</p> <p>Hispanic or Latino *</p> <p>All races / Ethnicities 84%</p>	<ul style="list-style-type: none"> • Review NCI survey results by race, ethnicity, language, and age group to identify trends, disparities, and opportunities for improvement. • Utilize NCI survey feedback and community input to develop quality improvement strategies focused on improving individual and family outcomes. • Service coordination staff will work with individuals and families to identify concerns, barriers, or unmet needs discussed during the IPP process and explore appropriate modifications or additional supports, as needed. • Provide annual training to service coordination staff regarding National Core Indicators (NCI) measures, survey awareness, and strategies to support positive individual and family outcomes.

Individual/Family Experience and Satisfaction

Measures	State Average FY 23-24	KRC FY 23-24	Activities Regional Center will Employ to Achieve Outcome
<p>Individual Program Plan experience:</p> <ul style="list-style-type: none"> • Percent of IPP surveys received by the Department compared to total number of IPP's completed per quarter (locked/distributed) <p>An asterik (*) indicates there was not enough data survey data available to report results.</p>	<p>TOTAL 5,211</p> <p>American Indian/Alaska Native 1%</p> <p>Asian 6%</p> <p>Black/African American 5%</p> <p>Native Hawaiian/Pacific Islander 0.2%</p> <p>White 84%</p> <p>Other 68%</p> <p>Hispanic or Latino 11%</p> <p>All races / Ethnicities 100%</p>	<p>TOTAL 95</p> <p>American Indian/Alaska Native *</p> <p>Asian *</p> <p>Black/African American *</p> <p>Native Hawaiian/Pacific Islander *</p> <p>White *</p> <p>Other 72%</p> <p>Hispanic or Latino *</p> <p>All races / Ethnicities 100%</p>	<ul style="list-style-type: none"> • Promote the IPP survey during IPP meetings and encourage participation from individuals and families to increase survey response rates. • Promote use of interpretation and translation services during IPP meetings to support meaningful participation and informed decision-making by individuals and families. • Encourage discussion during IPP meetings regarding satisfaction with services and supports to help identify concerns, service barriers, and opportunities to improve the individual and family experience.

Person Centered Planning

Measures	Yes/No	Activities Regional Center will Employ to Achieve Outcome
<p>Person Centered Facilitation Skills</p> <ul style="list-style-type: none"> Regional centers have one certified personcentered plan facilitation trainer employed for every 10,000 people enrolled in services. 	<p>YES</p>	<ul style="list-style-type: none"> Track and maintain the number of certified person-centered facilitation trainers on a quarterly basis to support compliance with DDS staffing requirements for person-centered facilitation training. Identify, support, and encourage staff interested in becoming certified person-centered facilitation trainers to support workforce development and organizational growth needs. Support ongoing training and professional development opportunities related to person-centered practices and facilitation skills.
Measures	Number	Activities Regional Center will Employ to Achieve Outcome
<p>Informational Outreach to Individuals and Families</p> <ul style="list-style-type: none"> Implementation of the informational outreach to individuals and families about person-centered practices. 	<p>TBD</p>	<ul style="list-style-type: none"> Provide informational outreach, workshops, and educational materials to individuals, families, providers, and community members regarding person-centered practices, informed choice, individual rights, and community integration at least two times a year. Collaborate with community-based organizations (CBOs), training partners, internal staff, and subject matter experts to provide trainings and informational sessions related to person-centered practices and self-advocacy. Promote participation in workshops, outreach activities, and trainings focused on person-centered planning, informed choice, self-advocacy, and meaningful participation in service planning discussions. KRC will include and maintain information related to person-centered practices and available resources on the regional center website and update materials as needed.

Service Coordination and Regional Center Operations

Measures	Yes/No	Activities Regional Center will Employ to Achieve Outcome
The regional center achieves an unqualified independent audit with no material finding(s).	TBD	<ul style="list-style-type: none"> Establish, apply, and maintain good business practices and generally accepted accounting principles.
The regional center achieves substantial compliance with the Department fiscal audit.	TBD	<ul style="list-style-type: none"> Establish, apply, and maintain good business practices and generally accepted accounting principles
The regional center operates within operations budget.	TBD	<ul style="list-style-type: none"> Develop plan to operate within the operational funds' allocation.
Compliance with Vendor Audit Requirements per contract, Article III, Section 9. <ul style="list-style-type: none"> The number of vendor audits completed compared to the number of vendor audits required per Article III, Section 9 of the Regional Center/Department Contract. 	TBD	<ul style="list-style-type: none"> Continue to maintain compliance with our contract.

