



Board of Directors Meeting Agenda
Tuesday, August 25, 2026
6:00 – 7:30 p.m.

Kern Regional Center, 3200 N. Sillect Ave., Bakersfield CA 93308 -- Malibu Room

Closed Session prior to public Board meeting 5:00 p.m. – 6:00 p.m.
Welfare & Institutions Code section 4663(a)(2) and 4663(a)(5)

General Business		
1. Call to Order and Introductions		Tracey Miller, Board President
2. Review and Approve Agenda of August 25, 2026	Action	Tracey Miller, Board President
3. Review and Approve Board Meeting Minutes of May 26, 2026 – <i>Attachment 1</i>	Action	Tracey Miller, Board President
4. Appointment of Board of Directors' Secretary: Deborah Rico	Info.	Tracey Miller, Board President
5. Performance Contract Education / Performance Measures – <i>Attachment 2</i>	Info.	Tomas Cubias, Chief Equity Officer
Approval of change in Performance Measure	Action	
6. Public Input		
REPORTS		
7. Board President's Report	Info	Tracey Miller, Board President
8. Consumer Advisory Committee (CAC) Report	Info	Tracey Miller, Board President
9. Executive Director's Report	Info	Enrique Roman, Executive Director
10. Financial Reports <i>Mr. Wolfgram will be absent from this meeting. He will give an updated report at the Board Meeting to be held on 9/22/26</i>	Info	Tom Wolfgram, CFO
11. Vendor Advisory Committee Report	Info	Mario Alvarez, VAC Representative

Please click the link or QR code below to join the webinar:

<https://tinyurl.com/mrxde7d2>

<https://us02web.zoom.us/j/89479232052?pwd=S6lzbfbvHAPwbl56adobKR6DCDjIiN0.1>

Webinar ID: 894 7923 2052 Passcode: 426077

Dial-In Number: (213) 338-8477

**The next KRC Board of Directors meeting is
September 22, 2026, 6:00 – 7:30 PM**



Attachment 1



Kern Regional Center Board of Directors Meeting Minutes May 26, 2026 6:00 – 7:30 p.m.

This was a hybrid meeting conducted in-person at Kern Regional Center, 3200 N. Sillect Ave., Bakersfield, CA 93308, in the Malibu Conference Room and online via Zoom. Spanish interpretation was provided by Orchid Interpretation and ASL interpretation was provided by Rachel Groner and Angelle Thomas of LifeSigns, Inc.

1. Call to Order and Introductions

Tracey Miller, President, called the meeting to order at 6:07 PM.
Roll-call of board members was done, and a quorum was established.

Board Members Present

Mario Alvarez, VAC Representative
Ana Alonso, Board Vice-President
Fernando Fermin, Treasurer
Gayla Gibson, Board Member
Tracey Miller, Board President
Deborah Rico, Board Member
Tajia Rodriguez, Board Member

Board Members Absent

Socorro Carrillo, Board Member
Carlos Isidoro, Board Member
Kevin Johnson, Board Member
Deborah Rico, Board Member
Donald Tobias, Board Member
Ruth Watterson, Board Member

KRC Staff Present

Jessica Acevedo, Director, Clinical Services
Lynn Clark, Director, Community Svcs.
Tomas Cubias, Chief Equity Officer
Ana Guerra,
- Asst. Director of Client Services
Sonia Johal, Compliance Manager
Kristine Khuu
- Asst. Director of Client Services
Yesenia Mackie, Asst. Director,
Karey Morris, Director, Human Resources
Darlene Pankey, Executive Assistant
Ana Pena,
- Asst. Director of Client Svcs., Early Start
Isis Rasmussen, SAE PM, Cultural Specialist
Ky Tran, IT Technician

Tom Wolfgram, Chief Financial Officer
Vanessa Webster, Fair Hearing Officer

Guest Attendees

Bere
Perla Alvarez
Ana Calixto
Martha Chavez
Cindy Cox, Support Person for Donald Tobias
Laura Cruz
Debbie Escobar
Indira Gomez
Brenda Gonzalez
Adriana Gutierrez
Wendy Lozano
Nick Lutton
Ingred Mares
Irma Mejia
Monica
Angie Montes
Suzana Montoya
Daisy Morrison
Pierce Morrison
Margarita
Teresa Olivares
Rosie Olivarez
Pamela
Edwin Pineda, DDS
Asher Prince
Tamerla Prince
Scott Rice, Support Person for Tracey Miller
Usario
Jessica Vasquez



2. Closed Session Report

1. Pursuant to **Welfare and Institutions Code Section 4663**, the Board met in closed session at 5:00 PM to discuss:
 - Executive Director evaluation and performance.
 - Pending litigation.

3. Review and Approval of Agenda

Presenter: Tracey Miller, President

Action: Approval of the agenda for May 26, 2026.

Ms. Miller asked for a motion.

Motion made by: Mario Alvarez **Second by:** Tajia Rodriguez

In Favor: 7 **Nays:** 0 **Abstentions:** 0

4. Review and Approval of Board Minutes of April 28, 2026

Presenter: Tracey Miller, Board President

Action: Approval of the board minutes from the meeting held on April 28, 2026. The minutes were provided to board members before this meeting for review.

Ms. Miller asked for a motion.

Motion made by: Tajia Rodriguez **Second by:** Mario Alvarez

In Favor: 7 **Nays:** 0 **Abstentions:** 0

5. Review and Approve Ana Alonso for Term 2 on the Board of Directors - (June 13, 2026 – June 13, 2029)

Presenter: Tracey Miller, Board President

First term for Board Member and Vice-President, Ana Alonso, will end on June 13, 2026. The board members were in favor of Ana staying on the Board of Directors for Term 2 and Ana Alonso confirmed willingness to continue serving.

Ms. Miller asked for a motion to approve Ms. Ana Alonso for Term 2 on the Board of Directors, June 13, 2026 – June 13, 2029.

Motion made by: Tajia Rodriguez **Second by:** Gayla Gibson

In Favor: 7 **Nays:** 0 **Abstentions:** 0

6. KRC Caseload Ratios/Staffing

Presenter: Karey Morris, Director, Human Resources & Omelia Trigueros, Director of Client Services

Karey Morris presented on behalf of Omelia Trigueros who was not able to be at the meeting.

