



October 2, 2026

Dear Vendor,

This notice serves as a reminder of critical upcoming deadlines for participation in the QIP Incentive Program for FY 2027-2028.

QIP surveys will be sent to the primary email contact listed under the provider's parent organization information. Follow the link below for more information on QIP Incentives and Survey information. (Note: See page 38-44 for specific information)

[QIP WorkgroupPresentation 20260914](#)

Provider Directory Registration and Validation

To ensure successful participation, all agencies must be registered and/or validated in the **Provider Directory**. Additionally, please verify that the **Primary Email Contact** listed in the Provider Directory is the individual designated to receive communications and complete the QIP Incentive surveys on behalf of your agency.

Deadline to verify Primary Email: October 30, 2026, at 5:00 PM Pacific Time

Follow the link below to register/view/update Provider Directory

1. Log in to <https://caddsprod.servicenowservices.com/spd> and land on the home page.
2. From the homepage, select "Provider Services"
3. For instructions on how to use the Provider Directory-
 - o [Provider Directory Vendorization Provider Guide PDF](#)

QIP Incentive Survey Completion

Completion of all required QIP Incentive surveys is mandatory to be considered eligible for **FY 2027-2028 QIP Incentive** funding.

Deadline for Survey Completion: February 26, 2027, at 5:00 PM Pacific Time

We strongly encourage agencies to complete these requirements as soon as possible to allow sufficient time to resolve any registration, validation, or survey-related issues.

Thank you for your attention to these important requirements and for your continued partnership. If you have any questions, please contact your Community Services Department Liaison.