Service Coordination and Regional Center Operations

Measures	Statewide average	KRC	Activities Regional Center will Employ to Achieve Outcome
<p>Percentage of status 2 and U clients who have a Client Development Evaluation Report (CDER) updated or reviewed within the past 365 days.</p>	TBD	TBD	<ul style="list-style-type: none"> • Continue to monitor completion of CDER.
<p>Intake/assessment timelines for individuals ages 3 and older.</p> <ul style="list-style-type: none"> • The percentage of Intake/assessments completed on time compared to the total number of intake and assessments completed by the regional center within the reporting period. 	TBD	TBD	<ul style="list-style-type: none"> • KRC will continue to monitor intake trends to ensure adequate staff and clinical resources, psychologists, and physicians. • Continue to recruit consultants and vendor-licensed psychologists to complete diagnostic assessments for individuals applying for regional center services with suspected intellectual disability and/or Autism Spectrum Disorder. • Monitoring and evaluation of the intake process and procedures to ensure regulatory intake timelines are met. Review data on timelines monthly to ensure accuracy in reporting. • Utilize the IT department to explore using technology to ensure a streamlined and efficient/timely way to process referrals.

Service Coordination and Regional Center Operations

Measures	Statewide average	KRC	Activities Regional Center will Employ to Achieve Outcome
<p>Percentage of Individual Program Plan's for individuals enrolled in a federal waiver that meet requirements outlined in WIC 4646 and 4646.5</p>	TBD	TBD	<ul style="list-style-type: none"> • Monitor completion and timeliness of Individual Program Plans (IPPs) for individuals enrolled in a federal waiver to support compliance with Welfare and Institutions Code Sections 4646 and 4646.5. • Provide ongoing training and technical assistance to service coordination staff regarding person-centered planning requirements, IPP timelines, documentation standards, and applicable WIC requirements. • Train new service coordinators in all aspects of the person-centered IPP process, including timelines, documentation requirements, and quarterly visit expectations, on an annual basis. • Track timely completion of IPPs and required quarterly visits for individuals enrolled in federal waiver programs. • Monitor and track IPP translation requests and translated IPP documents by language to support meaningful participation and compliance with person-centered planning requirements. • Monitor completion of required quarterly reviews, documentation, and related reporting activities to support ongoing compliance with federal waiver requirements.
<p>Vendorization</p> <ul style="list-style-type: none"> • Percentage of vendorizations that met the regulatory 45-day timeline in the Decision Stage. • Average number of days from application submissions to final decision on vendorization approval. 	TBD	TBD	<ul style="list-style-type: none"> • Provide ongoing technical assistance and follow-up communication to prospective vendors throughout the vendorization process to support timely completion of required documentation and application requirements within the established 45-day timeline. • Conduct routine follow-up outreach with applicants regarding outstanding items, incomplete documentation, and pending requirements to help reduce delays in the vendorization process. • Provide training, guidance, and informational resources regarding vendorization requirements, timelines, documentation standards, and submission expectations. • Monitor vendorization timelines and application status trends on a routine basis to identify barriers, processing delays, and opportunities for operational improvement. • Collaborate with applicants, providers, and internal departments to support timely processing and completion of vendorization activities.

Service Coordination and Regional Center Operations

Measures	Statewide average	KRC	Activities Regional Center will Employ to Achieve Outcome
<p>Substantial compliance with HCBS Final Settings Rule: Community Settings requirements.</p> <ul style="list-style-type: none"> The number of HCBS settings vendor audits completed compared to the number of HCBS vendors required to demonstrate compliance with the settings rules. 	TBD	100%	<ul style="list-style-type: none"> Conduct ongoing HCBS site visits and monitoring activities to support compliance with HCBS Final Settings Rule community integration requirements. KRC will continue implementing compliance review and monitoring processes with the goal of assessing 100% of applicable HCBS vendors/settings in accordance with DDS HCBS requirements and standards. Continue internal tracking, monitoring, and quality assurance review processes to support completion of required HCBS vendor audits and compliance activities. Collaborate with providers and internal departments to support remediation efforts, compliance follow-up, and continuous quality improvement related to HCBS community settings requirements.
<p>Medicaid Waiver Enrollment</p> <ul style="list-style-type: none"> Of the total number of regional center individuals who meet 1915c eligibility, the percentage of those who are enrolled in a federal waiver, separated by waiver type. 	TBD	TBD	<ul style="list-style-type: none"> Monitor waiver enrollment data and trends to identify barriers impacting enrollment and access to waiver services. Promote awareness of federal waiver programs and available services during IPP meetings and service planning discussions.
<p>Special Incident Reports (SIRs) are submitted within the required timeframes.</p> <ul style="list-style-type: none"> The percentage of SIR reports submitted by the vendor and regional center within the required timeframes. 	TBD	TBD	<ul style="list-style-type: none"> Provide ongoing training and technical assistance to service coordination staff and providers regarding special incident reporting requirements, documentation standards, and reporting timelines. Provide SIR reporting training to service providers on a semi-annual basis to support ongoing compliance with reporting requirements and timelines. Monitor SIR submission timelines regularly to identify trends and support timely reporting compliance by vendors and regional center staff. Review reporting trends, documentation concerns, and reporting timeliness issues to identify opportunities for additional training and technical assistance.

