



Client Advisory Committee (CAC) Meeting Agenda



September 8, 2026, from 3pm to 5pm

Kern Regional Center, Malibu Conference Room
3300 N. Sillect Ave., Bakersfield, CA 93308

or

Teleconference via Zoom Webinar



[Zoom Meeting Link](#)

Webinar ID: 859 8459 9282

Passcode:499622

or on the phone: Dial (for higher quality, dial a number
based on your current location): Available

[International Numbers Link](#)

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Agenda

Introduction



Tracey Miller,
Chair



Icebreaker Question:

What would you like to learn for the next year at the CAC?



Guest Speaker

Vanessa Webster
Fair Hearing Officer

CAC Chair Report



Tracey Miller, Chair

For questions or information on upcoming meetings please contact:

 SAE@kernrc.org

 (661) 873-4575

 www.kernrc.org

Q & A



Closing Remarks



Tracey Miller, Chair

Upcoming CAC Meetings



October 13, 2026	November 10, 2026
No meeting in December 2026	

For questions or information on upcoming meetings please contact:

Client Advisory Committee (CAC) Meeting Minutes

Facilitator(s): Tracey Miller, Chair

Leadership Member(s) Present: Isis Rasmussen

Languages Interpreted: Spanish

Platforms: In person and via Zoom

Translated Documents: CAC agenda for August and Minutes from June meeting

Date: 8/11/26

Number of attendees: In person- 13, via Zoom- 5

The following discussions took place during the meeting:

The meeting was called to order by Tracey Miller, temporary CAC Chair. Tracey welcomed all attendees. Kern Regional Center (KRC) staff and community participants made introductions.

First topic on the agenda:

- The first topic on the agenda was the icebreaker question “What is your favorite ice cream flavor?”
 - Attendees shared on the assorted ice cream flavors they like.

Next topic on the agenda:

- Teresa Anderson, with CAC Policy Center for IDD, presented information about a new employment project in California in partnership with Inclusive Films. She provided information about the program.
 - Attendees asked the following questions:
 - Have they contacted anyone at Bakersfield ARC?
 - What is the process for the films?
 - Would this program affect any other services the person is already getting, like day programs, employment, or social recreation?
 - When do you think this will take place, and how much of a commitment will it be for us so we can reach out to our peers or the community?
 - How many people are you looking for in our area to participate?
 - An individual commented that several grocery stores are offering jobs, but he feels that there is discrimination in hiring disabled individuals. He mentioned that they should not discriminate because disabled individuals can do the job just as well as anyone else.

Next topic on the agenda:

- Guest speaker Isis Rasmussen, Service Access & Equity (SAE) Program Manager and Cultural Specialist presented on the topic of Performance Measures for FY 2026-2027.
- The following questions and comments were made during the presentation in regard to improvements and plans:
 - o An individual shared that his plan was supposed to improve. He asked if we know whether KRC has approved his services or if they are working on approval? He would like to get an update.
 - o An attendee requested an explanation about what section 504 is.
 - o An attendee shared, she appreciates that the KRC website is now available in other languages and the comments section open for the public.
 - o An online participant shared that they attended the recent Kern County ADA Conference and shared their concerns over language access at the conference.
 - o A participant shared that presentations should be available in different languages. She explained that she must write down the information while listening to the presenter, which makes it hard to focus on the presentation.
 - o An attendee asked what services are available through the Purchase of Services (POS), and are eligibility guidelines posted on the website so families can look them up?
 - o A participant shared that it can be hard to follow CAC meetings when presenters speak too fast. Sometimes, the interpreter cannot translate all the information. The participants asked presenters to speak more slowly so everyone can understand the information being shared.
 - o An attendee asked if there are other interpretations like ASL?
 - o An attendee said she has noticed Service Coordinators (SC) are more prepared and culturally competent thanks to the training, and she appreciates seeing that improvement.
 - o Another participant commented that families are glad KRC staff are attending community fairs, she noticed more KRC representatives out in the community, and it is reassuring to see even the director involved.
 - o Participants shared that they enjoy the Resource Fair because it is open to clients and the public, provides information about available programs and resources, and is held at an accessible and comfortable location.
 - o An attendee asked if they have access to the performance measure report and is it approved by the board?

Next topic on the agenda:

- The next topic on the agenda was the Chair Report. Tracey shared she is working with ARC and will bring information back to the KRC community. She is also working on the workplan to implement Social Security (SSI) and employment services, with focus on dignity and respect. She will bring that information and request your feedback. She shared to please reach out if attendees have any other questions.

Upcoming events:

- The following events and meetings were shared:
 - o KRC Board meeting on August 25 from 6PM-7:30PM.
 - o Person Center trainings in September from 9AM-1PM.
 - o HCBS trainings in September for providers and one for families.

Meeting adjourned. Next meeting to be held on September 8, 2026.