Key points:

- 17,889 individuals served as of May 2026
- Approximately 1,939 active applicants in intake
- 468 total staff, including 304 service coordinators



- Significant staffing growth year-over-year
- KRC met all required DDS caseload ratios for the first time in 10 years
- Weekly monitoring and rebalancing of caseloads implemented

Leadership acknowledged staff efforts and improvements in service coverage and assignment continuity. A copy of the PowerPoint Presentation is included with these minutes.

7. Performance Contract

Presenter: Tomas Cubias, Chief Equity Officer and Isis Rasmussen, Program Manager, SAE/Cultural Specialist

The presentation provided overview of performance contract and incentive measures. The Board of Directors received a copy of the performance measures for review before the meeting.

Focus areas include:

- Community Integration
- Early Start and Early Childhood
- Employment & Career Pathways
- Equity & Cultural Competency
- Innovation and Technology
- Individual & Family Experience
- Person-Centered Planning
- Service Coordination & Operations

Public input sessions were conducted to inform the plan.

8. Public Comment

Isis Rasmussen, Program Manager SAE, Cultural Specialist, gave information about the upcoming Vendor Fair.

- Date: June 3, 2026
- Time: 10:30 AM – 4:00 PM
- Location: Game Day Sports Complex, Bakersfield
- Approximately 80 vendors registered; capacity is 100
- Event supported by HCBS and cultural competency grant funding

9. Board President's Report and Client Advisory Committee Report

Tracey Miller, Board President

Updates included:

- Participation in ARCA advocacy event (Disco at the Capitol)
- Meetings with legislative representatives regarding Medi-Cal and IHSS impacts
- Encouragement of future board participation in advocacy events
- CAC activities and increased member engagement



10. Executive Director Report

Enrique Roman, Executive Director

- Governor's May Revision reflects proposed 13% system increase
- Continued statewide growth expected (approx. 37,000(+) new individuals)
- Focus on maximizing federal funding through waivers and documentation
- Trailer Bill proposals include changes to grievance processes, board requirements, and standardization efforts

11. Financial Reports

Presenter: Tom Wolfgram, Chief Financial Officer

Purchase of Service and Operations Reports for March 31, 2026

• POS Report

- **March 2026 Spending:** \$30,532,203
- **YTD Spending:** \$299,633,069

• Operations Report

- **March 2026 Expenses:** \$3,872,150
- **YTD Expenses:** \$36,911,391
- Increased staffing costs due to growth
- Monthly expenses increased from \$2.8M to \$3.8M
- Projected remaining balance: \$1.7M

12. Vendor Advisory Committee Update

Presenter: Mario Alvarez, VAC Representative

- First hybrid meeting, since COVID, was held this morning in the KRC Malibu Room.
- Vendors are committed to addressing concerns and improving collaboration

13. Next public Board of Directors Meeting:

August 25, 2026, 6:00 – 7:30 PM

Kern Regional Center, Malibu Room or Hybrid via Zoom

13. Adjournment

Meeting adjourned at 7:16 PM.

Attachment 2



Kern Regional Center
Board Training: Performance Measures
Presented by: Tomas Cubias, Chief Equity Officer & Isis
Rasmussen Service Access & Equity Program Manager
August 25, 2026

Purpose & Requirements

- ▶ DDS requires performance measures under Welfare & Institutions Code §4629
- ▶ Must hold public meetings and gather community feedback
- ▶ Focus areas: quality, equity, access, person-centered practices, operations

Evaluation Criteria for Regional Center Performance

A regional center is considered to have successfully achieved a policy, compliance, or an incentive performance measure upon demonstrating the following:

Statewide Indicator: When any one of the following three criteria is met for the respective objective:

1. The performance measure has improved over the prior year's performance results;
2. The performance measure exceeds the statewide average results; or,
3. The performance measure equals or is better than the standard that has been defined by the Department.

Evaluation Criteria for Regional Center Performance (continued)

- Incentive Measures: The Department will determine if a regional center has met or exceeded these individual measures in one of three methods specific to the measure:
 - o Comparing the performance of all regional centers and identifying those that exceed the median performance and thereby demonstrate high performance.
 - o Comparing the performance of each individual regional center to a previously set standard communicated to the regional centers and establishing the top level of performance to be recognized.
 - o Determining if a regional center has met or exceeded a prior identified level of performance as communicated to the regional centers in the measure guidelines.

Performance Measures

- ▶ Review DDS FY 2026–2027 Performance Measures.
- ▶ Share proposed KRC activities and operational priorities.
- ▶ Provide examples of how activities may impact individuals and families.
- ▶ Gather public and community input regarding services, supports, and improvement opportunities.
- ▶ Promote transparency and public engagement.

FY 2026–2027 Focus Areas

- ▶ **Community Integration**
 - ▶ Promote integrated living settings
 - ▶ Review residential trends and service gaps
 - ▶ Enhance person-centered planning for independent living
- ▶ **Early Start & Childhood**
 - ▶ Monitor IFSP timelines and transitions
 - ▶ Coordinate timely eligibility determinations
 - ▶ Track ESR reporting and Initial IPPs

FY 2026–2027 Focus Areas

- ▶ **Employment & Career Pathways**
 - ▶ Train on employment goals during IPP process
 - ▶ Conduct employment outreach workshops
 - ▶ Collaborate with schools and employment agencies
- ▶ **Equity & Cultural Competency**
 - ▶ Review utilization by race/ethnicity/language
 - ▶ Promote language access services
 - ▶ Provide culturally responsive outreach
- ▶ **Innovation & Technology**
 - ▶ Complete website accessibility revisions
 - ▶ Conduct accessibility reviews
 - ▶ Train on accessible documents

FY 2026–2027 Focus Areas

- ▶ **Individual & Family Experience**
 - ▶ Review NCI and IPP survey trends
 - ▶ Develop empowerment workshops
 - ▶ Train on motivational interviewing
- ▶ **Person-Centered Planning**
 - ▶ Track certified facilitation trainers
 - ▶ Provide workshops on informed choice
 - ▶ Promote person-centered IPP discussions
- ▶ **Service Coordination & Operations**
 - ▶ Monitor timelines and compliance
 - ▶ Provide ongoing staff training
 - ▶ Ensure current benefit documentation

Community Feedback Integration

- ▶ Review survey results and trends
- ▶ Gather input through meetings and outreach
- ▶ Develop improvement strategies based on feedback
- ▶ Group related measures for clearer presentation

Community Feedback Integration

- ▶ Review National Core Indicator survey results and IPP survey trends.
- ▶ Gather public input during meetings, outreach activities, surveys, and community engagement efforts.
- ▶ Identify barriers, disparities, and opportunities for improvement.
- ▶ Develop outreach activities, workshops, trainings, and quality improvement strategies based on community feedback.
- ▶ KRC grouped related measures into focus areas to support a more understandable and community-friendly presentation format.