Service Coordination and Regional Center Operations

Measures	Statewide average	KRC	Activities Regional Center will Employ to Achieve Outcome
<p>Choice of Services within Regional Centers</p> <ul style="list-style-type: none"> Number of vendors for each core service type, delivering services within the regional center catchment area, reported by zip code. 	TBD	TBD	<ul style="list-style-type: none"> Update the vendor list on the KRC website on a quarterly basis to support access to provider information and available services. Provide access to the provider directory on the KRC website, when available, to support individuals and families in identifying service options within their community. Analyze vendorization trends, provider availability, service gaps, and regional data to identify underserved and low-resource areas within the catchment area. KRC will continue emphasizing targeted resource development efforts through the regional center system to increase provider capacity, expand service options, and improve equitable access to services across communities.
<p>Timely Authorizations</p> <ul style="list-style-type: none"> Number of days between individual program plan (IPP) review and service authorization, reported as an average and range. 	TBD	TBD	<ul style="list-style-type: none"> Provide ongoing training and technical assistance to service coordination staff regarding authorization requirements, timelines, and documentation standards. Promote timely completion of service authorizations following Individual Program Plan (IPP) meetings and service planning discussions. Monitor authorization timelines and processing trends on a routine basis to identify delays, barriers, and opportunities for improvement. Review authorization processing data regularly to support timely service implementation and compliance with applicable timelines.
<p>Service Coordinator Competency</p> <ul style="list-style-type: none"> Number of new service coordinators who completed all requirements within the training standards and competencies. 	TBD	TBD	<ul style="list-style-type: none"> Monitor completion of required training standards and competencies for newly hired service coordinators in accordance with KRC onboarding and training practices. Provide ongoing training, mentorship, and technical assistance to support service coordinator competency development and successful completion of required training standards. Review training completion and competency progress regularly to support compliance with service coordinator training requirements.

Service Coordination and Regional Center Operations

Measures	Statewide average	KRC	Activities Regional Center will Employ to Achieve Outcome
Benefits - Medical Insurance Information	TBD	TBD	<ul style="list-style-type: none"> • KRC will continue to ask each new applicant of their SSN and medical benefit information when they are applying for RC services and document this in SANDIS. • On annual basis, KRC will review and follow up with asking benefit information from the individual when this information is missing in the SANDIS database or was not provided/disclosed during the assessment process. • KRC will ensure that individuals enrolled will have current benefit and medical information documented in SANDIS. • During annual IPP meetings, service coordination staff will review and update SSN and medical benefit information in SANDIS and document follow-up efforts related to missing or incomplete information.

STATEMENT OF ASSURANCES

This is to assure that Kern Regional Center Fiscal Year (FY) 2026-2027 Performance Measures activities were developed in accordance with the requirements specified in Welfare & Institutions Code (WIC) Section 4629 and the Department of Developmental Services' (Department) FY 2026-2027 Performance Measures Guidelines.

The performance measures activities were developed through a public process which included:

- The regional center's governing board conducted one or more public meetings regarding its prior period contract performance measures and outcomes.
- This meeting(s) included notification to the Department, individuals served, families and individual community members at least 30 days prior to the meeting.
- Providing meeting and meeting materials with language access and scheduled meetings at times and locations that promoted attendance by the public.
- Considering strategies to promote opportunities for public comment by diverse language, racial and ethnic communities [WIC Section 4629 (f)(1)].
- Providing information, in an understandable form, to the community about regional center services and supports, including budget information and baseline data on services and supports and regional center operations [WIC Section 4629(c)(B)(i)].
- Conducting a public meeting where participants provided input on performance measures and using focus groups or surveys to collect information from the community [WIC Section 4629(c)(B)(ii)]; and,
- Circulating a draft of the performance measures to the community for input prior to presentation at a regional center board meeting where additional public input was taken and considered before adopting measures [WIC Section 4629(c)(B)(iii)].