Community Feedback Integration

- ▶ Related DDS Measures: Satisfaction with services, services positively impacting families, *IPP surveys*, and needed services/supports.
- ▶ Review NCI survey trends, IPP survey trends, and community feedback.
- ▶ Develop empowerment and advocacy workshops based on survey trends and community input.
- ▶ Provide training regarding motivational interviewing and person-centered communication practices.
- ▶ Encourage participation in NCI and IPP surveys to support quality improvement efforts.

Board of Director's Feedback & Discussion

- ▶ What services or supports are working well?
- ▶ What barriers do individuals and families experience?
- ▶ What outreach activities or workshops would be beneficial?
- ▶ How can KRC improve communication and participation during the IPP process?
- ▶ What recommendations would help improve services and outcomes?
- ▶ Additional feedback may also be provided through outreach activities and community engagement efforts.

Questions?

MEMORANDUM

TO: KERN REGIONAL CENTER BOARD OF DIRECTORS

FROM: TOMAS CUBIAS, CHIEF EQUITY OFFICER

TOPIC: APPROVAL OF REVISED KRC'S FY 2026–2027 PERFORMANCE MEASURES AND ACTIVITIES

DATE: AUGUST 25, 2026

Board of Directors,

I am requesting your formal approval for an update we made to one of our performance measures on June 23, 2026. The Department of Developmental Services (DDS) required this adjustment after our initial measures had already been approved by the Board.

The updated measure is: "Percentage of individuals ages 16-64 who have an IPP completed in FY 2026-27."

We submitted this change to DDS on June 23, 2026, the same day it was updated, and now need the Board's official approval to add it to our permanent records. This update also incorporates the valuable feedback we gathered during our community meetings on May 18th.

Recommended Action:

Approve the revised performance measure that we submitted to DDS on June 23, 2026, to align with the updated DDS directive and incorporate it into our official records.

Sincerely,

Tomas Cubias

Tomas Cubias
Chief Equity Officer
Kern Regional Center



Performance Measures 2026/2027

"Our plan of striving to Achieve, Equality, Independence and Empowerment."
July 1, 2026, through June 30, 2027

Community Integration

Measures	Statewide Average as of February 2025	KRC Baseline as of February 2025	Statewide Average as of December 2025	KRC Baseline as of December 2025	Activities Regional Center will Employ to Achieve Outcome
Number and percent of adults living independently with or without supports.	13.53% 27,751	14.77% 874	17.18% 28,051	14.28% 887	• Service Coordinators will discuss and provide consumers and their families with information concerning their option to live independently using a person-centered process. • Provide training to service coordinators on ILS and SLS. • Meet with ILS/SLS providers on a quarterly basis. • Provide enhanced training to service coordination staff on available service delivery options (Self-Determination, Participant Directed Services, etc.) to allow clients more flexibility in creating support plans that would better fit their individual. • Support individual's choice for living options. • Promote Social Recreational activities. • Promote generic resources.
Number and percent of adults residing in adult Family Home Agency homes.	0.72% 1,481	3.16% 187	0.67% 1,434	2.64% 164	• Continue to work with FHA providers to comply with statutory monitoring requirements. • Increase AFHA availability /capacity. • Support individual's choice for living options. • Provide service coordination staff training on different living arrangements.

Community Integration

Measures	Statewide Average as of February 2025	KRC Baseline as of February 2025	Statewide Average as of December 2025	KRC Baseline as of December 2025	Activities Regional Center will Employ to Achieve Outcome
Number and percent of adults residing in family homes (home of parent or guardian) Ages: •18 to 35 years •36 to 50 years •51+ years	70.03% 143,730 18-35 years TBD TBD 36-50 years TBD TBD 51+ years TBD TBD	70.45% 4,170 18-35 years TBD TBD 36-50 years TBD TBD 51+ years TBD TBD	70.79% 150,577 18-35 years TBD TBD 36-50 years TBD TBD 51+ years TBD TBD	71.19% 4,424 18-35 years TBD TBD 36-50 years TBD TBD 51+ years TBD TBD	• Continue to provide services and support to maintain consumers in the family home. • Provide service coordination staff with ongoing training on available service delivery options (Self-Determination, Participant Directed services, etc.) to allow clients/families more flexibility in creating support plans that would better fit their individual family circumstance. • Promote Social Recreational opportunities. • Educate and inform Service Coordinators on Coordinated Family Supports (CFS). • Provide training to the community on Coordinated Family Supports (CFS). • Promote respite services
Number and percent of adults residing in home settings.	84.28% 172,962	88.38% 5,231	84.65% 180,062	88.11% 5,475	• Continue to provide services and support to maintain consumers in home like settings. • Provide service coordination staff with ongoing training on available service delivery options (Self-Determination, Participant Directed services, etc.) to allow clients/families more flexibility in creating support plans that would better fit their individual family circumstance. • Promote Social Recreational opportunities. • Educate and inform Service Coordinators on Coordinated Family Supports (CFS). • Promote respite services. • Promote generic resources. • Service Coordinators to discuss options for living independently with consumers and families using a person-centered process. • Provide training to service coordinators on ILS and SLS. • Meet with ILS/SLS providers on a quarterly basis.

Community Integration

Measures	Statewide Average as of February 2025	KRC Baseline as of February 2025	Statewide Average as of December 2025	KRC Baseline as of December 2025	Activities Regional Center will Employ to Achieve Outcome
Number and percent of minors living in facilities serving > 6.	0.02% 52	0.00% 0	0.03% 88	0.02% 2	- Continue to identify and track children at risk of institutional placement. - Train staff on Assembly Bill 2083 (AB2083) - Children and Youth System of Care. - Develop resources for youth transitioning from facilities to community living. - Provide training to service coordinator on how to identify families that are struggling.
Number and percent of adults living in facilities serving > 6.	1.39% 2,854	0.81% 48	1.39% 2,950	0.68% 42	- Continue to identify and track adults in large facilities. - With the assistance of clinical staff, service coordination staff will review the appropriateness of current placement and assess placement options based on medical needs. - Develop resources for adults transitioning from facilities to community living.

Early Start - Childhood

Measures	Statewide Average	KRC	Statewide Average	KRC	Activities Regional Center will Employ to Achieve Outcome
Timely Access to Early Start Services Percent of Individualized Family Service Plans (IFSP) completed within the federally required 45-day timeframe from receipt of referral for all children under the age of three.	TBD	TBD	TBD	TBD	- KRC will ensure that the Early Start intake, assessment, and IFSP process for eligible children from birth through age two is completed within the federally required 45-day timeline from referral. - Continue to expand Child Find efforts through collaboration with community partners, healthcare providers, schools, family resource centers, and community outreach activities to promote timely referrals to Early Start services. - Continue evaluating staffing and caseload trends to support compliance with federally required timelines and maintain manageable caseload ratios. - Service coordination staff will document exceptional family circumstances and allowable delays in T19 case notes consistent with DDS and federal Early Start requirements. - Maintain ongoing coordination between Early Start intake, assessment, and service coordination staff to support timely completion of the referral, assessment, and IFSP process within the federally required 45-day timeline. - KRC Early Start leadership staff will ensure timely review and assignment of eligible infants to service coordination staff. - KRC Early Start leadership staff and Service Coordination will monitor referral-to-IFSP timelines using internal tracking and reporting tools. - Service coordination staff will contact families within five (5) business days of case assignment to provide an introduction, explain the Early Start process, and schedule the initial IFSP meeting. - Provisional eligibility data will be reviewed and updated in the Facesheet on a monthly basis, and ESR documentation will be updated as needed to support accurate tracking and DDS reporting requirements.
Provisional Eligibility Number of children who turn age 5 and continue regional center services through provisional eligibility.	TBD	TBD	TBD	TBD	- Continue to monitor and track provisional eligibility data through CMF/SANDIS and cross-reference information with DDS reporting data. - Early Childhood leadership staff will review and monitor children with provisional eligibility status to support timely clinical evaluation and determination of ongoing eligibility prior to the child's fifth birthday.

Early Start - Childhood

Measures	Statewide Average	KRC	Statewide Average	KRC	Activities Regional Center will Employ to Achieve Outcome
Submission of Completed Early Start Report (ESR): Percentage of completed ESR submitted to DDS for children exiting Early Start, inclusive of all required fields.	TBD	TBD	TBD	TBD	- Provide service coordination staff with CMF/ESR data reports identifying pending entries, missing information, and upcoming due dates to support timely completion of ESR requirements. - Early Start leadership staff, including Program Managers and designated supervisory staff, will review ESR entries with service coordinators during monthly caseload reviews to monitor completion status, required data fields, documentation accuracy, missing information, and timely submission requirements. - Service coordinators will complete and update ESR documentation following IFSP meetings, transition meetings, eligibility determinations, and other significant case activities to support timely and accurate DDS reporting.
Planning for Services After Early Start - Percentage of children who receive a timely transition meeting at least 90 days prior to their third birthday. - Percentage of children transitioning from Early Start to Lanterman Act Services or Provisional Eligibility, who have a completed Individual Program Plan (IPP) no more than 60 days following their third birthday.	TBD	TBD	TBD	TBD	- KRC will continue its standard practice of holding transition planning meetings at approximately 30 months of age to support timely transition meetings at least 90 days prior to a child's third birthday. - Early Start leadership staff and Service Coordination staff will review transition timelines and due dates during monthly caseload reviews to support timely scheduling of transition meetings and related activities. - KRC Early Start leadership staff and Service Coordination staff will coordinate and monitor transition cases to support timely clinical eligibility determinations prior to the child's third birthday, timely transition to Lanterman Act or Provisional Eligibility services, assignment to transition service coordinators, and completion of the Initial IPP within 60 days following the child's third birthday consistent with DDS requirements. - Utilize internal tracking and reporting tools to monitor transition meeting timelines, eligibility determinations, case assignments, and timely completion of Initial IPPs.

Employment

Measures	Statewide Average Jan- Dec 2023	KRC Jan- Dec 2023	Statewide Average Jan - Dec 2024	KRC Jan - Dec 2024	Activities Regional Center will Employ to Achieve Outcome
Number and percentage of individuals ages 16-64 with earned income.	15.20% 32,132	11.87% 729	15.60% 32,936	10.46% 675	• Identify consumers ages 16-64 with earned income. • Maintain local partnership agreement between KRC, local educational agencies, and the Department of Rehabilitation. • Provide ongoing training to service coordination staff and service providers on KRC's Employment First Policy and other client employment initiatives. • Educate and inform Service Coordinators on Coordinated Career Pathways (CCP), contingent on ongoing funding. • Promote Coordinated Career Pathways (CCP), contingent on state funding. • Provide training to the community on Coordinated Career Pathways (CCP), contingent on state funding. • Educate and provide benefits counseling to individuals served. • Train service coordination staff on benefits planning. • Complete vendorization to provide Benefits Planning services.
Average annual wages for individuals ages 16-64	\$14,251	\$14,124	\$14,902	\$16,539	• Identify consumers ages 16-64 with earned income. • Maintain local partnership agreement between KRC, local educational agencies, and the Department of Rehabilitation. • Provide ongoing training to service coordination staff and service providers on KRC's Employment First Policy and other client employment initiatives. • Educate and inform Service Coordinators on Coordinated Career Pathways (CCP), contingent on state funding. • Promote Coordinated Career Pathways (CCP), contingent on state funding. • Provide training to the community on Coordinated Career Pathways (CCP), contingent on state funding. • Educate and provide benefits counseling to individuals served. • Train service coordination on benefits planning. • Complete vendorization to provide Benefits Planning services.

Employment

Measures	Statewide Average Jan- Dec 2023	KRC Jan- Dec 2023	Statewide Average Jan - Dec 2024	KRC Jan - Dec 2024	Activities Regional Center will Employ to Achieve Outcome
Number of adults who entered competitive integrated employment following participation in a Paid Internship Program.	12	17	13	15	• Provide training and information to staff, community, and local providers regarding the Paid Internship Program (PIP). • Identify and track consumers participating in PIP. • Partner with local business, Disability Works California, formerly known as Department of Rehabilitation, and school to increase number of PIP participants. • Provide ongoing training to service coordination staff and service providers on KRC's Employment First Policy and other client employment initiatives. • Educate and inform Service Coordinators on Coordinated Career Pathways (CCP) contingent on state funding. • Promote Coordinated Career Pathways (CCP) contingent on state funding. • Track progress. • Promote the Paid Internship Program (PIP).
Percentage of adults who entered competitive integrated employment following participation in a Paid Internship Program.	10%	18%	9%	16%	• Track progress. • Maintain local partnership agreement between KRC, local educational agencies, and the Department of Rehabilitation. • Provide ongoing training to service coordination staff and service providers on KRC's Employment First Policy and other client employment initiatives. • Educate and inform Service Coordinators on Coordinated Career Pathways (CCP) contingent on state funding. • Promote the Paid Internship Program (PIP). • Complete vendorization to provide Benefits Planning services. • Develop a survey to identify barriers to obtaining competitive employment.