Enrique Roman, _____ Date
Kern Regional Center Executive Director

Attachment 3

KERN REGIONAL CENTER
PURCHASE OF SERVICE
FY 2025-2026
AS OF MARCH 31, 2026

PURCHASE OF SERVICES	02/28/26	03/31/26	04/30/26	05/31/26	06/30/26	2025-2026 Total
OUT-OF-HOME						
Community Care Facility	7,641,055	8,091,894				70,557,965
ICF/SNF Facility	265,515	356,686				2,612,448
TOTAL OUT OF HOME	7,906,570	8,448,580	-	-	-	73,170,413
DAY PROGRAMS						
Day Care	64,119	53,443				730,941
Day Training	5,994,556	6,710,444				55,960,733
Supported Employment	758,948	674,246				5,264,828
Work Activity Program						-
SUBTOTAL DAY PROGRAMS	6,817,623	7,438,133	-	-	-	61,956,502
OTHER SERVICES						
Non Medical Services Prof	1,853,626	1,923,029				17,399,518
Non Medical Services Prog	2,438,168	2,586,451				21,620,080
Home Care Services Prog	2,075	2,297				65,636
Transportation	778,039	1,151,838				6,733,245
Transportation Contracts	505,294	576,429				6,552,269
Prevention Services	562,829	78,910				5,563,999
Other Authorized Services	5,299,323	5,032,924				49,675,830
P & I Expense	10,906	10,542				98,982
Hospital Care						-
Medical Equipment	7,924	46,163				159,194
Medical Services Prof	255,568	201,365				2,688,474
Medical Services Prog	17,308	27,947				233,253
Respite Care - In Home	6,686,954	2,896,057				52,919,490
Respite Care - Out of Home	28,100	27,687				314,576
Camps	14,500	15,700				139,853
						-
TOTAL OTHER SERVICES	18,460,614	14,577,339	-	-	-	164,164,399
TOTAL PURCHASE OF SERVICES	33,184,807	30,464,052	-	-	-	299,291,314
COMMUNITY PLACEMENT PLAN						
Community Care Facility	68,151	68,151				340,755
ICF/SNF Facility						-
Day Training						-
Non-Medical Services						1,000
Non-Medical Services-Programs						-
Transportation						-
Other Authorized Services						-
Other Services						-
Medical Care - Prof						-
TOTAL COMMUNITY PLACEMENT	68,151	68,151	-	-	-	341,755
TOTAL PURCHASE OF SERVICE	33,252,958	30,532,203	-	-	-	299,633,069
Clients	11,885					122,249

Attachment 4

KERN REGIONAL CENTER
 OPERATIONS
 FY 2025/2026
 AS OF MARCH 31, 2026

	PROPOSED EXPENDITURES	PROPOSED YEAR TO DATE BUDGET	01/31/26	02/28/26	03/31/26	04/30/26	05/31/26	06/30/26	TOTAL	(OVER)/UNDER
OPERATIONS										
Salaries & Benefits	39,077,434	30,059,565	2,899,230	2,920,127	2,974,970				27,881,336	2,178,229
Operating Expenses	10,178,000	7,633,500	886,619	822,447	851,973				8,057,654	(424,154)
SUBTOTAL OPS	49,255,434	37,693,065	3,785,849	3,742,574	3,826,943	-	-	-	35,938,990	1,754,075
COMMUNITY PLACEMENT PLAN										
Salaries & Benefits	1,462,321	1,124,862	59,341	62,444	6,054				608,911	515,951
Operating Expenses		-	2,950	2,950	2,950				129,070	(129,070)
SUBTOTAL CPP	1,462,321	1,124,862	62,291	65,394	9,004	-	-	-	737,981	386,881
FOSTER GRANDPARENT PROGRAM										
Salaries & Benefits	108,582	83,525	7,678	7,817	7,747				46,705	36,819
Operating Expenses	183,018	137,264	13,857	11,823	15,253				83,238	54,025
SUBTOTAL FGP	291,600	220,788	21,535	19,640	23,001	-	-	-	129,943	90,845
SENIOR COMPANION PROGRAM										
Salaries & Benefits	72,389	55,684	5,119	5,211	5,165				43,928	11,756
Operating Expenses	122,012	91,509	7,601	6,864	8,038				60,549	30,960
SUBTOTAL SCP	194,401	147,193	12,720	12,076	13,203	-	-	-	104,478	42,715
TOTAL OPERATIONS	51,203,756	39,185,908	3,882,395	3,839,684	3,872,150	-	-	-	36,911,391	2,274,516