Employment

Measures	Statewide Average Jan- Dec 2023	KRC Jan- Dec 2023	Statewide Average Jan - Dec 2024	KRC Jan - Dec 2024	Activities Regional Center will Employ to Achieve Outcome
Average hourly or salaried wages and hours worked per week for adults who participated in a Paid Internship Program during the prior fiscal year.	\$15.96/hr 14 hr/wk	\$15.45/hr 20 hr/wk	\$16.74/hr 14 hr/wk	\$17.23/hr 20 hr/wk	• Track progress. • Analyze data obtained from DDS' annual Report. • Provide ongoing training to service coordination staff and service providers on KRC's Employment First Policy and other client employment initiatives. • Educate and inform Service Coordinators on Coordinated Career Pathways (CCP) contingent on ongoing funding. • Promote the Paid Internship Program (PIP). • Complete vendorization to provide Benefits Planning services.
Average wages and hours worked for adults engaged in competitive integrated employment on behalf of whom incentive payments have been made.	\$16.51 /hr 21 hr/wk	\$15.70 /hr 24 hr/wk	\$17.33 /hr 21 hr/wk"	\$16.64 /hr 22 hr/wk	• Track progress • Provide ongoing training to case management staff and service providers on KRC's Employment First Policy and other client employment initiatives. • Educate and inform service coordination staff on Coordinated Career Pathways (CCP) contingent on state funding. • Promote the Paid Internship Program (PIP). • Complete vendorization to provide Benefits Planning services.
Total number of 30-day, 6-month and 12-month incentive payments made for the fiscal year.	\$2,000 (49) \$2,500 (40) \$3,000 (38)	\$2,000 (21) \$2,500 (20) \$3,000 (12)	\$2,000 (51) \$2,500 (40) \$3,000 (35)	\$2,000 (15) \$2,500 (8) \$3,000 (14)	• Track progress. • Provide ongoing training to service coordination staff and service providers on KRC's Employment First Policy and other client employment initiatives. • Educate and inform service coordination staff on Coordinated Career Pathways (CCP) contingent on state funding. • Promote the Paid Internship Program (PIP). • Complete vendorization to provide Benefits Planning services.
Percentage of adults having competitive, integrated employment as a goal/outcome in their IPP and have a job with reportable wages.	TBD	TBD	TBD	TBD	• KRC to develop a plan on how to track employment as a goal on the IPP. • Provide service coordination staff with enhanced training on the proper development of IPPs. • Provide ongoing training to case management staff, service providers, and consumers/families on KRC's Employment First Policy and other client employment initiatives.

Employment

Measures	Statewide Average Jan- Dec 2023	KRC Jan- Dec 2023	Statewide Average Jan - Dec 2024	KRC Jan - Dec 2024	Activities Regional Center will Employ to Achieve Outcome
Data Updates and Reporting Percentage of individuals ages 16 and older who have updated employment-related information documented in the Client Development Evaluation Report (CDER).	TBD	TBD	TBD	TBD	- Provide training to service coordination staff on competitive employment goals during the IPP process, beginning at transition age, to support career planning and employment outcomes. - Provide ongoing training and technical assistance to service coordination staff regarding completion of employment-related sections within the Client Development Evaluation Report (CDER). - Program Managers and supervisory staff will review CDER documentation during routine caseload reviews to monitor completion of employment-related data fields and support timely and accurate reporting. - Utilize internal tracking and reporting tools to monitor completion of employment-related CDER information for individuals age 16 and older.
Data Updates and Reporting Percentage of individuals ages 16 - 64 who have a IPP completed in FY 2026-27 and have completed information in the SANDIS Employment Module, inclusive of all fields.	TBD	TBD	TBD	TBD	- Provide training to service coordination staff on competitive employment goals during the IPP process, beginning at transition age, to support career planning and employment outcomes. - Provide ongoing training and technical assistance to service coordination staff regarding completion of employment-related sections within the IPP. - Program Managers and supervisory staff will review IPP documentation during routine caseload reviews to monitor completion of employment-related data fields and support timely and accurate reporting. - Utilize internal tracking and reporting tools to monitor completion of employment-related IPP information for individuals age 16 - 64.

Measures	Statewide Average	KRC	Statewide Average	KRC	Activities Regional Center will Employ to Achieve Outcome
Development and Outreach • Implementation of the Employment Development and Outreach Plan to increase employment opportunities and outcomes for individuals.	TBD	TBD	TBD	TBD	• Conduct Employment First outreach, informational workshops, and employment-related activities for transition-age youth and working-age adults to promote career planning, workforce engagement, and competitive integrated employment opportunities. • Maintain local partnership agreements between KRC, local educational agencies, and Disability Works California formerly known as Department of Rehabilitation. • Implement employment development and outreach activities identified within KRC's Employment Development and Outreach Plan to support competitive integrated employment opportunities and employment outcomes for individuals served. • Implement employment development and outreach activities identified within KRC's Employment Development and Outreach Plan to support competitive integrated employment opportunities and employment outcomes for individuals served. • Maintain and strengthen collaborative partnerships with local educational agencies, Disability Works California, employers, service providers, and community partners to support employment pathways and workforce opportunities for individuals served.

Equity and Cultural Competency

Measures	Statewide Average	KRC	Statewide Average	KRC	Activities Regional Center will Employ to Achieve Outcome
Expenditures: In-Home Purchase of Services (POS)					• Provide educational workshops and informational materials in threshold languages regarding available in-home services, eligibility criteria, and the IPP planning process. • Conduct quarterly reviews of POS expenditure and utilization data by race, ethnicity, primary language, age group, and geographic area to identify disparities in access to in-home services. • Utilize POS and service utilization data to identify underserved populations and develop targeted outreach and service access strategies. • Promote consistent use of interpretation and translation services during IPP meetings and service planning discussions. • Provide enhanced training to service coordination staff on available service delivery options (Self-Determination, Participant Directed Services, etc.) to allow clients more flexibility in creating support plans that would better fit their individual.
Comparison of the POS expenditure amounts for individuals living at home to identify any differences across race, ethnicity and/or language when compared to the per capita average.	TBD	TBD	TBD	TBD	

Equity and Cultural Competency

Measures	Statewide Average	KRC	Statewide Average	KRC	Activities Regional Center will Employ to Achieve Outcome
Expenditures: In-Home Respite POS Comparison of POS expenditure amounts for all respite services delivered to people living in family homes, across race, ethnicity and language, when compared to the per capita average.	TBD	TBD	TBD	TBD	• Conduct quarterly reviews of respite POS expenditures and utilization by race, ethnicity, language, age group, and geographic area to identify disparities in access and utilization. • Provide ongoing training to service coordination staff regarding respite eligibility criteria, authorization standards, and use of the respite assessment tool. • Track respite purchase of service expenditure for individuals age by race/ethnicity, and language. • Collaborate with community-based organizations, family resource centers, and culturally specific partners to increase awareness of respite resources and supports. • Develop and maintain family resource guides and informational materials regarding available respite and family support services. • Provide enhanced training to service coordination staff on available service delivery options (Self-Determination, Participant Directed Services, etc.) to allow clients more flexibility in creating support plans that would better fit their individual.

Equity and Cultural Competency

Measures	Statewide Average	KRC	Statewide Average	KRC	Activities Regional Center will Employ to Achieve Outcome
Service Utilization: Early Start Per capita Early Start Expenditures, separated and compared by race, ethnicity and language preference.	TBD	TBD	TBD	TBD	• Conduct community presentations regarding Early Start services for parents, pediatricians, family resource centers, community partners, and other referral sources to increase awareness of available services and supports. • Collaborate with community partners and referral sources to increase awareness of Early Start eligibility, referral pathways, and available supports. • Provide ongoing training to staff regarding culturally responsive engagement practices and equitable access to Early Start services. • Review Early Start service utilization and expenditure data by race, ethnicity, and language preference to identify disparities, service trends, and opportunities to improve equitable access to services.
Linguistic Diversity • Increase number of bilingual staff, including service coordinators, intake staff and first line supervisors, over FY 2025-26 in one of the RC's top 5 languages spoken.	TBD	TBD	TBD	TBD	• Track bilingual staffing numbers on a quarterly basis and monitor progress in increasing bilingual capacity in the regional center's top five threshold languages. • Encourage staff participation in bilingual certification and language proficiency opportunities. • Identify language access needs using CMF language data and incorporate findings into workforce planning efforts.

**Innovation in Service Availability,
Delivery and Technology**

Measures	Yes/No	Activities Regional Center will Employ to Achieve Outcome
Website Accessibility 1. Regional center website meets 100% of Web Contents Accessibility Guidelines 2.1 (WCAG 2.1). 2. Regional center's website meets WCAG 2.2 Guidelines.	TBD	- Regional center website will meet Web Contents Accessibility Guidelines 2.1 (WCAG 2.1) by required timeline. - KRC will continue website accessibility revisions initiated in FY 2025-26 and implement ongoing corrective actions during FY 2026-27 to support full compliance with WCAG 2.2 standards by July 31, 2027. - KRC will conduct periodic accessibility monitoring and remediation activities during FY 2026-27 to support ongoing compliance with WCAG accessibility requirements. - KRC will provide ongoing training and guidance to staff responsible for website content regarding accessibility standards, accessible document formatting, and digital accessibility best practices. - KRC will utilize accessibility evaluation tools and manual testing methods to conduct routine reviews of website compliance and identify areas requiring corrective action. - KRC will prioritize accessibility improvements for commonly used webpages, online forms, public meeting materials, and consumer resources. - KRC will collaborate with Information Technology staff, website vendors, and content contributors to identify, prioritize, and remediate accessibility barriers on the regional center website to support compliance with WCAG 2.1 standards and implementation of WCAG 2.2 requirements.

Individual/Family Experience and Satisfaction

Measures	State Average FY 23-24	KRC FY 23-24	Activities Regional Center will Employ to Achieve Outcome
Number and percent of individuals, by race/ethnicity, who are satisfied with the services and supports received by the family and family member.	TOTAL 5,073 American Indian/Alaska Native 87% Asian 87% Black/African American 81% Native Hawaiian/Pacific Islander 88% White 80% Other 86% Hispanic or Latino 81% All races / Ethnicities 85%	TOTAL 93 American Indian/Alaska Native * Asian * Black/African American * Native Hawaiian/Pacific Islander NA White * Other 88% Hispanic or Latino * All races / Ethnicities 84%	• Review NCI survey results by race, ethnicity, language, and age group to identify trends, disparities, and opportunities for improvement. • Promote and encourage participation in the National Core Indicators (NCI) surveys to increase feedback from individuals and families across diverse communities through collaboration with community partners and agencies, including the State Council on Developmental Disabilities, during workshops, outreach activities, and informational sessions. • Promote informed choice by educating individuals and families regarding available service delivery options, including traditional services, Self-Determination Program (SDP), and participant-directed service models, during the IPP process and related outreach activities. • Utilize trends identified through IPP surveys, NCI survey feedback, and community input to develop empowerment and advocacy workshops that support individuals and families in understanding services, participating meaningfully in the IPP process, and exercising informed choice. • Provide training and guidance to KRC service coordination staff regarding motivational interviewing techniques, person-centered communication practices, and strategies to support meaningful discussion during the IPP process.

Individual/Family Experience and Satisfaction

Measures	State Average FY 23-24	KRC FY 23-24	Activities Regional Center will Employ to Achieve Outcome
Number and percent of individuals, by race/ethnicity, whose IPP/IFSP includes all of the services and supports needed.	TOTAL 3,638 American Indian/Alaska Native 89% Asian 84% Black/African American 83% Native Hawaiian/Pacific Islander 71% White 81% Other 78% Hispanic or Latino 76% All races / Ethnicities 79%	TOTAL 60 American Indian/Alaska Native * Asian * Black/African American * Native Hawaiian/Pacific Islander NA White * Other 86% Hispanic or Latino * All races / Ethnicities 85%	•KRC Early Start staff will continue the standard practice of identifying and addressing parent concerns related to their child's development and initiating services and supports to address identified needs. •Provide ongoing training and guidance to service coordination staff regarding person-centered planning practices, IPP/IFSP development, meaningful discussion of individual and family needs, and identification of appropriate services and supports. •Promote discussion during the IPP/IFSP process regarding current service effectiveness, unmet needs, barriers to access, and additional supports that may benefit the individual and family. •Collaborate with community partners, providers, and referral sources to improve awareness of available services, supports, and community resources available to individuals and families. •Utilize feedback from individuals and families to identify service gaps, barriers, and opportunities to improve access to needed services and supports.

Individual/Family Experience and Satisfaction

Measures	State Average FY 23-24	KRC FY 23-24	Activities Regional Center will Employ to Achieve Outcome
Number and percent of individuals who feel that services and supports have made a positive difference in the life of their family member.	TOTAL 5,062 American Indian/Alaska Native 93% Asian 86% Black/African American 84% Native Hawaiian/Pacific Islander 100% White 84% Other 90% Hispanic or Latino 84% All races / Ethnicities 88%	TOTAL 93 American Indian/Alaska Native * Asian * Black/African American * Native Hawaiian/Pacific Islander NA White * Other 87% Hispanic or Latino * All races / Ethnicities 84%	• Review NCI survey results by race, ethnicity, language, and age group to identify trends, disparities, and opportunities for improvement. • Utilize NCI survey feedback and community input to develop quality improvement strategies focused on improving individual and family outcomes. • Service coordination staff will work with individuals and families to identify concerns, barriers, or unmet needs discussed during the IPP process and explore appropriate modifications or additional supports, as needed. • Provide annual training to service coordination staff regarding National Core Indicators (NCI) measures, survey awareness, and strategies to support positive individual and family outcomes.

Individual/Family Experience and Satisfaction

Measures	State Average FY 23-24	KRC FY 23-24	Activities Regional Center will Employ to Achieve Outcome
Individual Program Plan experience: • Percent of IPP surveys received by the Department compared to total number of IPP's completed per quarter (locked/distributed) An asterik (*) indicates there was not enough data survey data available to report results.	TOTAL 5,211 American Indian/Alaska Native 1% Asian 6% Black/African American 5% Native Hawaiian/Pacific Islander 0.2% White 84% Other 68% Hispanic or Latino 11% All races / Ethnicities 100%	TOTAL 95 American Indian/Alaska Native * Asian * Black/African American * Native Hawaiian/Pacific Islander * White * Other 72% Hispanic or Latino * All races / Ethnicities 100%	• Promote the IPP survey during IPP meetings and encourage participation from individuals and families to increase survey response rates. • Promote use of interpretation and translation services during IPP meetings to support meaningful participation and informed decision-making by individuals and families. • Encourage discussion during IPP meetings regarding satisfaction with services and supports to help identify concerns, service barriers, and opportunities to improve the individual and family experience.

Person Centered Planning

Measures	Yes/No	Activities Regional Center will Employ to Achieve Outcome
Person Centered Facilitation Skills Regional centers have one certified personcentered plan facilitation trainer employed for every 10,000 people enrolled in services.	YES	- Track and maintain the number of certified person-centered facilitation trainers on a quarterly basis to support compliance with DDS staffing requirements for person-centered facilitation training. - Identify, support, and encourage staff interested in becoming certified person-centered facilitation trainers to support workforce development and organizational growth needs. - Support ongoing training and professional development opportunities related to person-centered practices and facilitation skills.
Measures	Number	Activities Regional Center will Employ to Achieve Outcome
Informational Outreach to Individuals and Families Implementation of the informational outreach to individuals and families about person-centered practices.	TBD	- Provide informational outreach, workshops, and educational materials to individuals, families, providers, and community members regarding person-centered practices, informed choice, individual rights, and community integration at least two times a year. - Collaborate with community-based organizations (CBOs), training partners, internal staff, and subject matter experts to provide trainings and informational sessions related to person-centered practices and self-advocacy. - Promote participation in workshops, outreach activities, and trainings focused on person-centered planning, informed choice, self-advocacy, and meaningful participation in service planning discussions. - KRC will include and maintain information related to person-centered practices and available resources on the regional center website and update materials as needed.

Service Coordination and Regional Center Operations

Measures	Yes/No	Activities Regional Center will Employ to Achieve Outcome
The regional center achieves an unqualified independent audit with no material finding(s).	TBD	Establish, apply, and maintain good business practices and generally accepted accounting principles.
The regional center achieves substantial compliance with the Department fiscal audit.	TBD	Establish, apply, and maintain good business practices and generally accepted accounting principles
The regional center operates within operations budget.	TBD	Develop plan to operate within the operational funds' allocation.
Compliance with Vendor Audit Requirements per contract, Article III, Section 9. The number of vendor audits completed compared to the number of vendor audits required per Article III, Section 9 of the Regional Center/Department Contract.	TBD	Continue to maintain compliance with our contract.

Service Coordination and Regional Center Operations

Measures	Statewide average	KRC	Activities Regional Center will Employ to Achieve Outcome
Percentage of status 2 and U clients who have a Client Development Evaluation Report (CDER) updated or reviewed within the past 365 days.	TBD	TBD	Continue to monitor completion of CDER.
Intake/assessment timelines for individuals ages 3 and older. The percentage of Intake/assessments completed on time compared to the total number of intake and assessments completed by the regional center within the reporting period.	TBD	TBD	- KRC will continue to monitor intake trends to ensure adequate staff and clinical resources, psychologists, and physicians. - Continue to recruit consultants and vendor-licensed psychologists to complete diagnostic assessments for individuals applying for regional center services with suspected intellectual disability and/or Autism Spectrum Disorder. - Monitoring and evaluation of the intake process and procedures to ensure regulatory intake timelines are met. Review data on timelines monthly to ensure accuracy in reporting. - Utilize the IT department to explore using technology to ensure a streamlined and efficient/timely way to process referrals.

Service Coordination and Regional Center Operations

Measures	Statewide average	KRC	Activities Regional Center will Employ to Achieve Outcome
Percentage of Individual Program Plan's for individuals enrolled in a federal waiver that meet requirements outlined in WIC 4646 and 4646.5	TBD	TBD	• Monitor completion and timeliness of Individual Program Plans (IPPs) for individuals enrolled in a federal waiver to support compliance with Welfare and Institutions Code Sections 4646 and 4646.5. • Provide ongoing training and technical assistance to service coordination staff regarding person-centered planning requirements, IPP timelines, documentation standards, and applicable WIC requirements. • Train new service coordinators in all aspects of the person-centered IPP process, including timelines, documentation requirements, and quarterly visit expectations, on an annual basis. • Track timely completion of IPPs and required quarterly visits for individuals enrolled in federal waiver programs. • Monitor and track IPP translation requests and translated IPP documents by language to support meaningful participation and compliance with person-centered planning requirements. • Monitor completion of required quarterly reviews, documentation, and related reporting activities to support ongoing compliance with federal waiver requirements.
Vendorization • Percentage of vendorizations that met the regulatory 45-day timeline in the Decision Stage. • Average number of days from application submissions to final decision on vendorization approval.	TBD	TBD	• Provide ongoing technical assistance and follow-up communication to prospective vendors throughout the vendorization process to support timely completion of required documentation and application requirements within the established 45-day timeline. • Conduct routine follow-up outreach with applicants regarding outstanding items, incomplete documentation, and pending requirements to help reduce delays in the vendorization process. • Provide training, guidance, and informational resources regarding vendorization requirements, timelines, documentation standards, and submission expectations. • Monitor vendorization timelines and application status trends on a routine basis to identify barriers, processing delays, and opportunities for operational improvement. • Collaborate with applicants, providers, and internal departments to support timely processing and completion of vendorization activities.

Service Coordination and Regional Center Operations

Measures	Statewide average	KRC	Activities Regional Center will Employ to Achieve Outcome
Substantial compliance with HCBS Final Settings Rule: Community Settings requirements. The number of HCBS settings vendor audits completed compared to the number of HCBS vendors required to demonstrate compliance with the settings rules.	TBD	100%	- Conduct ongoing HCBS site visits and monitoring activities to support compliance with HCBS Final Settings Rule community integration requirements. KRC will continue implementing compliance review and monitoring processes with the goal of assessing 100% of applicable HCBS vendors/settings in accordance with DDS HCBS requirements and standards. - Continue internal tracking, monitoring, and quality assurance review processes to support completion of required HCBS vendor audits and compliance activities. - Collaborate with providers and internal departments to support remediation efforts, compliance follow-up, and continuous quality improvement related to HCBS community settings requirements.
Medicaid Waiver Enrollment Of the total number of regional center individuals who meet 1915c eligibility, the percentage of those who are enrolled in a federal waiver, separated by waiver type.	TBD	TBD	- Monitor waiver enrollment data and trends to identify barriers impacting enrollment and access to waiver services. - Promote awareness of federal waiver programs and available services during IPP meetings and service planning discussions.
Special Incident Reports (SIRs) are submitted within the required timeframes. The percentage of SIR reports submitted by the vendor and regional center within the required timeframes.	TBD	TBD	- Provide ongoing training and technical assistance to service coordination staff and providers regarding special incident reporting requirements, documentation standards, and reporting timelines. - Provide SIR reporting training to service providers on a semi-annual basis to support ongoing compliance with reporting requirements and timelines. - Monitor SIR submission timelines regularly to identify trends and support timely reporting compliance by vendors and regional center staff. - Review reporting trends, documentation concerns, and reporting timeliness issues to identify opportunities for additional training and technical assistance.

Service Coordination and Regional Center Operations

Measures	Statewide average	KRC	Activities Regional Center will Employ to Achieve Outcome
Choice of Services within Regional Centers Number of vendors for each core service type, delivering services within the regional center catchment area, reported by zip code.	TBD	TBD	- Update the vendor list on the KRC website on a quarterly basis to support access to provider information and available services. - Provide access to the provider directory on the KRC website, when available, to support individuals and families in identifying service options within their community. - Analyze vendorization trends, provider availability, service gaps, and regional data to identify underserved and low-resource areas within the catchment area. KRC will continue emphasizing targeted resource development efforts through the regional center system to increase provider capacity, expand service options, and improve equitable access to services across communities.
Timely Authorizations Number of days between individual program plan (IPP) review and service authorization, reported as an average and range.	TBD	TBD	- Provide ongoing training and technical assistance to service coordination staff regarding authorization requirements, timelines, and documentation standards. - Promote timely completion of service authorizations following Individual Program Plan (IPP) meetings and service planning discussions. - Monitor authorization timelines and processing trends on a routine basis to identify delays, barriers, and opportunities for improvement. - Review authorization processing data regularly to support timely service implementation and compliance with applicable timelines.
Service Coordinator Competency Number of new service coordinators who completed all requirements within the training standards and competencies.	TBD	TBD	- Monitor completion of required training standards and competencies for newly hired service coordinators in accordance with KRC onboarding and training practices. - Provide ongoing training, mentorship, and technical assistance to support service coordinator competency development and successful completion of required training standards. - Review training completion and competency progress regularly to support compliance with service coordinator training requirements.

Service Coordination and Regional Center Operations

Measures	Statewide average	KRC	Activities Regional Center will Employ to Achieve Outcome
Benefits - Medical Insurance Information	TBD	TBD	• KRC will continue to ask each new applicant of their SSN and medical benefit information when they are applying for RC services and document this in SANDIS. • On annual basis, KRC will review and follow up with asking benefit information from the individual when this information is missing in the SANDIS database or was not provided/disclosed during the assessment process. • KRC will ensure that individuals enrolled will have current benefit and medical information documented in SANDIS. • During annual IPP meetings, service coordination staff will review and update SSN and medical benefit information in SANDIS and document follow-up efforts related to missing or incomplete information.

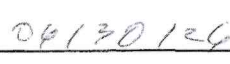
STATEMENT OF ASSURANCES

This is to assure that Kern Regional Center Fiscal Year (FY) 2026-2027 Performance Measures activities were developed in accordance with the requirements specified in Welfare & Institutions Code (WIC) Section 4629 and the Department of Developmental Services' (Department) FY 2026-2027 Performance Measures Guidelines.

The performance measures activities were developed through a public process which included:

- The regional center's governing board conducted one or more public meetings regarding its prior period contract performance measures and outcomes.
- This meeting(s) included notification to the Department, individuals served, families and individual community members at least 30 days prior to the meeting.
- Providing meeting and meeting materials with language access and scheduled meetings at times and locations that promoted attendance by the public.
- Considering strategies to promote opportunities for public comment by diverse language, racial and ethnic communities [WIC Section 4629 (f)(1)].
- Providing information, in an understandable form, to the community about regional center services and supports, including budget information and baseline data on services and supports and regional center operations [WIC Section 4629(c)(B)(i)].
- Conducting a public meeting where participants provided input on performance measures and using focus groups or surveys to collect information from the community [WIC Section 4629(c)(B)(ii)]; and,
- Circulating a draft of the performance measures to the community for input prior to presentation at a regional center board meeting where additional public input was taken and considered before adopting measures [WIC Section 4629(c)(B)(iii)].


Enrique Roman,
Kern Regional Center Executive Director


Date